Carnegie Mellon University Silicon Valley COVID-19 FAQs

1. Where can I find the latest information about coronavirus and the situation at Carnegie Mellon University and its campuses?
   Up-to-date information on Carnegie Mellon University’s response to COVID-19 is always available at CMU-Alert Emergency Notification System: Coronavirus Information webpage.
   Additional COVID-19 Resources:
   - CDC: COVID-19 Summary
   - CDC: Prevention & Treatment
   - CDC: FAQs
   - CDC: Travel Information
   - WHO: COVID-19 Outbreak
   - Santa Clara County Public Health Information

2. Will my CMU-sponsored healthcare plan cover medical expenses associated with treatment for COVID-19?
   Yes, you will have the same coverage that is currently available for any emergency or non-emergency illness, subject to the normal deductible, copay, or out-of-pocket amounts associated with your medical plan (if applicable). For additional coverage details visit the CMU HR Health and Welfare Benefits webpage or contact your health care plan provider.

3. How do I get tested for COVID-19?
   Faculty and staff members are advised to contact a medical professional for evaluation and testing.

4. What assistance is available to me to help me cope with the emotional impact of a COVID-19 outbreak?
   CMU provides resources to help academic and staff employees and eligible dependents cope with these types of life events through the GuidanceResources Employee Assistance Program (EAP) available at GuidanceResources EAP or 1-844-744-1370 (Company Web ID: Carnegie). The EAP provides confidential, short-term counseling at no cost to the employee.

5. The Silicon Valley campus is closed due to a COVID-19 outbreak. How will I be paid?
   While the Silicon Valley campus is closed, classes will continue through remote delivery. All staff will be expected to work remotely; certain identified employees, however, may need to report to campus on an as-needed basis.

6. Can I come into work even though the campus is closed?
   Closing the campus is an exceptionally rare event that occurs only in extreme circumstances. It is a decision that is made to protect the health and safety of faculty, staff and students. Do not come into work unless you have been identified as an essential employee who is required to work on campus during this type of emergency event. Essential personnel must have followed all travel and self-isolation guidelines and be symptom free to be permitted on campus.