Welcome to Carnegie Mellon University's (CMU) Student Consumer Information page. The University developed this page to provide easy access to information about various types of programs, services, policies, and people at CMU.

All institutions that participate in federal student financial aid programs (e.g., Pell grants, federal student loans, Federal Work-Study) are required by the federal government to make student consumer information available to enrolled and prospective students. The hyperlinks and text below provide detail on this required information. This information will be updated periodically.

Please contact Lisa Krieg, Associate Vice President and Director of Enrollment Services at krieg@andrew.cmu.edu if you have any questions or if you would like a paper copy of information contained within this document.

Links to Consumer Information Topics

- **Contact Information for Assistance in Obtaining Financial Aid Information**

- **General CMU Information**
  (e.g., degree programs, tuition and fees, resources, policies, institutional data)

- **Student Financial Assistance**
  (e.g., guides, policies, processes)

- **Health and Safety**
  (e.g., programs, policies, annual security and fire safety report)

- **Study Abroad**
  (e.g., academic credit for, opportunities and information)

- **Student Outcomes**
  (e.g., retention and graduation rates, post-graduation outcomes)

- **Intercollegiate Athletic Program Participation Rates and Financial Support Data**

- **Teacher Preparation Program Report**

- **Voter Registration**
• Contact Information for Assistance in Obtaining Institutional or Financial Aid Information

  o Current Undergraduate Students
    ▪ Student Financial Aid Office
      • Mailing Address: Carnegie Mellon University; Student Financial Aid Office; 5000 Forbes Avenue; Pittsburgh, PA 15213
      • Telephone: 412-268-8186
      • Fax: 412-268-8084
      • Email: thehub@andrew.cmu.edu

  o Prospective Undergraduate Students
    ▪ Office of Undergraduate Admission
      • Mailing Address: Carnegie Mellon University; Office of Undergraduate Admission; Warner Hall; 5000 Forbes Avenue; Pittsburgh, PA 15213
      • Telephone: 412-268-2082
      • Email: admission@andrew.cmu.edu

  o Current and Prospective Graduate Students
    ▪ Student Financial Aid Office
      • Mailing Address: Carnegie Mellon University; Student Financial Aid Office; 5000 Forbes Avenue; Pittsburgh, PA 15213
      • Telephone: 412-268-8186
      • Fax: 412-268-8084
      • Email: thehub@andrew.cmu.edu
General CMU Information

- Privacy of Student Records—Family Educational Rights and Privacy Act (FERPA)
- Resources for Students with Disabilities
- Institutional Research and Analysis, Information At A Glance, Enrollment (Fall 2019 student enrollment counts by college, citizenship, race, sex, location and branch campus)

Tuition and Fees

Federal Net Price Calculator

Refund Policy (Tuition Adjustment Policy) and Leave of Absence or Withdrawal and Federal Financial Aid Refund Policy
  - Tepper School of Business Tuition Refund Policy

Textbook Information

- Required and recommended textbooks and supplemental course materials are available to purchase from the University Stores. Students can view and purchase their course materials by visiting the online bookstore. To get started, students can visit the Textbooks FAQ for instructions on using the online bookstore site. The University Stores staff is happy to help with questions and can be reached by email at books@andrew.cmu.edu, by phone at 412-268-5591, or in-store.

Educational Programs

- Undergraduate
  - Graduate
  - In addition to the links above, please visit your college or school of interest at www.cmu.edu/academics/index.shtml.

For CMU Faculty and Instructional Facilities, please visit your college or school of interest at www.cmu.edu/academics/index.shtml.

- Transfer of Credit Policy
  - Departmental transfer credit processes may vary. Please visit your college of school of interest at www.cmu.edu/academics/index.shtml.

- Written Arrangements [pdf]
- Accreditation & State Authorizations and Licensures for Distance Education
- Student Complaints and Consumer Information by State [pdf]
- Copyright Infringement—Policies and Sanctions
- Computing Services
o Student Activities
  ▪ CMU's Student Affairs
  ▪ CMU's Office of Student Leadership, Involvement, and Civic Engagement (SLICE)

o Career and Job Placement Services

o College Navigator
  ▪ The College Navigator website is a free consumer information tool designed to help students, parents, and others get information about thousands of U.S. postsecondary institutions--including Carnegie Mellon University--in the Department of Education's National Center for Education Statistics database.

o Gainful Employment Disclosures (Disclosures about CMU certificate programs that prepare students for specific occupations. Please scroll down the page to find the Gainful Employment Disclosures section.)

