HP LaserJet Pro M404 series

The HP LaserJet Pro M404 printer--focus your time where it’s most effective--growing your business

Winning in business means working smarter. The HP LaserJet Pro M404 printer is designed to let you focus your time where it’s most effective--helping to grow your business and staying ahead of the competition.

Built to keep you—and your business—moving forward

- Help decrease the amount of paper used in the office by printing on both sides of the page.¹²
- Grab pages and go—without waiting. This device wakes up and prints fast.³
- Print wirelessly even without the network; stay connected with dual band Wi-Fi and Wi-Fi direct.²,³,⁴
- Print effortlessly from any device, virtually anywhere, to any HP printer—securely through the cloud.⁵

Best—in-class security—detect and stop attacks⁶

- A suite of embedded security features help protect your printer from being an entry point for attacks.⁵
- Help secure confidential information with optional PIN/Pull printing to retrieve print jobs.⁷
- Optional HP JetAdvantage Security Manager lets you set configuration
- Thwart potential attacks and take immediate action with instant notification of security issues.¹⁰

Simply designed to uncomplicate your day

- Set up this printer fast and easily manage device settings to help increase overall printing efficiency.
- Make the most of your office space with a printer that conveniently fits into your workstyle.
- Get connected and start printing fast with seamless Wi-Fi setup from your smartphone.
- Work without delays or messes, with cartridges featuring auto seal removal.

Sustainability is smart business

- Avoid frustrating reprints, wasted supplies, and service calls using Original HP toner cartridges.
- Help save paper right out of the box. The duplex print setting is set at default paper savings mode.⁸
- Saves up to 18% energy over prior products.⁹
- Help save energy with HP Auto-on/Auto-off technology.¹¹

Dynamic security enabled printer. Only intended to be used with cartridges using an HP original chip. Cartridges using a non-HP chip may not work, and those that work today may not work in the future. Learn more at http://www.hp.com/go/learnaboutsupplies
**Product walkaround**

HP LaserJet Pro M404dw

**Series at a glance**

<table>
<thead>
<tr>
<th>Model (product number)</th>
<th>M404n (W1A52A)</th>
<th>M404dn (W1A53A)</th>
<th>M404dw (W1A56A)</th>
</tr>
</thead>
<tbody>
<tr>
<td><strong>Print speed (A4)</strong></td>
<td>Up to 38 pages per minute (ppm) (all models)</td>
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<td>Up to 38 pages per minute (ppm) (all models)</td>
</tr>
<tr>
<td><strong>Two-sided printing</strong></td>
<td>Manual</td>
<td>Automatic</td>
<td>Automatic</td>
</tr>
<tr>
<td><strong>Control panel display</strong></td>
<td>2-line LCD (all models)</td>
<td>Automatic</td>
<td>Automatic</td>
</tr>
<tr>
<td><strong>100-sheet multipurpose tray 1, 250-sheet tray 2</strong></td>
<td>✓</td>
<td>✓</td>
<td>✓</td>
</tr>
<tr>
<td><strong>Optional 550-sheet tray 3</strong></td>
<td>Add up to one (all models)</td>
<td>Add up to one (all models)</td>
<td>Add up to one (all models)</td>
</tr>
<tr>
<td><strong>Input capacity (standard/maximum)</strong></td>
<td>Up to 350/900 sheets (all models)</td>
<td>Up to 4,000 pages (all models)</td>
<td>Up to 4,000 pages (all models)</td>
</tr>
<tr>
<td><strong>Recommended monthly page volume</strong></td>
<td>Up to 4,000 pages (all models)</td>
<td>Up to 4,000 pages (all models)</td>
<td>Up to 4,000 pages (all models)</td>
</tr>
<tr>
<td><strong>Cartridge yields</strong></td>
<td>Black: ~3,000/10,000 pages (all models)</td>
<td>Black: ~3,000/10,000 pages (all models)</td>
<td>Black: ~3,000/10,000 pages (all models)</td>
</tr>
<tr>
<td><strong>Dual-band Wi-Fi with Bluetooth Low Energy</strong></td>
<td>Not available</td>
<td>Not available</td>
<td>✓</td>
</tr>
</tbody>
</table>

