2019 Benefits Guide for Rwanda Faculty and Staff Members

www.cmu.edu/hr/benefits
This guide and our web resources are not intended to take the place of plan documents. If there is a conflict between this guide and the plan documents, the plan documents will govern. The Summary Plan Descriptions (SPDs) contain more detailed information. The SPDs can be found on the HR website at www.cmu.edu/hr/benefits/documents.html. Contact the Human Resources CMUWorks Service Center at 412-268-4600 or cmu-works@andrew.cmu.edu to obtain a hard copy of the SPDs. Carnegie Mellon University reserves the right to modify, amend, or terminate any or all of the provisions of these benefits or the plan documents at any time for any reasons upon appropriate action by the university. Notwithstanding any of the prior statements, in all cases, university policies will govern.
Benefits
Enrollment
Employees may enroll in benefits when they first become eligible and every year during Open Enrollment.

**NEWLY ELIGIBLE EMPLOYEES**

Newly eligible employees must enroll in benefits within 30 days of their hire date (or the day they become eligible). Benefit elections will be effective for the remainder of the calendar year, unless the employee experiences a qualified life or family status change midyear (see next page).

When do benefits go into effect?

**LOCAL HIRES:** Benefits always go into effect on the first of the month. For example, if the hire date is the first of the month, the benefits effective date is the same date. Otherwise, the benefits effective date is the first day of the month following the date you were hired or became eligible.

**EXPATRIATES:** If you are already employed by Carnegie Mellon, your benefits become effective on the first day of the month prior to the start of your international assignment. If you are newly hired, your benefits effective date is your first day of employment.

**30 DAY WINDOW FOR BENEFITS ENROLLMENT**

Newly eligible employees have 30 days from the date they become eligible to enroll in or waive benefits. If you do not make elections within 30 days, you will be automatically enrolled in default benefits (see next page). Please note that U.S. Retirement Savings contributions can be elected or changed at any time.

**OPEN ENROLLMENT**

Typically held during the first two weeks in November, Open Enrollment provides you the opportunity to review your benefits coverage and make new elections for the upcoming calendar year. Unless you experience a qualifying life or family status change (see next page), Open Enrollment is the only time during the year when you may change your elections.

What happens if I don’t select my benefits during Open Enrollment?

If you do not actively select your benefits for the upcoming year, you will be enrolled in the same benefit plans at the same level of participation that you have in the current year (with the exception of the Flexible Spending Accounts for expatriates with U.S. taxable income).

When do changes made during Open Enrollment go into effect?

Elections made during Open Enrollment will become effective the following January 1 and will remain in effect for the entire calendar year.

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**REHIREDE EMPLOYEES**

If you terminate employment (or otherwise lose eligibility) and then resume employment (or otherwise regain eligibility) within the same calendar year, your elections in effect on the date you initially lost eligibility will be automatically reinstated. You will not be permitted to make new elections until the next open enrollment period unless you experience a qualifying life or family status change.

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**DEFAULT BENEFITS**

Employees are automatically enrolled in certain benefits if elections are not made when they are first eligible, or when they have an eligibility change.

Full-Time Expatriate Non-Rwandan Citizens

The default benefit package costs $162.35 per month and covers the employee only:

- Medical/Prescription/Vision: CIGNA
- Life and AD&D Insurance: Basic
- Long-Term Disability Insurance: Basic

Employees will not be enrolled in dental, optional life & AD&D insurance, dependent life insurance or any flexible spending account.

Full-Time Local Rwandan Citizens

The default benefit package is provided at no cost and covers the employee only:

- Medical/Prescription/Vision: UAP
- Life and AD&D Insurance: Basic
- Long-Term Disability Insurance: Basic

Employees will not be enrolled in optional life & AD&D insurance.

Part-Time Local and Expatriate Employees

The default benefit package is the basic life insurance only. Employees will not be enrolled in medical, prescription, or voluntary AD&D insurance. There is no cost associated with part-time default benefits.
Life or family changes sometimes require you to change your benefits outside of Open Enrollment. You can make changes to your benefits that are consistent with your life or family status change within 30 days of the date that the status change occurred. If you miss the 30 day enrollment period, you must wait until the next Open Enrollment to make changes.

Supporting documentation to verify a status change, such as a birth certificate, marriage certificate, or proof of new coverage, is required. If you experience a life or family status change but do not yet have the required supporting documentation, please do not wait to request the change in Workday until you receive it. You can separately submit the documentation in Workday within 30 days of making the elections.

In most cases, you may not change the benefit option (e.g., CIGNA to UAP), but you may modify the level of your coverage (e.g., employee and spouse to family coverage).

### 30 Day Deadline
Employees have 30 days from the event date to request benefit changes in Workday. After electing the new benefits, employees have 30 days to upload required documentation. This includes documentation to verify the status change and to verify newly added dependents.

### Qualifying Life or Family Status Changes
The following life or family status changes allow you to make changes outside of Open Enrollment:

- Marital (or domestic partnership for expatriates) status changes (e.g., marriage or registration of partnership, death, divorce or termination of partnership)
- Dependent eligibility changes (e.g., birth or adoption, death, or dependent(s) become(s) ineligible for coverage)
- Coverage from another source is gained or lost
- Significant change in cost or coverage of plan (as defined by the university)
- Relocation (e.g., international to U.S. position change)
- Employment status change (e.g., part-time to full-time)

### Examples of Life or Family Status Changes

#### Dependent Gains Outside Coverage
Your daughter obtains her first job and now has her own insurance as of May 1. You have until May 31 to remove her from your plan in Workday. If you submit the request on May 23, you have until June 22 to upload supporting documentation.

#### Marriage
You were married on August 6 and want your new spouse to be covered under your CMU benefits. You have until September 5 to submit the benefit change request in Workday. If you complete the request on August 10, you would need to submit a copy of your marriage certificate by September 9. Your spouse’s coverage would become effective on September 1.

### Consistency Rule
The benefit changes you request must be consistent with your life or family status change. For example, if your spouse loses outside Medical coverage, you may add your spouse to your Medical plan, but you would not be able to drop Dental coverage.
HOW TO ENROLL IN BENEFITS

1. REVIEW YOUR BENEFIT OPTIONS.
   Review this guide and utilize our online resources to determine your benefits eligibility. Decide which options work best for you and your family.

2. GATHER YOUR INFORMATION.
   If adding new dependents to your benefits coverage, you will be required to provide their Social Security Numbers and upload a copy of dependent verification documentation to Workday (see page 9 for more information) within 30 days.

3. ENROLL THROUGH WORKDAY.
   Workday is the university’s web-based Human Resources, Payroll, Benefits, and Time Tracking system. Visit the Human Resources CMUWorks Service Center website (www.cmu.edu/cmuworks/) to log in to Workday using your Andrew ID and password. If you need assistance using the system, review the guides found at My Workday Toolkit (www.cmu.edu/my-workday-toolkit/) or contact the CMUWorks Service Center at 412-268-4600 or cmu-works@andrew.cmu.edu.

4. PRINT.
   Please review your final elections carefully before submitting, and remember to print and/or save a copy for your records.

5. FOLLOW UP WITH REQUIRED DOCUMENTATION.
   If dependent verification documentation, and/or life status change supporting documentation is required, please upload these documents to Workday within 30 days, if you did not attach the documents at the time of enrollment. (If documentation is not received within the 30-day time frame, your dependent(s) will be removed from coverage.) Evidence of Insurability (EOI) may also be required for life insurance coverage. If you receive an EOI form, please return it to MetLife within the time frame indicated.
Eligibility and Benefit Plan Contacts
## Benefits Eligibility: Full-Time, Part-Time, Local Hires and Expatriates

<table>
<thead>
<tr>
<th>Benefit Program</th>
<th>Full-Time Eligible</th>
<th>Part-Time Eligible</th>
<th>Not Benefits</th>
</tr>
</thead>
<tbody>
<tr>
<td>Scheduled Hours</td>
<td></td>
<td></td>
<td>------------------------------</td>
</tr>
<tr>
<td></td>
<td>Expatriates</td>
<td>Local Hires</td>
<td>Expatriates</td>
</tr>
<tr>
<td>Medical/Prescription/Vision</td>
<td>✓</td>
<td>✓</td>
<td>✓</td>
</tr>
<tr>
<td>Dental</td>
<td>✓</td>
<td>✓*</td>
<td>✓</td>
</tr>
<tr>
<td>Flexible Spending Accounts (FSAs)</td>
<td>✓*</td>
<td></td>
<td></td>
</tr>
<tr>
<td>Life and AD&amp;D Insurance</td>
<td>✓</td>
<td>✓</td>
<td>✓*</td>
</tr>
<tr>
<td>Dependent Life Insurance</td>
<td>✓</td>
<td>✓</td>
<td>✓</td>
</tr>
<tr>
<td>Short-Term/Long-Term Disability</td>
<td>✓</td>
<td>✓</td>
<td></td>
</tr>
<tr>
<td>Tuition Benefits</td>
<td>✓*</td>
<td>✓*</td>
<td>✓*</td>
</tr>
<tr>
<td>Tuition Benefits for Dependent Children</td>
<td>✓*</td>
<td>✓*</td>
<td>✓*</td>
</tr>
<tr>
<td>University Retirement Contributions</td>
<td>✓*</td>
<td>✓*</td>
<td>✓*</td>
</tr>
<tr>
<td>Employee Retirement Contributions</td>
<td>✓*</td>
<td>✓*</td>
<td>✓*</td>
</tr>
<tr>
<td>Time Off</td>
<td>✓*</td>
<td>✓*</td>
<td>✓*</td>
</tr>
<tr>
<td>Employee Assistance Program (EAP)</td>
<td>✓</td>
<td>✓</td>
<td>✓</td>
</tr>
</tbody>
</table>

*Specific eligibility requirements (such as minimum hours worked, citizenship, U.S. source income/expatriate status, service requirement, etc.) or different benefit levels may exist.

