# Digital Health & Healthcare Technology

Building a Company
Selling into Payers and Providers
Raising Capital

April 3, 2025

#### Agenda

- Building a healthcare business
- Selling to payers and providers
- Raising capital

#### Building a healthcare business

Do you like acronyms?

- Problem & Market
- Competitive Landscape & Solution

- 3 Team
- 4 Financials

#### ... industry specific components

- A Payer, Provider, Patient Dynamics
- B Technology
- Regulatory & Compliance

- Problem & Market
  - Is this a big problem?
  - Does it cost a stakeholder a lot of money or open the door to generating more revenue?
  - How aware are the stakeholders?
  - How painful is this problem? Where does it fall on the priority list?

- Competitive Landscape & Solution
  - How many companies are trying to solve this problem?
  - What are the dynamics?
    - Large incumbents
    - Greenfield
    - Highly fragmented
  - Differentiation or Sustainable Moat

- Team
  - Smart
  - Dedicated
  - Efficient
  - Collaborative

- Financials
  - Unit Economics
  - Projections
  - Pipeline
  - Cap Table



#### ...industry specific Trends in Healthcare areas of interest

#### LEADING VALUE PROPOSITIONS AND CLINICAL INDICATIONS



#### TOP FUNDED VALUE PROPOSITIONS

2020-2024; integers equate to funding rank

	2020	2021	2022	2023	2024
TREATMENT	\$2.1B	\$5.0B	\$2.1B	\$1.9B	\$1.9B
OF DISEASE	3	3	5	2	1
NONCLINICAL	\$1.3B	\$3.8B	\$2.5B	\$2.1B	\$1.8B
WORKFLOW	8	5	3	1	2
MONITORING	\$1.7B	\$3.6B	\$2.4B	\$1.3B	\$1.4B
OF DISEASE	5	6	4	6	3
ON-DEMAND	\$3.0B	\$5.4B	\$2.5B	\$0.9B	\$1.3B
HEALTHCARE	1	2	2	9	4
CLINICAL	\$1.0B	\$2.3B	\$1.4B	\$0.8B	\$1.2B
WORKFLOW	10	10	9	10	5
CONSUMER HEALTH INFORMATION	\$1.2B 9	\$2.6B 9	\$0.9B 13	\$0.4B 16	\$1.0B 6

#### TOP FUNDED CLINICAL INDICATIONS

2020-2024; integers equate to funding rank

	2020	2021	2022	2023	2024
MENTAL	\$2.4B	\$4.9B	\$2.2B	\$1.2B	\$1.4B
HEALTH	1	1	1	1	1
CARDIO-	\$1.4B	\$2.0B	\$1.4B	\$0.6B	\$1.0B
VASCULAR	3	3	2	3	2
ONCOLOGY	\$1.3B	\$1.5B	\$1.3B	\$0.5B	\$0.7B
	4	7	3	4	3
WEIGHT MANAGEMENT AND OBESITY	\$0.9B 5	\$2.2B 2	\$0.6B 8	\$0.3B 8	\$0.7B 4
EPRODUCTIVE & MATERNAL HEALTH	\$0.8B 8	\$1.9B 4	\$0.8B 6	\$0.2B 12	\$0.6B 5
DIABETES	\$0.9B	\$1.9B	\$0.8B	\$0.3B	\$0.6B
	6	5	5	6	6

Note: Companies can be tagged with multiple value propositions and clinical indications; Rock Health tracks 20 value propositions and 23 clinical indications; box colors correspond to the funding rank of the value proposition and clinical indication each year; the light grey applies to any funding rank greater than six

Source: Rock Health Digital Health Venture Funding Database; includes U.S. deals >\$2M; data through December 31, 2024

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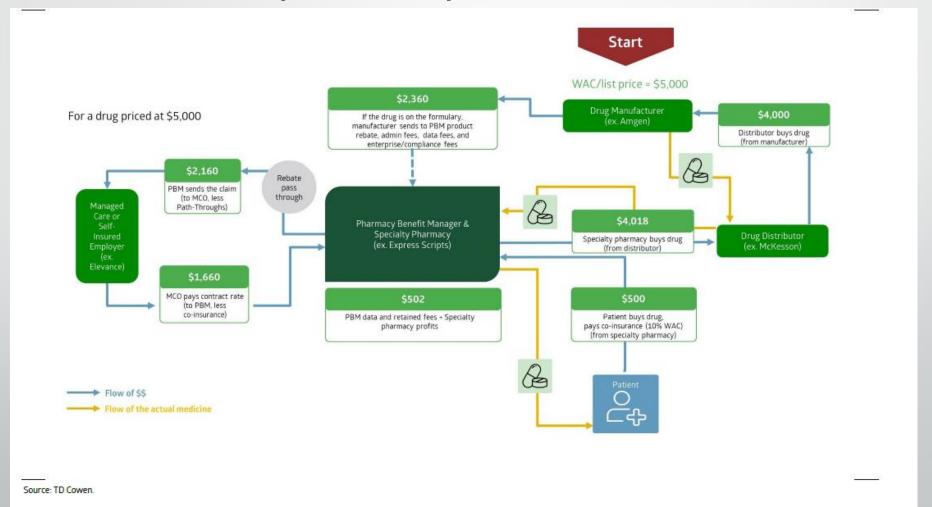