• Student Financial Assistance
  o Assistance Available from Federal, State, Local, and Institutional Programs
    ▪ Please see above, "Contact Information for Assistance in Obtaining Institutional or Financial Aid Information."
    ▪ Prospective Students
    ▪ Undergraduate Students
    ▪ Graduate Financial Aid
    ▪ State Grant Information
  o Federal Student Financial Aid Penalties for Drug Law Violations
  o Academic Progress
  o Student Loan Information
    ▪ Initial Loan Counseling for Student Borrowers
    ▪ Exit Counseling for Student Borrowers
    ▪ Institutional Code of Conduct for Education Loans [pdf]
    ▪ Student Loan Information
    ▪ National Student Loan Data System
    ▪ FASTChoice loan comparison service
    ▪ Private Loans and Student Self-Certification Form
• **Health and Safety**
  - **Drug and Alcohol Abuse Prevention Program**
  - **Vaccination Policies**
    - **CMU Prematriculation Immunization Policy**
    - **CMU University Health Services Health Requirements for Incoming Students**
  - **CMU Annual Security and Fire Safety Report**
    - A printed copy of the report can be requested by contacting University Police at 412-268-6232 or campuspd@andrew.cmu.edu.
    - The annual security and fire safety report (Carnegie Mellon University Police Department Annual Reports) is also available online at [http://www.cmu.edu/police/annualreports/](http://www.cmu.edu/police/annualreports/)

• **Study Abroad**
  - A student's enrollment in a program of study abroad approved for credit by CMU may be considered enrollment at CMU for the purpose of applying for assistance under Title IV of the Higher Education Act, as amended.
  - For more information, please visit [http://www.cmu.edu/oie/sab/](http://www.cmu.edu/oie/sab/)

• **Student Outcomes**
  - **Retention Rate and Graduation Rates**
  - **Post-graduation Salaries and Destinations**

• **Intercollegiate Athletic Program Participation Rates and Financial Support Data (Equity in Athletics Disclosure Act)**
  - Please visit the U.S. Department of Education's site, [The Equity in Athletics Data Analysis](https://ope.ed.gov/athletics/) and select the "Get data for one school" option. Enter "Carnegie Mellon University" in the "Name" field and select the "Continue" button at the bottom of the page. A printed copy of the report can be requested by calling the Department of Athletics, Physical Education, and Recreation at 412-268-8054 or by sending an email to Josh Centor, Director of Athletics, Physical Education, and Recreation, at jcentor@andrew.cmu.edu.

• **Teacher Preparation Program Report (Title II Reporting)**
  - Please see [www.cmu.edu/middlestates/student_consumer_information/title-ii.html](http://www.cmu.edu/middlestates/student_consumer_information/title-ii.html)
• **Voter Registration**
  Please visit [https://www.usa.gov/voter-registration/](https://www.usa.gov/voter-registration/)

• **Enrollment Services Consumer Information Pages**
  Please visit [http://www.cmu.edu/hub/consumer-information/](http://www.cmu.edu/hub/consumer-information/)

**Carnegie Mellon Ethics Hotline**

The health, safety and well-being of the university community are top priorities at Carnegie Mellon University. CMU provides a hotline that all members of the university community should use to confidentially report suspected unethical activity relating to financial matters, academic and student life, human relations, health and campus safety or research.

Students, faculty and staff can anonymously file a report by calling 877-700-7050 or visiting www.reportit.net (user name: tartans; password: plaid). All submissions will be reported to appropriate university personnel.

*The hotline is NOT an emergency service. For emergencies, call University Police at 412-268-2323.*

**Statement of Assurance**

Carnegie Mellon University does not discriminate in admission, employment, or administration of its programs or activities on the basis of race, color, national origin, sex, handicap or disability, age, sexual orientation, gender identity, religion, creed, ancestry, belief, veteran status, or genetic information. Furthermore, Carnegie Mellon University does not discriminate and is required not to discriminate in violation of federal, state, or local laws or executive orders.

Inquiries concerning the application of and compliance with this statement should be directed to the university ombudsman, Carnegie Mellon University, 5000 Forbes Avenue, Pittsburgh, PA 15213, telephone 412-268-1018.