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1. Wireless operations are compatible with 2.4 GHz and 5 GHz operations only. Wi-Fi is a registered trademark of Wi-Fi Alliance®. Bluetooth is a trademark owned by its proprietor and used by HP Inc. under licence. Learn more at hp.com/go/mobileprinting.
2. Requires purchase of separate USB flash drive with at least 16 GB capacity.
3. Automatic two-sided printing is not available on the HP LaserJet Pro M404n model.
4. Measured using ISO/IEC 24734, excludes first set of test documents. For more information, see hp.com/go/printerclaims. Exact speed may vary depending on the system configuration, software application, driver, and document complexity.
5. Selection of optional 550-sheet tray 3 required to reach maximum input capacity.
6. Recommended Monthly Page Volume (RMPV): HP recommends that the number of printed pages per month be within the stated range for optimum device performance, based on factors including supplies replacement intervals and device life over an extended warranty period.
7. Actual yields vary considerably based on images printed and other factors. For details visit hp.com/go/learnaboutsupplies. Pages may vary based on customer printing conditions and usage. Optional high-yield cartridges are not included in printer purchase and must be purchased separately.
HP Services

Downtime can have serious consequences, so HP provides support beyond the standard warranty. You benefit from reduced risk, maximized uptime, predictable service delivery and no unbudgeted repair costs.

Choose from:

**Optimized Care (optimum performance and stability):**
4 hour Onsite Support, Maintenance Kit Replacement Service, Installation with Network Configuration Service

**Standard Care (high level of uptime):**
Next Business Day Onsite Support, Maintenance Kit Replacement Service, Installation with Network Configuration Service

**Basic Care (minimum recommended support):**
Next Business Day Onsite Support

4 hour Onsite Support:
Onsite support within four hours after a service call received within the coverage window

**Next Business Day Onsite Support:**
Onsite service the next business day after the service call is received

**Maintenance Kit Replacement Service:**
Onsite replacement of your printer's maintenance kit including parts, materials, and labor

**Installation with Network Configuration Service:**
Assembly, network configuration, and basic administrator familiarization. For more information about HP Care Pack, HP Contractual, or HP Managed Print Services, visit hp.com/go/printservces

Top features

Today's businesses are always on, and always connected. Choose a printer that can keep up with how you actually work, collaborate, and get things done

HP Print Security isn’t just about securing printers. It’s about helping to secure your network with real-time threat detection, automated monitoring, and software validation—designed to detect and stop an attack as it happens.⁶

You have enough to worry about each day. It’s easy to accomplish what you need—and exceed your own expectations—with a streamlined printer that’s made for simple use.

Business is all about resource management, and finding efficiencies is everyone's responsibility. HP LaserJet printers are designed with the environment in mind, so you can handle what you need while conserving energy wherever possible.

<table>
<thead>
<tr>
<th>Product</th>
<th>Description</th>
</tr>
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<tbody>
<tr>
<td>W1A52A</td>
<td>HP LaserJet Pro M404n</td>
</tr>
<tr>
<td>W1A53A</td>
<td>HP LaserJet Pro M404dn</td>
</tr>
<tr>
<td>W1A56A</td>
<td>HP LaserJet Pro M404dw</td>
</tr>
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<table>
<thead>
<tr>
<th>Accessories</th>
<th>Description</th>
</tr>
</thead>
<tbody>
<tr>
<td>D3P29A</td>
<td>HP LaserJet Pro 550-sheet Feeder Tray</td>
</tr>
</tbody>
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<table>
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<tr>
<th>Supplies</th>
<th>Description</th>
</tr>
</thead>
<tbody>
<tr>
<td>CF276A</td>
<td>HP 76A Black Original LaserJet Toner Cartridge (3,000 pages)</td>
</tr>
<tr>
<td>CF276X</td>
<td>HP 76X High Yield Black Original LaserJet Toner Cartridge (10,000 pages)</td>
</tr>
</tbody>
</table>