If you need more information or have any questions about a specific benefit, please visit the HR Benefits website [www.cmu.edu/hr/benefits](http://www.cmu.edu/hr/benefits) or contact the Human Resources CMUWorks Service Center at 844-625-4600 or [cmu-works@andrew.cmu.edu](mailto:cmu-works@andrew.cmu.edu).
**DEPENDENT ELIGIBILITY**

Benefits eligible employees may also cover their eligible dependents under certain benefits.

Eligible dependents include:

- same- or opposite-sex spouse or registered domestic partner (only expatriates are able to add a same-sex spouse or a domestic partner; see below)

- children (natural born, legally-adopted, stepchildren, children of your domestic partner whom you can claim as your dependent on your U.S. federal income tax return, or children for whom you, your spouse or domestic partner serve as a legal guardian) up to their 26th birthday

- unmarried dependent children of any age who, upon attainment of age 26, were covered under the particular benefit and were disabled as defined in the information provided by the third-party administrator or insurance company

Individuals can only be covered once under a Carnegie Mellon University benefit plan. If your spouse/domestic partner and/or child(ren) are already covered under a CMU benefit plan, you will not be able to add them to coverage under that plan.

**REGISTERING YOUR DOMESTIC PARTNER (EXPATRIATES ONLY)**

Benefits eligible expatriate employees may elect to cover their same- or opposite-sex domestic partner under the insurance benefits to which married spouses are entitled, except where IRS regulations prohibit the provision of such benefits. Children of a registered domestic partner whom the employee can claim as a dependent for federal tax purposes may also be added.

See the [Domestic Partner Registration Packet](www.cmu.edu/hr/assets/benefits/domestic-partner-registration.pdf) for a detailed list of the criteria for registering a domestic partnership and the documentation required to be submitted. Registration is subject to approval.

Carnegie Mellon is required to follow the host nation laws for individuals residing in the host nation. Rwandan law does not recognize same-sex marriages, civil unions, or domestic partnerships. Domestic partners may not be granted a Visa to accompany their partner, unless they have been granted a separate work Visa from the nation.

**DEPENDENT VERIFICATION**

Supporting documentation is required when adding dependents to your coverage and must be submitted within 30 days of enrollment. Please see [www.cmu.edu/hr/assets/benefits/dependent-documentation.pdf](http://www.cmu.edu/hr/assets/benefits/dependent-documentation.pdf) for a complete list of acceptable documentation. Documentation is uploaded via Workday and will be held confidentially. (If documentation is not received within the 30-day time frame, your dependent(s) will be removed from coverage.)

**FOR U.S. EXPATRIATES**

**SOCIAL SECURITY NUMBER REQUIREMENT**

If you elect benefits that include coverage for dependents, please add their Social Security Number(s) (SSNs) in the space provided during enrollment in Workday.* Please note that it is important to provide this information. The Affordable Care Act requires employers to report to the IRS the SSNs of all employees and dependents with minimum essential coverage.

*Please refer to My Workday Toolkit ([www.cmu.edu/my-workday-toolkit/](http://www.cmu.edu/my-workday-toolkit/)) for detailed instructions regarding how to add dependents in Workday.

**DOMESTIC PARTNER TAX CONSEQUENCES**

The IRS prohibits providing benefits on a pre-tax basis on behalf of dependents who do not meet the IRS Code, Section 152 definition of a dependent. If your situation does not meet the IRS standard for pre-tax reduction, the portion of your contribution that is attributed to your domestic partner’s coverage must be deducted from your pay on an after-tax basis.

In addition, employer-provided coverage for a domestic partner who does not meet the IRS definition of a dependent is considered to be taxable income to the individual at the fair market value of the coverage. The difference in the university contribution between the level of coverage that includes your partner and the level that does not cover him/her will be noted as additional income on your pay stub and will be assessed federal taxes. This is called imputed income.
## Benefits Resource Directory and Contacts

<table>
<thead>
<tr>
<th>Benefit Provider Name</th>
<th>Policy/Group Number</th>
<th>Phone Number</th>
<th>Website</th>
</tr>
</thead>
<tbody>
<tr>
<td><strong>Medical / Prescription / Vision</strong></td>
<td></td>
<td></td>
<td></td>
</tr>
</tbody>
</table>
| CIGNA Global Health Benefits | 02424A | 800-441-2668 or 302-797-3100 (international collect)  
800-558-3604 (toll-free TDD)  
Tel-Drug: 800-835-3784 or 605-373-0100 | www.cignaenvoy.com |
| UAP Health Plan | N/A | (250) 788 388 898 (250) 733 998 889 | www.uap-group.com |
| **Dental** | | | | |
| CIGNA Global Health Benefits | 02424A | 800-441-2668 or 302-797-3100 (international collect)  
800-558-3604 (toll-free TDD) | www.cignaenvoy.com |
| **Disability, Life and AD&D Insurance** | | | | |
| MetLife | 166124 | 800-638-6420 | www.metlife.com |
| **Flexible Spending Accounts** | | | | |
| Benefit Coordinators Corporation (BCC) | CMU | 800-685-6100  
Fax: 412-276-7185 | www.mywealthcareonline.com/bccsmartcare/ |
| **Retirement Savings** | | | | |
| TIAA | FSRP 403(b): 102240 | National Center: 800-842-2776 | www.tiaa.org/public/tcm/carnegiemellon |
| Vanguard | FSRP 403(b): 097487 | National Center: 800-523-1188 | www.vanguard.com/retirementplans |
| **EAP** | | | | |
| LifeSolutions | N/A | +225.0787112323 | www.chestnutglobalpartners.org/lifesolutions  
email: lifesolutions@chestnut.org |
Medical, Prescription and Vision
**MEDICAL PLANS OVERVIEW**

The UAP health plan provides coverage locally in Rwanda and neighboring countries in East Africa. The CIGNA health plan provides coverage worldwide, including the United States.

If both you and your spouse/domestic partner are employed at any Carnegie Mellon location, you cannot both cover each other, nor can you both cover the same dependents—individuals can only be covered under one Carnegie Mellon health plan at a time. If you have coverage from another source, you may choose to opt out of medical coverage through Carnegie Mellon.

**Expatriates:** Please note that medical insurance plans designed for expatriates generally include special services designed for your circumstances, such as translation services, emergency evacuation, and repatriation of remains. If you are covered by another plan that does not include international services, you should consider enrolling in the CIGNA plan.

**PRESCRIPTION AND VISION COVERAGE INCLUDED**

The medical coverage includes prescription drug and vision coverage (see page 15 for more information). Those who opt out of medical coverage may not enroll in prescription drug or vision coverage.

**MEDICAL PLAN EMPLOYEE CONTRIBUTIONS**

Monthly rates are shown in U.S. dollars. Rates include prescription drug and vision coverage costs.

<table>
<thead>
<tr>
<th>Coverage Level</th>
<th>CIGNA</th>
<th>UAP</th>
</tr>
</thead>
<tbody>
<tr>
<td></td>
<td>Full-Time</td>
<td>Part-Time</td>
</tr>
<tr>
<td></td>
<td>Full-Time</td>
<td>Part-Time</td>
</tr>
<tr>
<td>Employee</td>
<td>$162.35</td>
<td>$519.05</td>
</tr>
<tr>
<td>Employee and Children</td>
<td>$673.91</td>
<td>$1,234.92</td>
</tr>
<tr>
<td>Employee and Spouse/</td>
<td>$871.89</td>
<td>$1,550.56</td>
</tr>
<tr>
<td>Family</td>
<td>$1,345.69</td>
<td>$2,224.00</td>
</tr>
</tbody>
</table>

**IF YOU ARE A RWANDAN CITIZEN**

CIGNA is not available to local nationals residing in their country of citizenship. You may only enroll in the UAP plan option. See chart on page 14 for more information.

**Q:** What is a deductible?

**A:** A **deductible** is the amount you are required to pay each calendar year, if any, before any coinsurance payments will be made by the plan.

**Q:** What is coinsurance?

**A:** The **coinsurance** is a set percentage paid by the plan of the allowable amount of the covered expense. You pay the rest, up to the annual out-of-pocket maximum, if applicable.

**Q:** What if I need coverage in the U.S.?

**A:** CIGNA will provide coverage for scheduled, non-emergency and emergency care in the U.S. Additionally, if you have a spouse, domestic partner (for expatriate employees) or dependent child(ren) who will be living in the U.S. or remaining in your home country during your international assignment, they may be covered under your CIGNA plan.

