A NEW CITY O/S: 
THE POWER OF OPEN, 
COLLABORATIVE, AND 
DISTRIBUTED GOVERNANCE

NEW YORK UNIVERSITY PROFESSOR 
NEIL KLEIMAN

THURSDAY 
FEBRUARY 8 
12 NOON – 1:20 PM 
HAMBURG HALL 1206 
CARNEGIE MELLON UNIVERSITY

ABSTRACT:
Presented in partnership with Metro21: Smart Cities Initiative, Heinz College is pleased to present New York University professor Neil Kleiman who will share the latest from his book co-authored with former mayor and Harvard professor Stephen Goldsmith, “A New City O/S: The Power of Open, Collaborative, and Distributed Governance.” Professor Kleiman will present a new governance model that proposes to reverse declining levels of citizen trust by modernizing outdated systems and placing the citizen in the center of operations by focusing on outcomes and changing the way public employees work.

After his talk, we will open the discussion up with invited panelists who were featured in the book: Laura Meixel, Assistant Director, Department of Innovation and Performance at the City of Pittsburgh, Bob Gradeck, Project Manager, Western Pennsylvania Regional Data Center and Erin Dalton, Deputy Director at Allegheny County Department of Human Services; moderated by Karen Lightman, Executive Director of Metro21, Carnegie Mellon University’s smart city initiative.

The lunchtime program will include a catered lunch and water.

RSVP: https://goo.gl/dKcDwm