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<tr>
<th>HP Care Packs</th>
<th>Description</th>
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</thead>
<tbody>
<tr>
<td>UB91BE</td>
<td>HP 3 year Next Business Day Service for LaserJet Pro M404</td>
</tr>
<tr>
<td>UB91DE</td>
<td>HP 4 year Next Business Day Service for LaserJet Pro M404</td>
</tr>
<tr>
<td>UB91EE</td>
<td>HP 5 year Next Business Day Service for LaserJet Pro M404</td>
</tr>
<tr>
<td>UCQ44E</td>
<td>HP 3 year 4 hour 9x5 Service for LaserJet Pro M404</td>
</tr>
<tr>
<td>UCQ53E</td>
<td>HP 4 year 4 hour 9x5 Service for LaserJet Pro M404</td>
</tr>
<tr>
<td>UCQ58E</td>
<td>HP 5 year 4 hour 9x5 Service for LaserJet Pro M404</td>
</tr>
<tr>
<td>UBU11E</td>
<td>HP 3 year Next Business Day Exchange Service for LaserJet Pro M404</td>
</tr>
<tr>
<td>UBU12E</td>
<td>HP 3 year Return to Depot Service for LaserJet Pro M404</td>
</tr>
<tr>
<td>UBU3PE</td>
<td>HP 1 year Post Warranty Next Business Day Service for LaserJet Pro M404</td>
</tr>
<tr>
<td>UBU47PE</td>
<td>HP 1 year Post Warranty 4 hour 9x5 Service for LaserJet Pro M404</td>
</tr>
<tr>
<td>UBU55PE</td>
<td>HP 1 year Post Warranty Next Business Day Exchange Service for LaserJet Pro M404</td>
</tr>
<tr>
<td>UBU65PE</td>
<td>HP 1 year Post Warranty Return to Depot Service for LaserJet Pro M404</td>
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Protect your investment with HP Care Pack. Let HP certified engineers resolve your technical issues. For more details on HP Care Pack, go to hp.com/go/pcp:

**Paper**

Contact HP via phone: Asia: 65 6253 8500

**Solutions**

HP Web Jetadmin: hp.com/go/wja
HP Universal Print Driver: hp.com/go/upd
HP Imaging and Printing Security Center: hp.com/go/ipsc
**HP LaserJet Pro M404 series**

**Model**
- HP LaserJet Pro M404n
- HP LaserJet Pro M404dn
- HP LaserJet Pro M404dw

**Product number**
- W1A52A
- W1A53A
- W1A55A

**Functions**
- Print

**Print**

<table>
<thead>
<tr>
<th></th>
<th></th>
<th></th>
<th></th>
</tr>
</thead>
<tbody>
<tr>
<td>Duplex print options</td>
<td>Manual (driver support provided)</td>
<td>Automatic (default)</td>
<td></td>
</tr>
<tr>
<td>Print speed</td>
<td>Black (A4, normal): Up to 40 ppm; Black (letter, normal): Up to 40 ppm</td>
<td>Black (A4, normal): Up to 40 ppm; Black (letter, normal): Up to 40 ppm</td>
<td>Black (A4, normal): Up to 40 ppm; Black (letter, normal): Up to 40 ppm</td>
</tr>
<tr>
<td>First page out</td>
<td>Black (A4, ready): As fast as 6.3 sec; Black (A4, simplex): As fast as 6.6 sec</td>
<td></td>
<td></td>
</tr>
<tr>
<td>Print technology</td>
<td>Laser</td>
<td></td>
<td></td>
</tr>
<tr>
<td>Print resolution</td>
<td>1200 MHz</td>
<td></td>
<td></td>
</tr>
<tr>
<td>Print resolution technology</td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>Print cartridges number</td>
<td>1 Black</td>
<td></td>
<td></td>
</tr>
<tr>
<td>Standard print languages</td>
<td>HP PCL 6, HP PCL 5c, HP postscript level 3 emulation, PDF, URI, P1WG Raster</td>
<td></td>
<td></td>
</tr>
<tr>
<td>Printer management</td>
<td>HP Printer Assistant; HP Utility (Mac); HP Device Toolbox; HP Web JetAdmin Software; HP Advantage Security Manager; HP SNMP Proxy Agent; HP WB Pro Proxy Agent; Printer Administrator Resource Kit for HP Universal Driver Printer Configuration Utility - Driver Deployment Utility - Managed Printing Administrator</td>
<td></td>
<td></td>
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</table>

**Connectivity**

- **Standard connectivity**
  - 1 Hi-Speed USB 2.0; 1 host USB at rear side (Gigabit Ethernet 10/100/1000BASE-T network)
  - 1 Hi-Speed USB 2.0; 1 host USB at rear side; Gigabit Ethernet 10/100/1000BASE-T network

- **Mobile printing capability**
  - Apple AirPrint™; Google Cloud Print™; HP ePrint; HP Smart App; Mobile Apps; Mopria™ Certified, ROAM capable for easy printing

- **Wireless capability**
  - No

- **Network capabilities**
  - Built-in 10/100/1000base-T Ethernet, Gigabit, Auto-crossover-Technology; Authentication via 802.1X

**Memory**

- Standard: 256 MB; Maximum: 512 MB

**Hard disk**

- None

**Processor speed**

- 1200 MHz

**Duty cycle (monthly)**

- Up to 80,000 pages

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**Power consumption**

- 4.99 watts (sleep), 5.5 watts (ready), 0.5 watts (Auto-off/Manual-on, 0.05 watts (Manual Off), 0.5 watts (Auto OFF/Wake on LAN, enabled at shipment), 0.05 watts (Auto-Off/Maintained), 0.05 (Manual Off).