**Q:** How do I find CIGNA participating providers?

**A:** Register online to access CIGNA’s directory through [www.cignaenvoy.com](http://www.cignaenvoy.com), or call CIGNA’s Global Service Center at 800-441-2668 for assistance. CIGNA participants utilize the Open Access Plus (OAP) network for in-network services in the U.S.
<table>
<thead>
<tr>
<th>Plan Feature</th>
<th>CIGNA (in USD)</th>
<th>(Not Offered to Rwandan Citizens)</th>
</tr>
</thead>
<tbody>
<tr>
<td></td>
<td>International and U.S. In-Network</td>
<td>U.S. Out-of-Network</td>
</tr>
<tr>
<td>Annual Deductible (Individual/Family)</td>
<td>$0</td>
<td>$350 / $700</td>
</tr>
<tr>
<td>Plan Coinsurance Level</td>
<td>100%</td>
<td>80%</td>
</tr>
<tr>
<td>Annual Out-of-Pocket Maximum (Individual/Family)</td>
<td>N/A</td>
<td>$2,350 / $4,700</td>
</tr>
<tr>
<td>Benefit Annual Maximum Per Person</td>
<td></td>
<td></td>
</tr>
<tr>
<td>Benefit Lifetime Maximum Per Person</td>
<td></td>
<td>None</td>
</tr>
<tr>
<td>Preventive Care Adult Physical Exams</td>
<td></td>
<td></td>
</tr>
<tr>
<td>Preventive Care Mammograms</td>
<td></td>
<td>100% (not subject to deductible)</td>
</tr>
<tr>
<td>Preventive Pediatric</td>
<td></td>
<td></td>
</tr>
<tr>
<td>Office Visits</td>
<td>100%</td>
<td>80%</td>
</tr>
<tr>
<td>Prescription Drugs - Retail</td>
<td>100%</td>
<td>80%</td>
</tr>
<tr>
<td>Prescription Drugs - Mail Order</td>
<td>100%</td>
<td>In-Network Only</td>
</tr>
<tr>
<td>Maternity &amp; Childbirth</td>
<td>100%</td>
<td>80%</td>
</tr>
<tr>
<td>Psychiatric &amp; Mental Health</td>
<td>100%</td>
<td>80%</td>
</tr>
<tr>
<td>Chiropractic Care</td>
<td>100%, 20 visits/year (International)</td>
<td>80%, up to 20 visits/year</td>
</tr>
<tr>
<td></td>
<td>Unlimited (U.S. In-Network)</td>
<td></td>
</tr>
<tr>
<td>Dental</td>
<td>100% for accidental damage to sound,</td>
<td>80% for accidental damage to sound,</td>
</tr>
<tr>
<td></td>
<td>natural teeth</td>
<td>natural teeth</td>
</tr>
<tr>
<td>Chronic Condition</td>
<td>100%</td>
<td>80%</td>
</tr>
</tbody>
</table>

Please see the CMU HR International Benefits page for a copy of the complete Summary of Benefits for CIGNA: [https://www.cmu.edu/hr/benefits/international/africa.html](https://www.cmu.edu/hr/benefits/international/africa.html).
## Medical Plan Coverage: UAP

<table>
<thead>
<tr>
<th>Plan Feature</th>
<th>Limits Per Year (In RWF)</th>
</tr>
</thead>
<tbody>
<tr>
<td>Copay/Contribution</td>
<td>All claims are paid 100% up to the UAP cover limit</td>
</tr>
<tr>
<td>Inpatient (Hospitalization) per Family</td>
<td>15,000,000</td>
</tr>
<tr>
<td>Outpatient per Family</td>
<td>3,000,000</td>
</tr>
<tr>
<td>Outpatient Dental per Family</td>
<td>225,000</td>
</tr>
<tr>
<td>Maternity per Family</td>
<td>1,000,000</td>
</tr>
<tr>
<td>Inpatient Pre-Existing and Chronic Conditions and HIV/AIDS</td>
<td>3,000,000 within the Inpatient Limit</td>
</tr>
<tr>
<td>Congenital Conditions/Pre-Term Babies</td>
<td>1,875,000 within the Inpatient Limit</td>
</tr>
<tr>
<td>Illness-related Dental (e.g., impacted tooth)</td>
<td>750,000 within the Inpatient Limit</td>
</tr>
<tr>
<td>Illness-related Optical (e.g., cataract removal)</td>
<td>750,000 within the Inpatient Limit</td>
</tr>
<tr>
<td>Preventative Checkup</td>
<td>80,000 per year for employees only</td>
</tr>
<tr>
<td>Family Planning</td>
<td>20,000 per visit</td>
</tr>
<tr>
<td>Routine Immunization for Children (including Hepatitis B)</td>
<td>Covered as per East Africa Expanded Program on Immunization</td>
</tr>
<tr>
<td>Lodger Fees/Hospital Accommodation (for parent/guardian while child is hospitalized)</td>
<td>For children that are 10 years and below. All expenses paid from the inpatient limit (bed charges, breakfast, lunch and dinner).</td>
</tr>
</tbody>
</table>

### Age Limits/Spouse Coverage

<table>
<thead>
<tr>
<th>Dependent Age Limit</th>
<th>Children will be covered up to 25 years. Children between 21 – 25 years will be required to present proof of schooling.</th>
</tr>
</thead>
<tbody>
<tr>
<td>Upper Age Limit</td>
<td>65 years. Existing members remain in the plan up to the age of 70.</td>
</tr>
<tr>
<td>Spouse</td>
<td>Coverage for one legal spouse</td>
</tr>
</tbody>
</table>

For more information about UAP benefits in Rwanda, see the UAP Member Guide: [https://www.cmu.edu/hr/assets/benefits-international/uap-member-guide-rwanda.pdf](https://www.cmu.edu/hr/assets/benefits-international/uap-member-guide-rwanda.pdf)
**PRESCRIPTION COVERAGE OVERVIEW**

Carnegie Mellon’s prescription coverage provides access to pharmacies around the globe through your medical coverage. **The cost of the prescription coverage is included in your medical plan rates.** Prescription coverage cannot be purchased separately from your medical coverage.

**OBTAINING MEDICATIONS IN RWANDA**

When you need to have a prescription filled, your health insurance plan covers the cost of the drug. To obtain prescription benefits, use your local doctor/pharmacy to get the medication. You will be required to pay for the medication in full at the time of purchase. Then, file a medical claim to obtain reimbursement. 100% of the cost will be covered by the plan.

**CIGNA: USING IN-NETWORK U.S. RETAIL PHARMACIES — RxPRIME**

CIGNA participants who are visiting the U.S. and covered dependents who are remaining in the U.S. during the employee’s international assignment should use RxPRIME to obtain prescriptions through CIGNA. When you need to (re)fill a prescription, visit a participating pharmacy, present your medical plan ID card along with your prescription, and 100% of the cost will be covered by the plan. If you use an out-of-network pharmacy, you will need to pay for the medication in full and file a form for reimbursement of 80% of the cost of the drug.

**CIGNA: U.S. MAIL ORDER SERVICE — Tel-Drug**

RxPRIME provides a mail order service, Tel-Drug, for medications you will be taking for more than one month. The plan covers 100% of the cost of the medication. The service can be used before you go abroad, while visiting, or by dependents who are remaining in the U.S. Get a 90-day supply (your doctor should write the prescription for a 90-day supply, with refills, not a 30-day supply), or stock up before leaving the country. **See below.**

You can also place your refill orders by phone, online or by mail. The forms and instructions for using Tel-Drug can be found on the CIGNA website ([www.cignaenvoy.com](http://www.cignaenvoy.com)) or through the Human Resources CMUWorks Service Center ([cmu-works@andrew.cmu.edu](mailto:cmu-works@andrew.cmu.edu)).

**GET UP TO A 365-DAY SUPPLY BEFORE LEAVING THE U.S.**

You can get up to a 365-day supply of medication if you will be leaving the country for that period of time. If you will be overseas for less than one year, have the prescription written for the time you will be abroad. No prepayment or claim forms are required, and it also prevents any delays or difficulties in getting prescriptions in Rwanda.

**VISION COVERAGE OVERVIEW**

CIGNA and UAP administer the vision coverage for local and expatriate faculty and staff in Rwanda.

**Vision coverage is part of the medical plan.** Those who elect the medical plan will be automatically enrolled in that plan’s vision coverage.

<table>
<thead>
<tr>
<th>Vision Benefit</th>
<th>CIGNA Plan Coverage</th>
</tr>
</thead>
<tbody>
<tr>
<td>Annual Deductible</td>
<td>$0</td>
</tr>
<tr>
<td>Annual Maximum</td>
<td>$200 USD per person</td>
</tr>
<tr>
<td>Eye Exams</td>
<td>100%**</td>
</tr>
<tr>
<td>Frames</td>
<td></td>
</tr>
<tr>
<td>Lenses</td>
<td>100%**</td>
</tr>
<tr>
<td>Contact Lenses</td>
<td></td>
</tr>
</tbody>
</table>

<table>
<thead>
<tr>
<th>Vision Benefit</th>
<th>UAP Plan Coverage</th>
</tr>
</thead>
<tbody>
<tr>
<td>Outpatient Optical (per family)</td>
<td>Covered up to 225,000 RWF per year</td>
</tr>
</tbody>
</table>

**Q:** What U.S. pharmacies are in-network for RxPRIME?

**A:** More than 45,000 chain and independent pharmacies in the U.S. participate in the RxPRIME network, including CVS, Costco, Giant Eagle, K-Mart, RiteAid, Target, Walgreen’s, and Walmart.

Go to the CIGNA International website ([www.cignaenvoy.com](http://www.cignaenvoy.com)) to access their Participating Pharmacy Locator.
Dental

(Full-Time Employees Only)
**Dental Plans Overview**

CIGNA administers our dental program in Rwanda. CIGNA’s provider network is comprehensive, including providers around the world.

The CIGNA dental plan is offered to full-time employees and covers preventive, restorative, endodontic, and children’s orthodontic services (for dependent children under the age of 19). You do not need to elect a primary care dentist. The annual maximum benefit is $1,000 USD per person per year (excluding orthodontic services).

You do not need to participate in the CIGNA medical plan to purchase the CIGNA dental plan. Aetna International participants, and those who opt out of medical coverage, may also enroll in the CIGNA dental plan. The medical plans include some restorative dental benefits (see right).

