

SHUTTLE/ESCORT POLICIES

- CMU Shuttle and Escort Drivers are very dedicated public safety employees who work long hours and often drive in adverse conditions to get you safely to your destination. Please treat them with the respect and courtesy they deserve.
- A CMU ID CARD is required to ride any CMU Shuttle or Escort Bus. University of Pittsburgh affiliates may also ride any CMU Shuttle bus with valid PITT identification.
- One guest can ride with any CMU affiliate who exhibits a valid CMU ID card.
- Passengers are required to present their CMU ID card to the driver each time they board a Shuttle or Escort Bus.
- It is important that you speak loudly and clearly when speaking to the drivers when providing destinations, as it is difficult to hear over engine and other passenger noise.
- Drivers are only permitted to pick up and drop off passengers at **designated stops**. This is a safety policy that is strictly adhered to.
- No Smoking/Vaping, Eating, Cups Without Lids and/or Talking on Mobile Phones is permitted while on the Shuttle or Escort vehicles.
- No Alcoholic beverages, bicycles, motorized vehicles, pets or furniture may be permitted on any Shuttle or Escort vehicle (exception to wheelchairs).
- All riders must wear appropriate attire when riding a Shuttle or Escort vehicle. Shirts are mandatory as is footwear for safety reasons. No rollerblades or spiked athletic shoes are permitted to be worn on the vehicles.
- Due to space restrictions, only one piece of carry-on luggage is permitted. Exceptions may be made by the driver based on safety and seating considerations. The decision made by the driver is not up for debate or change.
- Riders may choose to wait inside buildings at the designated shuttle or escort stops due to safety concerns or inclement weather BUT must be prepared to board and exit the building immediately upon the arrival of the bus. All drivers are on a regimented schedule and will not wait for stragglers.
- Any rider who needs assistance in boarding a Shuttle or Escort bus with a wheelchair or other device for any reasons should contact 412-268-2052 to make any arrangements in advance of use. We will make every effort to accommodate your needs.
- All riders who live within close proximity of a shuttle route must utilize that shuttle when it is in operation. If a rider residing close to a shuttle route inadvertently uses an escort bus, the rider will be instructed by the escort driver to utilize the respective shuttle in the future.

10/26/2022