

HOW TO ORDER

ISOLATION MEALS

WE ARE HERE
FOR YOU!



**SCAN HERE TO
ORDER YOUR MEALS**

FIRST THINGS FIRST: DAY OF ADMISSION

- You may order meals the day you are admitted from 8:00am - 11:00am, seven days a week, by scanning the QR code above.
- If you are completing an order form after 11:00am on the day of your admission, a frozen pantry meal will be available for you. Otherwise, your room is stocked with essential supplies, drinks and snacks.

THE BASICS

- Fill in all information on the order form, including any allergens or dietary restrictions.
- Make sure that you include correct contact information in case we need to contact you regarding your meal.
- **When making meal selections, you are selecting meals for lunch and dinner for the next day and breakfast the morning after that.** For example, if you order Monday, you are ordering lunch and dinner for Tuesday and breakfast for Wednesday.
- If you are unable to specify a meal choice before our 6:00pm cutoff time, you will receive a freshly-prepared meal selected by our chefs appropriate for the meal period.

OTHER THINGS TO KNOW

- Once you submit your order, you will receive a "thank you" message. This is your confirmation that your order was received, so be on the lookout for it.
- Meals arrive between 12:00pm - 1:30pm daily; if you have not received your meal by 2:15pm, please call 412-268-2129.
- All hot meals come ready to reheat in microwave-safe containers; please store all meals in your refrigerator until ready to consume to ensure your safety.
- Any comments, questions or concerns? Please call 412-268-2129 between 8:00am and 5:00pm.

ORDERING SCHEDULE

All orders must be placed by 6:00pm to ensure your meals for the following days:

SUN > MON	WED > THU
MON > TUE	THU > FRI
TUE > WED	FRI > SAT
	SAT > SUN

Reminder: **breakfast orders are for two days from the order;** i.e. breakfast ordered Monday will be for Wednesday.