**Dental Coverage Highlights**

<table>
<thead>
<tr>
<th>Plan Feature</th>
<th>Coverage Level</th>
</tr>
</thead>
<tbody>
<tr>
<td>Deductible (Individual/Family)</td>
<td>$50 / $150</td>
</tr>
<tr>
<td>Annual Maximum (excluding orthodontics)</td>
<td>$1,000 per person</td>
</tr>
<tr>
<td>Diagnostic &amp; Preventive Services</td>
<td>100%</td>
</tr>
<tr>
<td>Basic Restorative Services</td>
<td></td>
</tr>
<tr>
<td>Restorative (basic; example: fillings)</td>
<td></td>
</tr>
<tr>
<td>Endodontics</td>
<td></td>
</tr>
<tr>
<td>Periodontics</td>
<td></td>
</tr>
<tr>
<td>Prosthodontics - removable (maintenance)</td>
<td></td>
</tr>
<tr>
<td>Prosthodontics - fixed bridge (maintenance)</td>
<td></td>
</tr>
<tr>
<td>Oral Surgery</td>
<td></td>
</tr>
<tr>
<td>Major Restorative Services</td>
<td></td>
</tr>
<tr>
<td>Restorative (major)</td>
<td>50%</td>
</tr>
<tr>
<td>Prosthodontics - removable (installation)</td>
<td></td>
</tr>
<tr>
<td>Orthodontic Services</td>
<td></td>
</tr>
<tr>
<td>Dependent Children up to age 19</td>
<td>50% up to $1,500 per child lifetime maximum ($50 lifetime orthodontic deductible)</td>
</tr>
</tbody>
</table>

**Coverage Level**

<table>
<thead>
<tr>
<th>Coverage Level</th>
<th>CIGNA</th>
</tr>
</thead>
<tbody>
<tr>
<td>Employee</td>
<td>$36.08</td>
</tr>
<tr>
<td>Family</td>
<td>$152.40</td>
</tr>
</tbody>
</table>

**If You Are a Rwandan Citizen**

CIGNA coverage is not available to local nationals residing in their country of citizenship.

**Dental Coverage Included in Your Medical Plan**

The CIGNA medical plan coverage provides dental care that is limited to accidental injury of healthy, natural teeth sustained while covered under the plan. It does not provide coverage for preventative services or restorative services for teeth that become unhealthy.

The UAP medical plan coverage includes 100% outpatient dental coverage up to 225,000 RWF/year per family. Refer to the chart on page 14 for more information.

**Predetermine Benefits**

Ask your dentist to request a predetermination of benefits for treatments with anticipated charges of $300 or more. This will confirm how much the plan will cover and what you will owe before treatment begins.
Flexible Spending Accounts
(Full-Time U.S. Expatriates Only)
Flexible Spending Accounts Overview

Administered by Benefit Coordinators Corporation (BCC)

Carnegie Mellon offers both a Health Care Flexible Spending Account (HCFSA) and a Dependent Care Reimbursement Account (DCRA) to help you lower your health and dependent care expenses by paying with tax-free money. You decide how much to set aside each year and contributions are deducted in equal amounts each pay period before taxes are taken out.

Flexible Spending Accounts (FSAs) are offered to full-time expatriates with U.S. sourced income only. You are not required to participate in other CMU benefits to enroll in the FSAs.

Health Care Flexible Spending Account (HCFSA)

The HCFSA allows you to set aside pre-tax money to pay for qualified health care expenses not otherwise covered by insurance. Examples include deductibles, coinsurance and copays, some over-the-counter medications, dentures, orthodontia, LASIK surgery, contact lens supplies, hearing aid devices and fertility treatments.*

Eligible expenses may be incurred by you or your tax dependents. The IRS prohibits the use of an FSA to cover the health care expenses of someone who cannot be claimed as a dependent for tax purposes.

Dependent Care Reimbursement Account (DCRA)

The DCRA allows you to set aside pre-tax money to pay for qualified dependent day care (not health care) expenses. Examples include day care or nanny fees, care before and after school, day camp during summer vacation and elderly care.*

Expenses incurred by the following dependents are eligible:

- Dependent child(ren) under age 13 who are claimed as dependents on your federal tax return.
- Disabled dependent child(ren) age 13 or older who are claimed as dependents on your federal tax return.
- A disabled spouse, parent or other adult dependent incapable of caring for him/herself and spends at least eight hours a day in your home.

To qualify, you and your spouse must work full- or part-time outside of the home, be self-employed or a full-time student, or your spouse must be physically or mentally disabled. Eligible caregivers must be at least 18 and not a relative living in your home.


Elections do not Roll Over to the Next Calendar Year

Unlike other benefits, you must enroll in the HCFSA and DCRA annually during Open Enrollment. If you do not enroll, you will be defaulted to no contributions.

Use It or Lose It Rule

IRS rules state that any contributions that you don’t use for expenses incurred in the plan year will be forfeited. Estimate carefully, and only put money into your account that you are sure you will use.

<table>
<thead>
<tr>
<th>FSA Comparison</th>
<th>HCFSA</th>
<th>DCRA</th>
</tr>
</thead>
<tbody>
<tr>
<td>Contribution Limits</td>
<td>Between $60 and $2,650 / year</td>
<td>Between $300 and $5,000¹ / year</td>
</tr>
<tr>
<td>Plan Year</td>
<td>Calendar year plus a 2.5 month grace period (Jan 1, 2019 – Mar 15, 2020)</td>
<td>Calendar year (Jan 1, 2019 – Dec 31, 2019)</td>
</tr>
<tr>
<td>Deadline to Request Reimbursement</td>
<td></td>
<td>June 30, 2020</td>
</tr>
<tr>
<td>Eligible expenses</td>
<td>Health care</td>
<td>Day care / Elder care</td>
</tr>
</tbody>
</table>

¹ $2,500 if married, filing separately
Using Your Flexible Spending Account

**The FSA debit card and reimbursement process**

Claims incurred during the plan year should be submitted to Benefit Coordinators Corporation (BCC) by June 30 following the end of the plan year. For the HCFSA, the plan year is the calendar year plus a two-and-a-half month grace period (for example, from January 1, 2019 – March 15, 2020). For the DCRA, the plan year is the calendar year.

**FSA Debit Card**

BCC provides a debit card that you can use to pay for eligible HCFSA and DCRA expenses. This eliminates the need to pay for the expense up-front and file a claim for reimbursement.

You can either pay for expenses using your FSA Debit Card or pay out-of-pocket and complete a Reimbursement Request Form. The form can be returned to BCC via mail, fax or e-mail. You can also submit claims online via BCC’s My SmartCare website or mobile app.

For the HCFSA, your full annual election is loaded to your FSA Debit Card and available up-front. For the DCRA, you can only spend up to your account balance (i.e., the amount you have contributed year-to-date).

See the Flexible Spending Accounts page (www.cmu.edu/hr/benefits/spending-accounts/index.html) for more information about the FSA Debit Card, the claims submission process, or for a copy of the Reimbursement Request Form.

**Tax Implications**

You can save up to 25% on the money you spend on eligible expenses by contributing to an FSA on a pre-tax basis. However, you should be aware of other financial implications of using these accounts.

- State taxes are owed on DCRA contributions.
- FSA contributions reduce what you may claim in Social Security benefits at retirement.
- Consult a tax expert or the IRS if you use the Earned Income Credit.
- The amount you can contribute to the DCRA is reduced by any additional child care benefits you receive from other sources (such as the Cyert Center Sliding Scale benefit or a spouse’s employer). If you exceed the $5,000 limit, the amount in excess will be considered taxable income.

**How do Spending Accounts work?**

1. Determine your expected out-of-pocket expenses that you will incur in health or dependent care costs.
2. Plan to contribute enough to cover most of your expected expenses, but not more than you will use. Remember, what you do not use, you will lose, as per IRS regulations.
3. The annual amount you elected will be deducted evenly throughout the year from your pay before taxes are assessed.
4. Throughout the year, as you incur eligible health or dependent care expenses, you may pay for them out-of-pocket or with the FSA debit card.
5. For expenses that you pay out-of-pocket, file claims to reimburse yourself with your tax-free money.
6. Claims incurred during the plan year should be submitted to Benefit Coordinators Corporation by June 30 following the end of the plan year.

**Can I change my FSA election midyear?**

Unless you experience a qualifying life or family status change (see page 5), you cannot change your FSA election midyear. FSA changes must be consistent with the qualifying status change. For example, if you have a baby, you can increase your HCFSA election and/or enroll in the DCRA, but you are not able to stop contributions.

**My SmartCare Website and Mobile App**

Register on BCC’s My SmartCare website or download the free mobile app to access your FSA balance, submit claims and more. Detailed instructions can be found on the FSA page: www.cmu.edu/hr/benefits/spending-accounts/index.html
Life and AD&D Insurance
Life and AD&D Insurance Overview

Administered by MetLife

Life insurance provides financial protection to your survivors in the event of your death. The Accidental Death and Dismemberment (AD&D) component provides double the insurance amount if the death is the result of an accident.

You may only adjust your coverage (either opt out of free basic life or purchase/modify optional insurance) during new hire enrollment, open enrollment, or life or family status change events.

No Cost Basic Life Insurance

Carnegie Mellon provides basic life insurance coverage equal to your annual base salary, rounded up to the nearest thousand, at no cost to you. For full-time eligible employees, the basic life insurance includes an AD&D component. For part-time employees, the AD&D can be purchased separately.

Optional Life and AD&D Insurance (Full-Time Employees Only)

Full-time eligible employees may purchase optional life insurance from one to four times their annual base salary up to a maximum benefit of $1 million (basic and optional combined).

Optional insurance is available at age-related rates (see chart on page 23). You can purchase dependent life and AD&D insurance for your spouse/domestic partner and child(ren) only if you purchase employee optional life and AD&D insurance.

Voluntary AD&D Insurance (Part-Time Employees Only)

Part-time eligible employees may purchase voluntary AD&D insurance. You may purchase between $10,000 and $250,000 of coverage in increments of $10,000. The cost is $.20 per $10,000.

