Unloading
During your timeslot, please unload your car in one of the designated unloading zones. While in the unloading zone do not leave your vehicle unattended. As soon as you are done unloading, please move your vehicle to your building’s designated move-in day parking location(s) listed on the map or as directed by move-in day staff.
After 4 p.m. on August 19, unloading along Skibo Drive between Henderson and Welch is not permitted unless you have a late arrival timeslot. Those making an additional unloading trip, please park on Margaret Morrison Street and unload from there.

Parking
On move-in day, you may park your vehicle at the following location:
- East Campus Garage: 5040 Forbes Ave., Pittsburgh, PA 15213
  Handicap accessible parking is available. Please ask move-in staff for directions.

Trash
During move-in, trash will need to be taken to the nearby dumpsters. No large items are permitted in the trash receptacles in the building hallways during move-in.

ID Card Pickup
Transfer students and first-year students with an international mailing address or those who requested their card be held can pick up their ID card from the Donner Exterior Reading Room, 5115 Margaret Morrison Street, Pittsburgh, PA 15213 during or shortly before their move-in timeslot. A photo ID is required to pick up a student ID and the ID card will only be issued to the individual student. Early or late arrivals please see move-in communication for pickup location.

Lock Outs
If you are locked out of your room, there are multiple ways to gain access.
- You can utilize the CBORD Mobile ID app to receive a six-digit one-time use lock-out code.
- Call the Housing Services office (412-268-2139) at the Residence on Fifth Monday through Friday during business hours (8:30 a.m. to 5 p.m.) to receive a one-time use access code.
- Call the Residence on Fifth Service Desk (412-268-1518) during desk hours (weekdays 5 p.m. to 10 p.m., and weekends 9 a.m. to 10 p.m., beginning August 19) to receive a one-time use lock-out code.
- Contact University Police (412-268-2323) after hours (10 p.m. to 8:30 a.m.) for lock-out assistance.