Carnegie Mellon University Housing Services Wi-Fi Instructions

Materials Needed

- Wi-Fi Enabled Device (i.e. smart phone or laptop)
- Pen or Paper clip

RESETTING MODEM

• On the back of the modem there is a reset button at the top.



(This is the rear of the modem.)

- Insert pen or paper clip to reset.
 Hold for 30 seconds until all of the lights on the front panel go out.
- Once the lights have gone out, the unit is reset. It will take 5-15 minutes for the lights to come back on.

Find your personal network SSID on the side of your modem. In this example its "XFSETUP-BE16".



(This is a close up of the side of the modem.)

Follow these steps in this slide to set up your personal SSID and password that you can share with all roommates in the suite.

CONNECTING

- Using your Wi-Fi enabled device connect to your personal network SSID labeled, entering the password listed.
- The password in this example is "count5628chance".

Both network SSID and password have to be entered exactly as it appears with sensitivity to both lower and upper case letters and numbers.

• Once completed you should see the image below pop up on your screen.



If you have any issues please submit a maintenance request for service.