Annual Base Salary

Your life insurance base salary is calculated when you start employment and annually thereafter in October for the following year. For those with a 12-month annual work period, this is your annual salary. For those with a 9-month annual work period, this is 11/9 times your academic year salary. It does not include overtime, faculty summer salary, or other special compensation. The benefit is not modified if your salary changes midyear.

For those age 70 and over: your basic life insurance coverage is actuarially reduced.

Evidence of Insurability For Employee Coverage

High levels of life insurance require you to demonstrate your good health by completing an Evidence of Insurability form (EOI). The EOI is a medical questionnaire, though a medical exam may also be required.

If an EOI is required, you will be covered at your previous level (or the guaranteed issue amount) until the EOI has been approved. You will only be charged for the coverage you are receiving.

Approval is determined by MetLife in accordance with their guidelines.

Notes:

- Basic life insurance never requires an EOI.
- Optional life insurance of more than $500,000 will require an EOI.
- Increasing optional life insurance coverage more than one level during Open Enrollment or qualifying life event will require EOI.
- Enrolling in optional life insurance after initial eligibility requires an EOI regardless of the level of coverage.
Carnegie Mellon offers a life insurance option to full-time benefits eligible employees that provides benefits in the event of the death of their spouse/domestic partner and/or dependent children. Only expatriates may cover domestic partners.

For U. S. expatriates, the rate for this insurance is deducted from your pay after taxes have been assessed. Dependent Life Insurance also includes an Accidental Death & Dismemberment (AD&D) component.

**EMPLOYEE OPTIONAL LIFE AND AD&D REQUIREMENT**

In order to purchase any Dependent Life Insurance for spouse/domestic partner or child(ren), employees must also purchase Employee Optional Life and AD&D Insurance.

**SPOUSE/DOMESTIC PARTNER LIFE AND AD&D INSURANCE**

If you choose to participate in Spouse/Domestic Partner Life and AD&D Insurance, your partner will be covered at a level equal to 50% of your Employee Optional Life coverage up to a maximum of $250,000. Rates are the same as Employee Optional Life and AD&D Insurance monthly rates (see next page).

If you and your spouse/domestic partner are both full-time, benefits eligible employees of CMU, you cannot elect spouse/domestic partner insurance. Instead, each of you can enroll in our Optional Life and AD&D Insurance (see previous page). If your spouse/domestic partner is a part-time, benefits eligible employee of CMU, you may purchase dependent life insurance for him/her. However, your partner will not be eligible to receive free basic life insurance or to purchase additional AD&D coverage from the university.

**DEPENDENT CHILD(REN) LIFE AND AD&D INSURANCE**

Dependent Child(ren) Life and AD&D Insurance rates cover ALL of your dependent children for one price — you do NOT need to multiply the rate by the number of children covered under the plan. If you and your spouse/domestic partner are both full-time, benefits eligible employees of CMU, only one of you can elect this option to cover your child(ren). If your child is also a CMU employee, he/she cannot be covered under your dependent life insurance.

For Spouse/Domestic Partner Life and AD&D Insurance, an EOI is not required for coverage of $50,000 USD or less at initial eligibility (within 30 days of your hire, marriage, or registration of partnership). EOI is required for coverage of more than $50,000 USD at initial eligibility. If you elect to cover your spouse/domestic partner for the first time or increase their coverage more than one level during Open Enrollment, an EOI is required. If the coverage increases greater than $50,000 (due to an increase in either your salary or your levels of optional coverage), your spouse/domestic partner will be required to complete an EOI.

For Dependent Child(ren) Life and AD&D Insurance, an EOI is not required at any level at initial eligibility (within 30 days of your hire, or their birth or adoption). Enrolling for the first time during Open Enrollment will require an EOI. Increasing your children’s coverage will require that your children satisfy EOI.
**Employee Optional and Spouse/Domestic Partner Life and AD&D Rates (In U.S. Dollars)**

<table>
<thead>
<tr>
<th>Age (as of January 1, 2019)</th>
<th>Rate for each $1,000/month</th>
</tr>
</thead>
<tbody>
<tr>
<td>Under 30</td>
<td>$0.057</td>
</tr>
<tr>
<td>30 – 34</td>
<td>$0.068</td>
</tr>
<tr>
<td>35 – 39</td>
<td>$0.072</td>
</tr>
<tr>
<td>40 – 44</td>
<td>$0.082</td>
</tr>
<tr>
<td>45 – 49</td>
<td>$0.092</td>
</tr>
<tr>
<td>50 – 54</td>
<td>$0.146</td>
</tr>
<tr>
<td>55 – 59</td>
<td>$0.211</td>
</tr>
<tr>
<td>60 – 64</td>
<td>$0.340</td>
</tr>
<tr>
<td>65 – 69</td>
<td>$0.569</td>
</tr>
<tr>
<td>70 and over</td>
<td>$1.136</td>
</tr>
</tbody>
</table>

**IRS Uniform Premium Rates (In U.S. Dollars)**

<table>
<thead>
<tr>
<th>Age (as of December 31, 2019)</th>
<th>Value for each $1,000 of coverage</th>
</tr>
</thead>
<tbody>
<tr>
<td>Under 25</td>
<td>$0.05</td>
</tr>
<tr>
<td>25 – 29</td>
<td>$0.06</td>
</tr>
<tr>
<td>30 – 34</td>
<td>$0.08</td>
</tr>
<tr>
<td>35 – 39</td>
<td>$0.09</td>
</tr>
<tr>
<td>40 – 44</td>
<td>$0.10</td>
</tr>
<tr>
<td>45 – 49</td>
<td>$0.15</td>
</tr>
<tr>
<td>50 – 54</td>
<td>$0.23</td>
</tr>
<tr>
<td>55 – 59</td>
<td>$0.43</td>
</tr>
<tr>
<td>60 – 64</td>
<td>$0.66</td>
</tr>
<tr>
<td>65 – 69</td>
<td>$1.27</td>
</tr>
<tr>
<td>70 and over</td>
<td>$2.06</td>
</tr>
</tbody>
</table>

**Dependent Child(ren) Life and AD&D Rates (In USD)**

<table>
<thead>
<tr>
<th>Coverage per Child</th>
<th>Rate</th>
</tr>
</thead>
<tbody>
<tr>
<td>$2,500</td>
<td>$0.39</td>
</tr>
<tr>
<td>$5,000</td>
<td>$0.77</td>
</tr>
<tr>
<td>$10,000</td>
<td>$1.54</td>
</tr>
</tbody>
</table>

**Employee with U.S. Sourced Income**

Employee Optional Life and AD&D Insurance monthly pre-tax rates are shown. For Spouse/Domestic Partner and Child(ren) Life & AD&D Insurance, monthly post-tax rates are shown.

**Imputed Income Tax (U.S. Expatriates Only)**

The value of life insurance greater than $50,000 USD is taxable by the IRS. This is known as imputed income. The IRS calculates the value of group life insurance based on your age and the amount of coverage you have (see chart on the left).

Carnegie Mellon is required to withhold federal taxes based on the value of your life insurance coverage in excess of $50,000. To reduce your tax liability, you can limit your life insurance to $50,000 USD.

To calculate your monthly imputed income, subtract $50,000 USD from your life insurance amount and divide the remainder by 1,000. Multiply that amount by the premium level associated with your age as of December 31, 2019. That is the imputed income that will be taxed monthly.
Disability Insurance

(Full-Time Employees Only)
Long-term disability (LTD) insurance, available to full-time eligible employees, replaces a portion of your income if you sustain an illness or injury that prevents you from working for more than 180 days. The program offers two levels of LTD coverage. Both levels of LTD insurance use the same definition of disability.

**NO COST BASIC LTD**

Basic LTD provides 60% of your monthly base salary, up to a maximum benefit of $15,000 USD per month. **CMU provides basic LTD at no cost to full-time eligible employees.**

**ENHANCED LTD**

Enhanced LTD provides 60% of your monthly base salary and makes a cost-of-living adjustment (COLA) of 5% a year, for up to 10 years. After 10 COLA increases, your benefit amount will remain fixed. (NOTE: Those age 55 and older may not receive 10 COLA increases due to limitations in maximum benefits duration. **Enhanced LTD is not available to individuals age 69 and older.**)

The cost for the Enhanced LTD benefit is based on your salary. For each $100 of annual salary, your cost will be $0.055 per year. Here is an example for someone with an annual salary of $60,000 USD:

\[
(60,000 \div 100) \times 0.055 \text{ USD} = 33.00 \text{ per year (or $2.75 per month)}
\]

**COVERAGE BEFORE LTD BEGINS**

LTD benefits will not be paid until you have been disabled for 180 days. The short-term disability (STD) program provides benefits for non-work-related illnesses or injuries that last from seven to 180 days. **STD provides 60% of your base salary. All full-time faculty and staff are automatically covered under the STD program as of their benefits-eligibility date.**

For more information on STD, visit the Benefits website ([www.cmu.edu/hr/benefits](http://www.cmu.edu/hr/benefits)).

---

### Maximum LTD Benefit Period

<table>
<thead>
<tr>
<th>Age Disability Began</th>
<th>Max Benefit Period*</th>
</tr>
</thead>
<tbody>
<tr>
<td>Under 60 Yrs. Old</td>
<td>Social Security normal retirement age</td>
</tr>
<tr>
<td>60</td>
<td>36 months</td>
</tr>
<tr>
<td>61</td>
<td>30 months</td>
</tr>
<tr>
<td>62</td>
<td>24 months</td>
</tr>
<tr>
<td>63</td>
<td>21 months</td>
</tr>
<tr>
<td>64</td>
<td>18 months</td>
</tr>
<tr>
<td>65</td>
<td>15 months</td>
</tr>
<tr>
<td>66</td>
<td>12 months</td>
</tr>
<tr>
<td>67</td>
<td></td>
</tr>
<tr>
<td>68</td>
<td></td>
</tr>
<tr>
<td>69 and over</td>
<td></td>
</tr>
</tbody>
</table>

*The employee’s maximum benefit period is the period shown above or the employee’s normal retirement age under the 1983 amendments to the Federal Social Security Act, whichever is longer.