#### ...industry specific Clinical Healthcare Services are extremely complex

- End User often the Patient
- Who educates, recommends to patient? Physician
- Who pays? Insurance Company, Government, Employer, Patient
  - Don't' forget about the Pharmacy Benefits Manager



#### ...industry specific Pharmacy Prescription Workflow



#### ... industry specific components

- Technology
  - Clinical workflow EMR Integrations
  - Population health Data ingestion
  - **HITRUST**
  - **Enterprise Architecture Review**

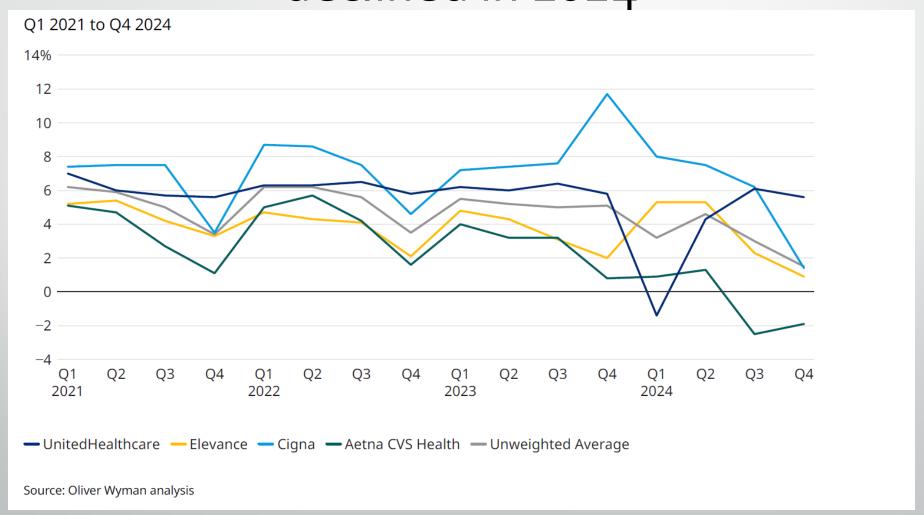
#### ... industry specific components

- Regulatory & Compliance
  - FDA
    - Therapeutic
    - Device
  - CLIA (Labs)
  - HIPAA & PHI
  - FWA, Stark Anti-Kickback
  - PCI DSS payments
  - Other

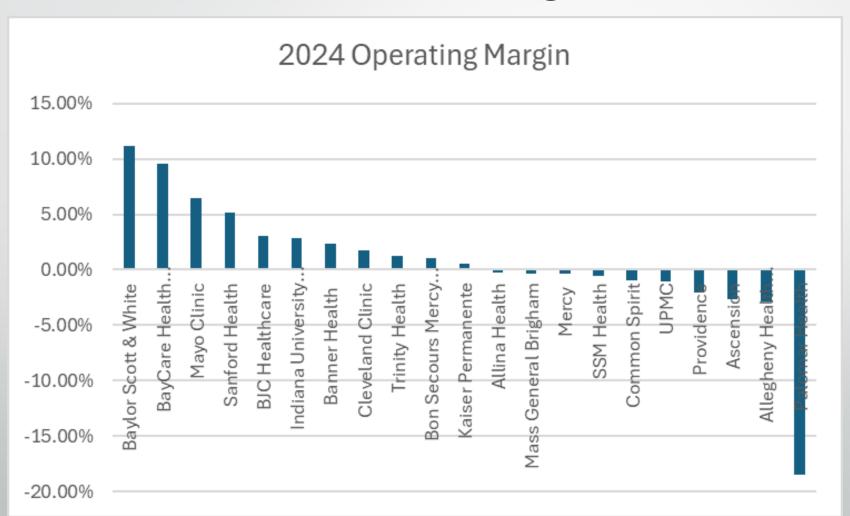
#### Selling to Payers and Providers

How much time do you have?

