

Care.com Membership



Finding ongoing care for your family while you work is your #1 priority. It's a priority of ours, too. That's why Carnegie Mellon University provides a Care.com Membership as part of your Care@Work benefits. So you can get the help you need, when and where you need it.

Care for every member of the family

Check out caregivers near you, save your top picks, and send messages to those who fit your needs. You can also post a job with and let the responses roll in.

Hire, chat, and pay on-the-go

Use our site or app to connect with caregivers on Care.com. You can also access background check options, reviews, and set up phone interviews or video chats. Once you hire, we make it easy to pay, too.

Use your Care.com Membership to find:

- Nannies & sitters
- Senior caregivers
- Dog walkers, sitters, & groomers
- Personal assistants
- Special needs caregivers
- Summer or vacation camps
- House cleaners
- Tutors
- Transportation assistance
- Child care centers
- Plus much more!

Frequently Asked Questions

What does my Care.com Membership include?

You get unlimited access to the world's largest network of caregivers, for starters. There, you can explore detailed provider profiles, access background check options, use safety tools, send real-time payments to caregivers, and even learn about household payroll and tax assistance.

What precautions does Care.com take to maintain a safe community?

Your family's well-being is your top priority. That's why we offer tools and resources to help you evaluate risk and stay savvy about safety. At care.com/safety-center, you can find:

- Safety guides to help you make safer decisions throughout your caregiver search
- Background Check Guide
- Option to request and run a background check on a caregiver
- Safety resources such as how to handle reference checks
- Safety FAQs

How do I pay for care?

You can pay caregivers directly on our site or through the app.

How do I access my Care.com Membership?

To the extent that Carnegie Mellon members with disabilities need assistance accessing any part of Care.com's user experience, Carnegie Mellon members may call the Care.com Expert Assistance team at this designated phone line 855-781-1303 ext. 4.

How it works:

1. Enroll at cmu.care.com

2. Log in to your account in the Care.com app or at cmu.care.com.

From there, you can:

- **Search profiles** that match your needs, just by selecting a few simple preferences. Then, click "Contact" to send a message to the caregivers you're interested in.
- **Post a job** if you'd rather hear from candidates.

3. Review candidates. You can schedule interviews from any device, and even request a background check on your final candidate. Then, book, hire, and even pay your new caregiver all through your Care.com account.

4. Hire Safely. Your family's well-being is your top priority. That's why we offer tools and resources to help you evaluate risk and stay savvy about safety. Learn more at care.com/safety-center.