- 9.12 watts (active printing), 5.5 watts (ready).

**Print resolution technology**

- HP FastRes 1200, HP ProRes 1200, Economode, Outdoor;
- 802.11b/g/n / 2.4 / 5 GHZ Wi-Fi radio

**Print cartridges**

- Black (A4, ready): As fast as 6.3 sec; Black (A4, simplex): As fast as 6.6 sec

**Safety approvals and Environmental compliance**

- **Acoustics**
  - Acoustic power emissions: 5.7 B(A) / 0.4 kWh/Week (Blue Angel)
  - Acoustic pressure emissions: bystander (active, printing): 5.0 B(A) / 0.4 kWh/Week (Energy Star 3.0)

**Environmental ranges**

- Operating temperature: 15 to 32.5°C
- Operating humidity: 10 to 80% RH
- Recommended operating humidity: 30 to 70% RH

**Software included**

- No software solutions are included in the Box, Download software at http://123.hp.com/laserjet or http://hp.com

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**Security management**

- Secure Boot, Secure Firmware Integrity, Runtime Code Integrity, password protected EWS, secure browsing via SSL/TLS 1.0, TLS 1.1, TLS 1.2; IPP over TLS; Network: enableable network ports and features, unusual protocol and service disablement, SNMPv1, SNMPv2, SNMPv3, community password change; HP ePrint: HTTLP with certificate validation, HTTLP Basic Authentication, SAML authentication; Firewall and ACL: control panel lock, lockers, certificates configuration, UPD FM printing, Symphony signed firmware, administrators settings, 802.1x authentication (EAP-TLS, and PEAP), WAMPs encrypted data; Secure data erase; Secure firmware updates; Secure Firmware Print via optional job storage; Compatible with optional HP JetAdvantage Security Manager.
Footnotes
1 Measured using ISO/IEC 24734 and excludes first set of test documents. For more information, see http://www.hp.com/go/printerclaims. Exact speed varies depending on the system configuration, software application, driver, and document complexity.
2 Measured using ISO/IEC 24735. Initial speed may vary with subsequent print jobs due to an initial print-to-paper warm-up period.
3 Local printing requires mobile device and printer to be on the same network (usually Wi-Fi access points bridge wireless to wired connections) or have a direct wireless connection. Wireless performance is dependent on physical environment and distance from access point, and may be limited during active VPN connections.
4 HP Auto-On/Auto-Off Technology capabilities subject to printer and settings; may require a firmware upgrade.
5 HP SureSupply alerts you when your print cartridge is running low and helps you purchase online or locally through HP or a participating retailer. For more information, visit http://www.hp.com/go/SureSupply; only available with Original HP supplies; Internet access required.
6 Power requirements are based on the country/region where the printer is sold. Do not convert operating voltages. This will damage the printer and void the product warranty. Power consumption values typically based on measurement of 115V device.
7 Declared yield value in accordance with ISO/IEC 19752. Actual yields vary considerably based on images printed and other factors. For more information, visit http://www.hp.com/go/learnaboutsupplies.
8 Measured using ISO 24734 Feature Test, A5 Landscape Feed. Speed may vary based on content, PC, media orientation, and media type.
9 Measured using ISO/IEC 16682. For more information see http://www.hp.com/go/printerclaims. Exact speed varies depending on the system configuration, software application, driver, and document complexity.
10 Duty cycle is defined as the maximum number of pages per month of imaged output. This value provides a comparison of product robustness in relation to other HP LaserJet or HP Color LaserJet devices, and enables appropriate deployment of printers and MFPs to satisfy the demands of connected individuals or groups.
11 HP recommends that the number of pages per month of imaged output be within the stated range for optimum device performance, based on factors including supplies replacement intervals and device life over an extended warranty period.
12 HP SureSupply alerts you when your print cartridge is running low and helps you purchase online or locally through HP or a participating retailer. For more information, visit http://www.hp.com/go/SureSupply; only available with Original HP supplies; Internet access required.