**Unloading**
During your timeslot, please unload your car in one of the designated unloading zones. While in the unloading zone do not leave your vehicle unattended. As soon as you are done unloading, please move your vehicle to your building's designated move-in day parking location(s) listed on the map or as directed by move-in day staff.

**Parking**
On move-in day, you may park your vehicle at one of the following locations:

- **East Campus Garage**: 5040 Forbes Ave., Pittsburgh, PA 15213
- **Dithridge Street Garage**: 252 S Dithridge St., Pittsburgh, PA 15213
- **South Neville Lot**: 535 Boundary St., Pittsburgh, PA 15213

On August 21 parking will be free and a shuttle between the parking lots and residential areas will be provided between 9 a.m. and 5 p.m.

**COVID-19 Mitigation Measures**
All residents, guests and volunteers must comply with all university COVID-19 mitigation strategies as listed on cmu.edu/coronavirus.

**Trash**
During move-in, trash will need to be taken to the nearby dumpsters. A map of dumpster locations will be available at move-in. No large items are permitted in the trash receptacles in the building hallways during move-in.

**ID Card Pickup**
Transfer students or first-year students with an international mailing address or those who requested their card be held can pick up their ID card from the Student Affairs Marketing and Communications office, 5134-5136 Margaret Morrison Street, Street Level, Pittsburgh, PA 15213 (next to the laundry room) during or shortly before their move-in timeslot. A photo ID is required to pick up a student ID. Additionally, the ID card will only be issued to the individual student. Early or late arrivals please see move-in communication for pickup location.

**Lock Outs**
If you are locked out of your room, there are multiple ways to gain access:

- You can utilize the CBORD Mobile ID app to receive a six-digit temporary lock-out code.
- Call the Housing Services office (412-268-2139) at the Residence on Fifth Monday through Friday during business hours (8:30 a.m. to 5 p.m.) to receive a temporary access code.
- Call the Residence on Fifth Service Desk (412-268-1518) during desk hours (weekdays 5 p.m. to midnight, and weekends 10 a.m. to midnight, starting August 21) to receive a temporary access code.
- For hard key buildings and if no other options are available, contact University Police (412-268-2323) after hours for lock-out assistance.