U.S. PHARMACY AFFORDABILITY SOLUTION

In a time of surging drug costs and health care system changes, Cigna Global Health Benefits® must provide our clients and customers with sustainable solutions that improve affordability and ease of use, now and in the future. In an effort to implement greater standardization in our pharmacy products and benefit designs, effective at renewal, we are enhancing our U.S. pharmacy plan offering. Through Cigna Pharmacy Management, customers have access to:

- Cigna's broad and competitive U.S. network of approximately 68,000 pharmacies;
- Clinical programs that focus on improved outcomes, helping customers achieve better health;
- Common U.S. pharmacy features such as a Formulary, Dispense as Written (DAW logic) Prior Authorization, and Step Therapy, as outlined below.

This change only impacts prescriptions obtained in the U.S. and there are no changes to the pharmacy benefit for prescriptions obtained outside of the U.S. Additional collateral materials regarding your pharmacy plan enhancement will be available upon confirmation of renewal. Please note that with our pharmacy plan enhancement, your employees will continue to have just one Cigna Global ID card including both medical and pharmacy benefits. However, they will be receiving new Cigna Global ID cards prior to your next plan renewal date.

Formulary

A formulary is a list of prescription drugs both generic and brand used to identify drugs that offer the greatest overall value. Our new U.S. pharmacy plan offering will include our Performance Formulary, which is designed to drive affordability for clients and customers. You can view Cigna's Prescription Drug List by going to www.Cigna.com/druglist and selecting “Performance 3 Tier” from the drug list drop-down menu.

Step Therapy

Cigna Pharmacy’s Step Therapy program promotes the use of generic drugs and lower-cost, brand-name alternatives, while avoiding disruption for the customer at the pharmacy, and providing customers and their physicians the flexibility to use brand-name drugs when medically necessary. Medications that are part of the Step Therapy program are clearly indicated with a “ST” next to the medication name on Cigna's Prescription Drug List.

Dispense as Written (DAW)

In most cases, when a customer takes a prescription for a brand name medication to the pharmacy, the prescription will be filled with the generic alternative. With DAW, if a customer receives a brand name drug when there is a generic equivalent available, the customer will pay the brand copay or coinsurance, plus the cost difference between the brand and generic drug. However, if the prescribing physician indicates “Dispense as Written/DAW” on the prescription, the penalty does not apply, and the brand copay or coinsurance applies.

Prior Authorization

Prior authorization helps control rising costs by requiring that certain high-cost medications undergo a review for medical necessity before being prescribed. Cigna Pharmacy also incorporates a drug utilization review to identify potentially adverse drug restrictions and possible prescription errors. Medications that require prior authorization are clearly indicated with a “PA” next to the medication name on Cigna's Prescription Drug List.