Registering on Caremark.com
How to register on Caremark.com

• You can register in any of the following ways:
  1. With a current prescription number
  2. With a member ID
  3. Without a member ID or prescription number

• We will show you how to register using each option and also how to sign up to receive text alerts about your prescriptions

• Go to the appropriate section for a step-by-step guide through the registration process
Registration with a prescription number
Registration with a prescription number

The default option on the initial registration screen is to register using a prescription number. Simply click ‘Continue’ to move to the next screen.
Registration with a prescription number (cont.)

- Enter in a prescription number from a prescription filled by CVS Caremark
- If you need help finding the number, click the arrow by ‘How to locate the Rx Number’
- Enter your date of birth
- Click ‘Continue’

(Please note: You can always choose to register with other information)
Registration with a prescription number (cont.)

Having Issues?

• A message will provide advice.
• You can also click on the ‘Registration Help’ button for additional information or to connect to Customer Care.
Registration with a prescription number (cont.)

To complete the registration process, simply enter your email address, create a password and set a couple of security questions. This will help ensure that you can get back into your account if you ever forget your information.

You can also choose to receive text notifications instead of email, and choose paperless options.

(More details on next screen)
How to receive text alerts

• At the end of the registration process, you can choose to receive notifications about your medications by text
• You can also choose to go paperless

How to choose text alert

- Yes, I want to receive text notifications

Mobile Phone

555-555-5555

By checking this box, I agree to receive text messages from or on behalf of CVS Caremark about my prescriptions, health and plan information, and marketing opportunities at this phone number. Consent is not a condition of purchase and may be revoked at any time. Your carrier’s message and data rates apply. View full SMS Terms and Conditions.

How to choose paperless

- I want to opt in to paperless options.

What is paperless options?

Paperless options include Medication Guides and may include Explanations of Benefit (EOB) statements.

Here are a few benefits:

View, print and download at any time
Store them securely online.
Cut down on clutter.

A Medication Guide provides FDA-approved information about safe and effective use of a drug to help you avoid serious side effects.

An Explanation of Benefits (EOB) is a record of your prescription claims that have been processed for the month.

(Note: You may go back to receiving paper statements at any time by updating your preferences.)
Registration with your prescription number is now complete

A message will confirm your registration

Congratulations

You have successfully registered your account.

You will be automatically logged into your prescriptions dashboard after a few moments. Thank you for your patience.
Registration with your member ID
Registration with your member ID

If you wish to register using your member ID, choose that option on the initial registration screen. Simply click ‘Continue’ to move to the next screen.

Register for an account

Your privacy is important to us. Our employees are trained regarding the appropriate way to handle your private health information.

Read more

My registration choices

- Prescription number (Mail Rx #)
- Member ID

Continue

Don't have either of these?

Proceed to enter all your info. >
Registration with your member ID (cont.)

• Enter your member ID, name and date of birth
• Click ‘Continue’

If you need assistance locating your member ID, click the arrow next to ‘How to locate member ID’ and an instructional box will open.

How do I enter my benefit or “member” ID number?

Include all numbers and letters listed after "ID"
If your ID number is not accepted, try to enter it without the first three letters
If your ID number is not accepted, and it ends with 00, 01, 02, 03, etc., please try entering your ID number without the last two digits.
Registration with your member ID (cont.)

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Registration without a prescription number or member ID
Registration without a prescription number or member ID

• Choose ‘Don’t have either of these?’ if you need to register without a prescription number or member ID
• Click ‘Continue’
Registration without a prescription number or member ID (cont.)

Complete the form

Choose an option

Have no ID

First name

Enter your full first name, not a nickname

Last name

Enter your full last name

Date of birth

MM/DD/YYYY

MM/DD/YYYY

Street address

Street address

(Avoid using &, <, or >.)

Street address 2 (optional)

Street address

(Avoid using &, <, or >.)

ZIP code

ZIP code

Gender:

Female

Male

Continue
Registration without a prescription number or member ID (cont.)

• You will then be asked three questions that were designed by a third-party company for your privacy. These questions are meant to confirm your identity. Sample questions include:
  – In what state was your Social Security number issued?
  – Which of the following was a previous phone number?
• Correctly answering these questions, together with the personal information that you previously entered, confirms your identity.
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