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### Taxes, Other Policies & Payments

LTD benefit payments are considered taxable income. Benefits are offset by benefits received from Social Security, Worker’s Compensation, or other state/group disability payments, up to the maximum for your option. (The benefit will be at least $50/month.) Benefits are not affected by payments from any individual disability policy you have purchased.
More Benefits to Consider
**MORE BENEFITS TO CONSIDER**

*Additional benefits available year-round to faculty and staff*

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**RETIREMENT SAVINGS**

For employees with U.S. source income (U.S. Expatriates), Carnegie Mellon automatically makes contributions for eligible employees at no cost to the employee, with contributions of 8% of an employee’s salary (9.78% for employees on a 9-month appointment).

All eligible employees may make either pre-tax or post-tax (Roth) supplemental contributions from their own pay.

Employees can enroll or change their contribution at any time during the year, as often as once a month. Changes are effective the 1st day of the following month.

Learn more about our Retirement Programs: [www.cmu.edu/hr/benefits/retirement-savings/index.html](http://www.cmu.edu/hr/benefits/retirement-savings/index.html).

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**TUITION BENEFITS**

Carnegie Mellon enables staff and faculty to further their education, enhance their skills and pursue career development through the Tuition Benefits program.

For full-time employees, we offer the opportunity to take up to two credit-bearing courses per term at 100% tuition remission through CMU (any type of course) and 50% tuition assistance through any other institution (career-related courses only). For part-time employees, we offer the opportunity to take one credit-bearing course per term at CMU only.

Additionally, Carnegie Mellon offers full-time faculty and staff various levels of tuition benefits at CMU or another institution for their children’s undergraduate education.

Learn more about our Tuition Benefits: [www.cmu.edu/hr/benefits/tuition/index.html](http://www.cmu.edu/hr/benefits/tuition/index.html).

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**EMPLOYEE ASSISTANCE PROGRAM (EAP)**

The Employee Assistance Program (EAP) is a CMU-sponsored program for employees and their household members that provides support, resources, and information for personal and work-life issues. Our EAP provider, LifeSolutions, can assist with confidential counseling and life assistance. All EAP services are confidential and provided at no cost.

Learn more about LifeSolutions and the EAP on HR’s International HR Benefits website: [https://www.cmu.edu/hr/benefits/international/africa.html](https://www.cmu.edu/hr/benefits/international/africa.html).

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**PAID TIME OFF (PTO)**

Carnegie Mellon provides employees with time off and leaves as required under Rwandan labor laws.

All full-time Carnegie Mellon employees observe designated paid holidays consistent with the host country.

For detailed information, please contact your local HR Office.

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**AETNA TRAVEL INSURANCE**

Carnegie Mellon offers free Aetna Travel Insurance for eligible full-time employees traveling abroad on CMU business for less than 180 days.

Visit [www.cmu.edu/hr/benefits/international/travel-insurance.html](http://www.cmu.edu/hr/benefits/international/travel-insurance.html) for more information, including eligibility requirements.
Continuation of Coverage (COBRA — CIGNA Only)
When you or a covered dependent lose eligibility to participate in CMU’s health plans, the coverage will be terminated. However, under most circumstances, you may continue the CIGNA medical/ prescription/ vision and dental benefits coverage through COBRA.

You will pay the full group cost of the plan, plus a 2% administrative fee. Expatriates with U.S. sourced income can also continue participation in the health care flexible spending account. COBRA is generally offered for up to 18 months, or longer depending on the circumstances. For more information on your COBRA rights, please see page 32.

When you begin participation in COBRA you may only continue the benefits in which you were enrolled at the time your coverage was lost. However, you may change the level of coverage (e.g., family to employee and child). Your group numbers and monthly rates will change, but the plan details remain the same. You cannot make other changes until the next Open Enrollment period, unless you experience a life or family status change.

At Open Enrollment, you may elect to enroll in any of the benefits which are available to Carnegie Mellon COBRA participants. Former part-time benefits eligible employees/dependents are not eligible for dental coverage. For detailed information visit www.cmu.edu/hr/benefits/health-welfare/cobra.html.

UAP PARTICIPANTS RETURNING TO THE U.S.
If you are enrolled in the UAP plan and are returning to the U.S. after your employment ends, you may elect to participate in one of CMU’s domestic health plans under COBRA. For more information, contact the CMUWorks Service Center at cmu-works@andrew.cmu.edu.

ENROLLING IN COBRA BENEFITS
When you separate from the university or lose coverage, CMU’s COBRA administrator (BCC) will send you a COBRA qualifying event notice. You will then have 60 days from the date of cancellation of your coverage or the date of the notification, whichever is later, to elect to continue your benefits through COBRA. You will remit payments directly to BCC. Your COBRA coverage will be retroactive to the date your coverage would have terminated.

Life or family changes sometimes require you to change your benefits. You can make changes consistent with your status change within 30 days of the status change. (See page 5 for more information about qualifying life or family status changes.) You may cover eligible dependents (see page 9) under your benefits.

Q: Will I have a lapse in coverage?
A: When you enroll in COBRA, your benefits continue without a lapse. Coverage always ends on the last day of the month and your COBRA starts on the first day of the month following the termination of coverage. For example, if you separate from Carnegie Mellon on October 18, your coverage would be active until October 31 and COBRA would start on November 1.

See pages 12–17 for plan information.
IMPORTANT NOTICES
Introduction
You’re getting this notice because you recently gained coverage under a group health plan (the Plan). This notice has important information about your right to COBRA continuation coverage, which is a temporary extension of coverage under the Plan. This notice explains COBRA continuation coverage, when it may become available to you and your family, and what you need to do to protect your right to get it. When you become eligible for COBRA, you may also become eligible for other coverage options that may cost less than COBRA continuation coverage.

The right to COBRA continuation coverage was created by a federal law, the Consolidated Omnibus Budget Reconciliation Act of 1985 (COBRA). COBRA continuation coverage can become available to you and other members of your family when group health coverage would otherwise end. For more information about your rights and obligations under the Plan and under federal law, you should review the Plan’s Summary Plan Description or contact the Plan Administrator.

You may have other options available to you when you lose group health coverage. For example, you may be eligible to buy an individual plan through the Health Insurance Marketplace. By enrolling in coverage through the Marketplace, you may qualify for lower costs on your monthly premiums and lower out-of-pocket costs. Additionally, you may qualify for a 30-day special enrollment period for another group health plan for which you are eligible (such as a spouse’s plan), even if that plan generally doesn’t accept late enrollees.

What is COBRA continuation coverage?
COBRA continuation coverage is a continuation of Plan coverage when it would otherwise end because of a life event. This is also called a “qualifying event.” Specific qualifying events are listed later in this notice. After a qualifying event, COBRA continuation coverage must be offered to each person who is a “qualified beneficiary.” You, your spouse, and your dependent children could become qualified beneficiaries if coverage under the Plan is lost because of the qualifying event. Under the Plan, qualified beneficiaries who elect COBRA continuation coverage must pay for COBRA continuation coverage.

If you’re an employee, you’ll become a qualified beneficiary if you lose your coverage under the Plan because of the following qualifying events:

- Your hours of employment are reduced, or
- Your employment ends for any reason other than your gross misconduct.

If you’re the spouse of an employee, you’ll become a qualified beneficiary if you lose your coverage under the Plan because of the following qualifying events:

- Your spouse dies;
- Your spouse’s hours of employment are reduced;
- Your spouse’s employment ends for any reason other than his or her gross misconduct;
- Your spouse becomes entitled to Medicare benefits (under Part A, Part B, or both); or
- You become divorced or legally separated from your spouse.

Your dependent children will become qualified beneficiaries if they lose coverage under the Plan because of the following qualifying events:

- The parent-employee becomes entitled to Medicare benefits (Part A, Part B, or both);
- The parents become divorced or legally separated; or
- The child stops being eligible for coverage under the Plan as a “dependent child.”

When is COBRA continuation coverage available?
The Plan will offer COBRA continuation coverage to qualified beneficiaries only after the Plan Administrator has been notified that a qualifying event has occurred. The employer must notify the Plan Administrator of the following qualifying events:

- The end of employment or reduction of hours of employment;
- Death of the employee;
- Commencement of a proceeding in bankruptcy with respect to the employer; or
- The employee’s becoming entitled to Medicare benefits (under Part A, Part B, or both).

For all other qualifying events (divorce or legal separation of the employee and spouse or a dependent child’s losing eligibility for coverage as a dependent child), you must notify the Plan Administrator within 60 days after the qualifying event occurs. You must provide this notice to: CMUWorks Service Center, 5000 Forbes Ave., Pittsburgh, PA 15213, 412-266-4600.

How is COBRA continuation coverage provided?
Once the Plan Administrator receives notice that a qualifying event has occurred, COBRA continuation coverage will be offered to each of the qualified beneficiaries. Each qualified beneficiary will have an independent right to elect COBRA continuation coverage. Covered employees may elect COBRA continuation coverage on behalf of their spouses, and parents may elect COBRA continuation coverage on behalf of their children.

COBRA continuation coverage is a temporary continuation of coverage that generally lasts for 18 months due to employment termination or reduction of hours of work. Certain qualifying events, or a second qualifying event during the initial period of coverage, may permit a beneficiary to receive a maximum of 36 months of coverage.