#### Payer Margins (Net Income as % of Premium) declined in 2024



#### Provider Margins



### Presenting a compelling (and correctly calculated) ROI is key to credibilty

- Pay attention to what falls to the bottom line
  - Generate new revenue but is it profitable revenue?
  - Example: New Revenue 200, Charge customer 100, 2x ROI X
  - Gross Margin on that Revenue is 50 before paying vendor so negative ROI
- For Payers and Value-Based Care how are you measuring the impact of your solution?
- Evidence: Case Studies, Publications
- Time to ROI

#### Understanding customers and decision rights is critical for success

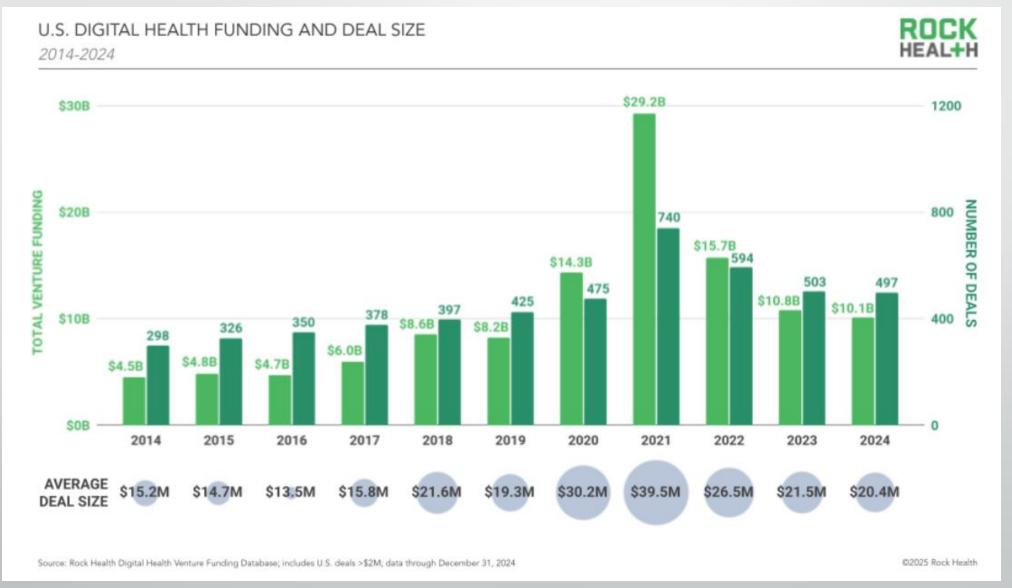
- Many have to say, "Yes"
- Physicians vs. Administrators vs. CFOs
- Approval process
- Supply Chain / Legal



### Raising Capital

How resilient are you?

#### Timing is everything



### Investors evaluate the elements from earlier, then dig deeper

- Problem and Market Size, Competitive Landscape and Solution, Team, Financials, Technology, Regulatory & Compliance, Legal
- + Venture Math
- +Evidence of progress toward de-risking (e.g., proof points)
  - Product Market Fit
  - Pipeline Conversion
- +Balance of confidence and humility

#### Al is a double-edged sword

- You must be able to answer the question, "How are you using AI in your business?"
- The response must be credible, doesn't have to be customer-facing
- Don't over index on AI Jim Gaffigan "Bacon Bits are the fairy dust of the food community" Al is not the fairy dust of healthcare startups
- Customers worry about their data ownership rights and PHI & PCI data leakage/breaches
- How are you protecting your company's intellectual property from leaking into an LLM? (For example: Engineers checking code)
- How are you training your model? Synthetic data, De-ID RWE
  - What is required for regulatory approval?

### Value-Based Care is the future and has been for many years

- Renewed energy
- Aligning incentives across stakeholder groups
- Definition varies be clear on scope
- Measurement criteria and mechanisms for adjudication

#### Strategic investors offer significant value, but define expectations from the outset

- Priorities cash returns vs. use of solution
  - Desire to acquire?
  - Dedicated fund or balance sheet investor
- Technical guidance and support cost, IP rights, access
- Customer relationship pre-investment vs. post-investment
- For-profit vs Non-profit implications

#### Financial Investors

- Capital
- Guidance
- Network
- Advisors & Support

### Navigate rights and board representation carefully

- Attorneys will paper for the downside case
- Preferred Stock Liquidation Preference
- **Protective Provisions**
- **Board Members** 
  - Voting
  - Rights to seat
  - Who represents the investor
  - Manage / Be Managed

A&D