There are also ways in which this 18-month period of COBRA continuation coverage can be extended: Disability extension of 18-month period of COBRA continuation coverage

If you or anyone in your family covered under the Plan is determined by Social Security to be disabled and you notify the Plan Administrator in a timely fashion, you and your entire family may be entitled to get up to an additional 11 months of COBRA continuation coverage, for a maximum of 29 months. The disability would have to have started at some time before the 60th day of COBRA continuation coverage and must last at least until the end of the 18-month period of COBRA continuation coverage. Notice must be sent to: Benefit Coordinators Corporation, Two Robinson Plaza, Suite 200, Pittsburgh, PA 15205, 800-685-6100.

Second qualifying event extension of 18-month period of continuation coverage

If your family experiences another qualifying event during the 18 months of COBRA continuation coverage, the spouse and dependent children in your family can get up to 18 additional months of COBRA continuation coverage, for a maximum of 36 months, if the Plan is properly notified about the second qualifying event. This extension may be available to the spouse and any dependent children getting COBRA continuation coverage if the employee or former employee dies; becomes entitled to Medicare benefits (under Part A, Part B, or both); gets divorced or legally separated; or if the dependent child stops being eligible under the Plan as a dependent child. This extension is only available if the second qualifying event would have caused the spouse or dependent child to lose coverage under the Plan had the first qualifying event not occurred.
Are there other coverage options besides COBRA Continuation Coverage?
Yes. Instead of enrolling in COBRA continuation coverage, there may be other coverage options for you and your family through the Health Insurance Marketplace, Medicaid, or other group health plan coverage options (such as a spouse’s plan) through what is called a “special enrollment period.” Some of these options may cost less than COBRA continuation coverage. You can learn more about many of these options at www.HealthCare.gov.

If you have questions
Questions concerning your Plan or your COBRA continuation coverage rights should be addressed to the contact or contacts identified below. For more information about your rights under the Employee Retirement Income Security Act (ERISA), including COBRA, the Patient Protection and Affordable Care Act, and other laws affecting group health plans, contact the nearest Regional or District Office of the U.S. Department of Labor’s Employee Benefits Security Administration (EBSA) in your area or visit www.dol.gov/ebsa. (Addresses and phone numbers of Regional and District EBSA Offices are available through EBSA’s website.) For more information about the Marketplace, visit www.HealthCare.gov.

Keep your Plan informed of address changes
To protect your family’s rights, let the Plan Administrator know about any changes in the addresses of family members. You should also keep a copy, for your records, of any notices you send to the Plan Administrator.

Plan contact information
Carnegie Mellon University Benefit Plan
Carnegie Mellon University Human Resources
5000 Forbes Ave.
Pittsburgh, PA 15213
412-268-2047

Health Insurance Portability and Accountability Act (HIPAA) Privacy Notice
This notice describes how medical information about you may be used and disclosed and how you can get access to this information.
Please review it carefully.

Your Rights
When it comes to your health information, you have certain rights. This section explains your rights and some of our responsibilities to help you.

Get a copy of your health and claims records.
• You can ask to see or get a copy of your health and claims records and other health information we have about you. Ask us how to do this.
• We will provide a copy or a summary of your health and claims records, usually within 30 days of your request. We may charge a reasonable, cost-based fee.

Ask us to correct health and claims records.
• You can ask us to correct your health and claims records if you think they are incorrect or incomplete. Ask us how to do this.
• We may say “no” to your request, but we’ll tell you why in writing within 60 days.

Request confidential communications.
• You can ask us to contact you in a specific way (for example, home or office phone) or to send mail to a different address.

Choose someone to act for you.
• If you have given someone medical power of attorney or if someone is your legal guardian, that person can exercise your rights and make choices about your health information.
• We will make sure the person has this authority and can act for you before we take any action.

File a complaint if you feel your rights are violated.
• You can complain if you feel we have violated your rights by contacting us using the information on the back page.
• You can file a complaint with the U.S. Department of Health and Human Services Office for Civil Rights by sending a letter to 200 Independence Avenue, S.W., Washington, D.C. 20201, calling 877-696-6775, or visiting www.hhs.gov/ocr/privacy/hipaa/complaints/.
• We will not retaliate against you for filing a complaint.

Your Choices
For certain health information, you can tell us your choices about what we share. If you have a clear preference for how we share your information in the situations described below, talk to us. Tell us what you want us to do, and we will follow your instructions.

In these cases, you have both the right and choice to tell us to:
• Share information with your family, close friends, or others involved in payment for your care
• Share information in a disaster relief situation

If you are not able to tell us your preference, for example if you are unconscious, we may go ahead and share your information if we believe it is in your best interest. We may also share your information when needed to lessen a serious and imminent threat to health or safety.

In these cases we never share your information unless you give us written permission:
• Marketing purposes
• Sale of your information
Our Uses and Disclosures
How do we typically use or share your health information? We typically use or share your health information in the following ways.

Help manage the health care treatment you receive.
- We can use your health information and share it with professionals who are treating you. **Example:** A doctor sends us information about your diagnosis and treatment plan so we can arrange additional services.

Run our organization.
- We can use and disclose your information to run our organization and contact you when necessary.
- We are not allowed to use genetic information to decide whether we will give you coverage and the price of that coverage. This does not apply to long term care plans. **Example:** We use health information about you to develop better services for you.

Pay for your health services.
- We can use and disclose your health information as we pay for your health services. **Example:** We share information about you with your dental plan to coordinate payment for your dental work.

Administer your plan.
- We may disclose your health information to your health plan sponsor for plan administration. **Example:** Your company contracts with us to provide a health plan, and we provide your company with certain statistics to explain the premiums we charge.

How else can we use or share your health information? We are allowed or required to share your information in other ways – usually in ways that contribute to the public good, such as public health and research. We have to meet many conditions in the law before we can share your information for these purposes. For more information see: [www.hhs.gov/ocr/privacy/hipaa/understanding/consumers/index.html](http://www.hhs.gov/ocr/privacy/hipaa/understanding/consumers/index.html).

Help with public health and safety issues.
- We can share health information about you for certain situations such as:
  - Preventing disease
  - Helping with product recalls
  - Reporting adverse reactions to medications
  - Reporting suspected abuse, neglect, or domestic violence
  - Preventing or reducing a serious threat to anyone’s health or safety

Do research.
- We can use or share your information for health research.

Comply with the law.
- We will share information about you if state or federal laws require it, including with the Department of Health and Human Services if it wants to see that we’re complying with federal privacy law.

Respond to organ and tissue donation requests and work with a medical examiner or funeral director
- We can share health information about you with organ procurement organizations.
- We can share health information with a coroner, medical examiner, or funeral director when an individual dies.

Address workers’ compensation, law enforcement, and other government requests
- We can use or share health information about you:
  - For workers’ compensation claims
  - For law enforcement purposes or with a law enforcement official
  - With health oversight agencies for activities authorized by law
  - For special government functions such as military, national security, and presidential protective services

Respond to lawsuits and legal actions.
- We can share health information about you in response to a court or administrative order, or in response to a subpoena.

Under the Mental Health Procedures Act in Pennsylvania (50 Pa. Stat. Ann. §7111), documents about a person’s treatment for a mental health condition cannot be disclosed without the person’s written consent, except to: parties that provide treatment to that person; the county administrator; a court (in the course of legal proceedings under this law); or to follow federal law governing disclosure of patient information, if treatment is required by a federal agency.

The Plan will comply with any applicable state law that requires greater privacy protections than those described herein.

This notice does not apply to information developed by Carnegie Mellon University in its capacity as employer. Such information is not created or maintained by the Plan and therefore is not protected health information (PHI). Thus, information created or maintained by Carnegie Mellon University for the purpose of administering sick pay or disability or workers’ compensation programs, for example, is not PHI.

Our Responsibilities
- We are required by law to maintain the privacy and security of your protected health information.
- We will let you know promptly if a breach occurs that may have compromised the privacy or security of your information.
- We must follow the duties and privacy practices described in this notice and give you a copy of it.
- We will not use or share your information other than as described here unless you tell us we can in writing. If you tell us we can, you may change your mind at any time. Let us know in writing if you change your mind.

For more information see: [www.hhs.gov/ocr/privacy/hipaa/understanding/consumers/noticepp.html](http://www.hhs.gov/ocr/privacy/hipaa/understanding/consumers/noticepp.html).

Changes to the Terms of This Notice
We can change the terms of this notice, and the changes will apply to all information we have about you. The new notice will be available upon request, on our web site, and we will mail a copy to you.

This Notice of Privacy Practices applies to the following organizations.
Carnegie Mellon University
CMUWorks Service Center
5000 Forbes Ave.
Pittsburgh, PA 15213
412-268-4600
cmu-works@andrew.cmu.edu

This notice was published and becomes effective on October 15, 2015.
**SPECIAL ENROLLMENT NOTICE**

If you are declining enrollment for yourself or your dependents (including your spouse) because of other health insurance or group health plan coverage, you may be able to enroll yourself and your dependents in this plan if you or your dependents lose eligibility for that other coverage (or if the employer stops contributing toward your or your dependents’ other coverage). However, you must request enrollment within 31 days after your or your dependents’ other coverage ends (or after the employer stops contributing toward the other coverage).

In addition, if you have a new dependent as a result of marriage, birth, adoption, or placement for adoption, you may be able to enroll yourself and your dependents. However, you must request enrollment within 31 days after the marriage or within 60 days from the birth, adoption, or placement for adoption.

To request special enrollment or obtain more information, contact CMUWorks Service Center at (412) 268-4600.

**NEWBORNS’ AND MOTHERS’ HEALTH PROTECTION ACT**

Group health plans and health insurance issuers generally may not, under federal law, restrict benefits for any hospital length of stay in connection with childbirth for the mother or newborn child to less than 48 hours following a vaginal delivery, or less than 96 hours following a cesarean section. However, federal law generally does not prohibit the mother’s or newborn’s attending provider, after consulting with the mother, from discharging the mother or her newborn earlier than 48 hours (or 96 hours as applicable). In any case, plans and issuers may not, under federal law, require that a provider obtain authorization from the plan or the issuer for prescribing a length of stay not in excess of 48 hours (or 96 hours).

**WOMEN’S HEALTH AND CANCER RIGHTS ACT ANNUAL NOTICE**

Do you know that your plan, as required by the Women’s Health and Cancer Rights Act of 1998, provides benefits for mastectomy-related services including all stages of reconstruction and surgery to achieve symmetry between the breasts, prostheses, and complications resulting from a mastectomy, including lymphedema? Call CMUWorks Service Center at (412) 268-4600 or e-mail at cmu-works@andrew.cmu.edu for more information.

**WOMEN’S HEALTH AND CANCER RIGHTS ACT ENROLLMENT NOTICE**

If you have had or are going to have a mastectomy, you may be entitled to certain benefits under the Women’s Health and Cancer Rights Act of 1998 (WHCRA). For individuals receiving mastectomy-related benefits, coverage will be provided in a manner determined in consultation with the attending physician and the patient, for:

- All stages of reconstruction of the breast on which the mastectomy was performed;
- Surgery and reconstruction of the other breast to produce a symmetrical appearance;
- Prostheses; and
- Treatment of physical complications of the mastectomy, including lymphedema.

These benefits will be provided subject to the same deductibles and coinsurance applicable to other medical and surgical benefits provided under this plan. Therefore, to see the applicable deductibles and coinsurance that would apply, see the Summary of Benefits and Coverage for your plan. If you would like more information on WHCRA benefits, call CMUWorks Service Center at (412) 268-4600 or e-mail at cmu-works@andrew.cmu.edu.

**DENIAL OF COVERAGE APPEALS**

If a claim that is submitted to one of our benefit plans is denied by the carrier and you are not in agreement with the denial, you should follow these procedures:

For Medical Appeals

Appeals concerning a medical treatment plan or medical assessment can only be appealed through the carrier. Please follow the procedures outlined in your plan booklet to appeal a medical decision. Plan Booklets are available at [https://www.cmu.edu/hr/benefits/health-welfare/index.html](https://www.cmu.edu/hr/benefits/health-welfare/index.html).

For Other (Administrative) Appeals

If you believe the denial was made in error, contact the carrier directly to begin the appeals process [see contact information on page 10]. If you are unable to resolve the situation with the carrier, please contact the CMUWorks Service Center at 412-268-4600 for assistance.

**PREMIUM ASSISTANCE UNDER MEDICAID AND THE CHILDREN’S HEALTH INSURANCE PROGRAM (CHIP)**

If you or your children are eligible for Medicaid or CHIP and you’re eligible for health coverage from your employer, your state may have a premium assistance program that can help pay for coverage, using funds from their Medicaid or CHIP programs. If you or your children aren’t eligible for Medicaid or CHIP, you won’t be eligible for these premium assistance programs but you may be able to buy individual insurance coverage through the Health Insurance Marketplace. For more information, visit www.healthcare.gov.

If you or your dependents are already enrolled in Medicare or CHIP and you live in a state listed under the CHIP Model Notice [pdf], contact your state Medicaid or CHIP office to find out if premium assistance is available.

If you or your dependents are NOT currently enrolled in Medicaid or CHIP, and you think you or any of your dependents might be eligible for either of these programs, contact your State Medicaid or CHIP office or dial 877-KIDS NOW or [www.insurekidsnow.gov](http://www.insurekidsnow.gov) to find out how to apply. If you qualify, ask your state if it has a program that might help you pay the premiums for an employer-sponsored plan.

If you or your dependents are eligible for premium assistance under Medicaid or CHIP, as well as eligible under your employer plan, your employer must allow you to enroll in your employer plan if you aren’t already enrolled. This is called a “special enrollment” opportunity, and you must request coverage within 60 days of being determined eligible for premium assistance. If you have questions about enrolling in your employer plan, contact the Department of Labor at [www.askebsa.dol.gov](http://www.askebsa.dol.gov) or call 866-444-EBSA (3272).

**MEDICARE CREDITABLE COVERAGE NOTICE**

**MB 0938-0990**

**Important Notice from Carnegie Mellon University About Your Prescription Drug Coverage and Medicare**

The Carnegie Mellon University Benefit Plan

Caremark Prescription Drug Plan

(Option A and Option B)

Please read this notice carefully and keep it where you can find it. This notice has information about your current prescription drug coverage with Carnegie Mellon University and about your options under Medicare’s prescription drug coverage. This information can help you decide whether or not you want to join a Medicare drug plan. If you are considering joining, you should compare your current coverage, including which drugs are covered at what cost, with the coverage and costs of the plans offering Medicare prescription drug coverage in your area. Information about where you can get help to make decisions about your prescription drug coverage is at the end of this notice.

There are two important things you need to know about your current coverage and Medicare’s prescription drug coverage:

1. Medicare prescription drug coverage became available in 2006 to everyone with Medicare. You can get this coverage if you join a Medicare Prescription Drug Plan or join a Medicare Advantage Plan (like an HMO or PPO) that offers prescription drug coverage. All Medicare drug plans
provide at least a standard level of coverage set by Medicare. Some plans may also offer more coverage for a higher monthly premium.

2. Carnegie Mellon University has determined that the prescription drug coverage offered by the Carnegie Mellon University Benefit Plan-Caremark Prescription Drug Plan (Option A and Option B) is, on average for all plan participants, expected to pay out as much as standard Medicare prescription drug coverage pays and is therefore considered Creditable Coverage. Because your existing coverage is Creditable Coverage, you can keep this coverage and not pay a higher premium (a penalty) if you later decide to join a Medicare drug plan.

When Can You Join A Medicare Drug Plan?
You can join a Medicare drug plan when you first become eligible for Medicare and each year from October 15th to December 7th.

However, if you lose your current creditable prescription drug coverage, through no fault of your own, you will also be eligible for a two (2) month Special Enrollment Period (SEP) to join a Medicare drug plan.

What Happens To Your Current Coverage If You Decide To Join A Medicare Drug Plan?
If you decide to join a Medicare drug plan, your current Carnegie Mellon University coverage will not be affected.

If you do decide to join a Medicare drug plan and drop your current Carnegie Mellon University coverage, you and your dependents will be able to get this coverage back.

When Will You Pay a Higher Premium (Penalty) to Join a Medicare Drug Plan?
You should also know that if you drop or lose your current coverage with Carnegie Mellon University and don’t join a Medicare drug plan within 63 continuous days after your current coverage ends, you may pay a higher premium (a penalty) to join a Medicare drug plan later.

If you go 63 continuous days or longer without creditable prescription drug coverage, your monthly premium may go up by at least 1% of the Medicare base beneficiary premium per month for every month that you did not have that coverage. For example, if you go nineteen months without creditable coverage, your premium may consistently be at least 19% higher than the Medicare base beneficiary premium. You may have to pay this higher premium (a penalty) as long as you have Medicare prescription drug coverage. In addition, you may have to wait until the following October to join.

For More Information About This Notice or Your Current Prescription Drug Coverage...
Contact information is provided on the last page of this document. NOTE: You’ll get this notice each year. You will also get it before the next period you can join a Medicare drug plan, and if this coverage through Carnegie Mellon University changes. You also may request a copy of this notice at any time.

For More Information About Your Options Under Medicare Prescription Drug Coverage...
More detailed information about Medicare plans that offer prescription drug coverage is in the “Medicare & You” handbook. You’ll get a copy of the handbook in the mail every year from Medicare. You may also be contacted directly by Medicare drug plans.

For more information about Medicare prescription drug coverage:

- Visit www.medicare.gov.
- Call your State Health Insurance Assistance Program (see the inside back cover of your copy of the “Medicare & You” handbook for their telephone number) for personalized help.
- Call 800-MEDICARE (800-633-4227). TTY users should call 877-886-2048.

If you have limited income and resources, extra help paying for Medicare prescription drug coverage is available. For information about this extra help, visit Social Security on the web at www.socialsecurity.gov, or call them at 800-772-1213 (TTY 800-325-0778).

Remember: Keep this Creditable Coverage notice. If you decide to join one of the Medicare drug plans, you may be required to provide a copy of this notice when you join to show whether or not you have maintained creditable coverage and, therefore, whether or not you are required to pay a higher premium (a penalty).

Date: 10/15/2017
Name of Entity/Sender: Carnegie Mellon University
Contact–Position/Office: Benefits Office
Address: 5000 Forbes Avenue, Pittsburgh, PA 15213-3815
Phone Number: 412-268-2047

NEW HEALTH INSURANCE MARKETPLACE COVERAGE OPTIONS AND YOUR HEALTH COVERAGE

When key parts of the health care law took effect in 2014, that created a new way to buy health insurance: the Health Insurance Marketplace. To assist you as you evaluate options for you and your family, this notice provides some basic information about the new Marketplace and employment-based health coverage offered by your employer.

A copy of the New Health Insurance Marketplace Coverage Options and Your Health Coverage notice can be found at the CMU HR Plan and Policy Documents page: www.cmu.edu/hr/benefits/documents.html.
Carnegie Mellon University does not discriminate in admission, employment, or administration of its programs or activities on the basis of race, color, national origin, sex, handicap or disability, age, sexual orientation, gender identity, religion, creed, ancestry, belief, veteran status, or genetic information. Furthermore, Carnegie Mellon University does not discriminate and is required not to discriminate in violation of federal, state, or local laws or executive orders.

Inquiries concerning the application of and compliance with this statement should be directed to the university ombudsman, Carnegie Mellon University, 5000 Forbes Avenue, Pittsburgh, PA 15213, telephone 412-268-1018.