

1) Click the HealthConnect icon anywhere on our site.

Carnegie Mellon University Search

# University Health Services


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## Welcome to UHS

### 2017-2018 New Student Health Guides

- Undergraduate Health Guide
- Graduate Health Guide

### Welcome New Students!



### Healthy Happenings

- Dec 18 - Jan 2: UHS Winter Break Hours (see below)
- Jan 3 - Jan 31: Spring Open Enrollment: Student Health Insurance Plan for new spring students. Available in SIO.

### Winter Break Hours

Regular hours resume Wednesday, January 3, 2018

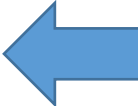
- Monday, December 18 & Tuesday, December 19: 8:30am - 5:00pm
- Wednesday, December 20: 8:30am - 2:00pm
- Thursday, December 21: 10:00am - 5:00pm
- Friday, December 22: 8:30am - 5:00pm
- Saturday, December 23 through Tuesday, January 2: Closed\*

### \*When UHS is closed:

- For medical concerns: call TeamHealth at 1-844-881-7176, our after-hours advice line.
- For urgent medical care: visit a [local urgent care center](#).

### Get the care you need

Call us at 412-268-2157 or walk in to make an appointment. Some types of appointments may be scheduled online, through [HealthConnect](#), where you can also order prescription refills and submit forms.



For emergencies at any time, call University Police at 412-268-2323 or 911 (off-campus).

## 2) Enter Andrew ID and Password

The screenshot shows a web browser window with the following details:

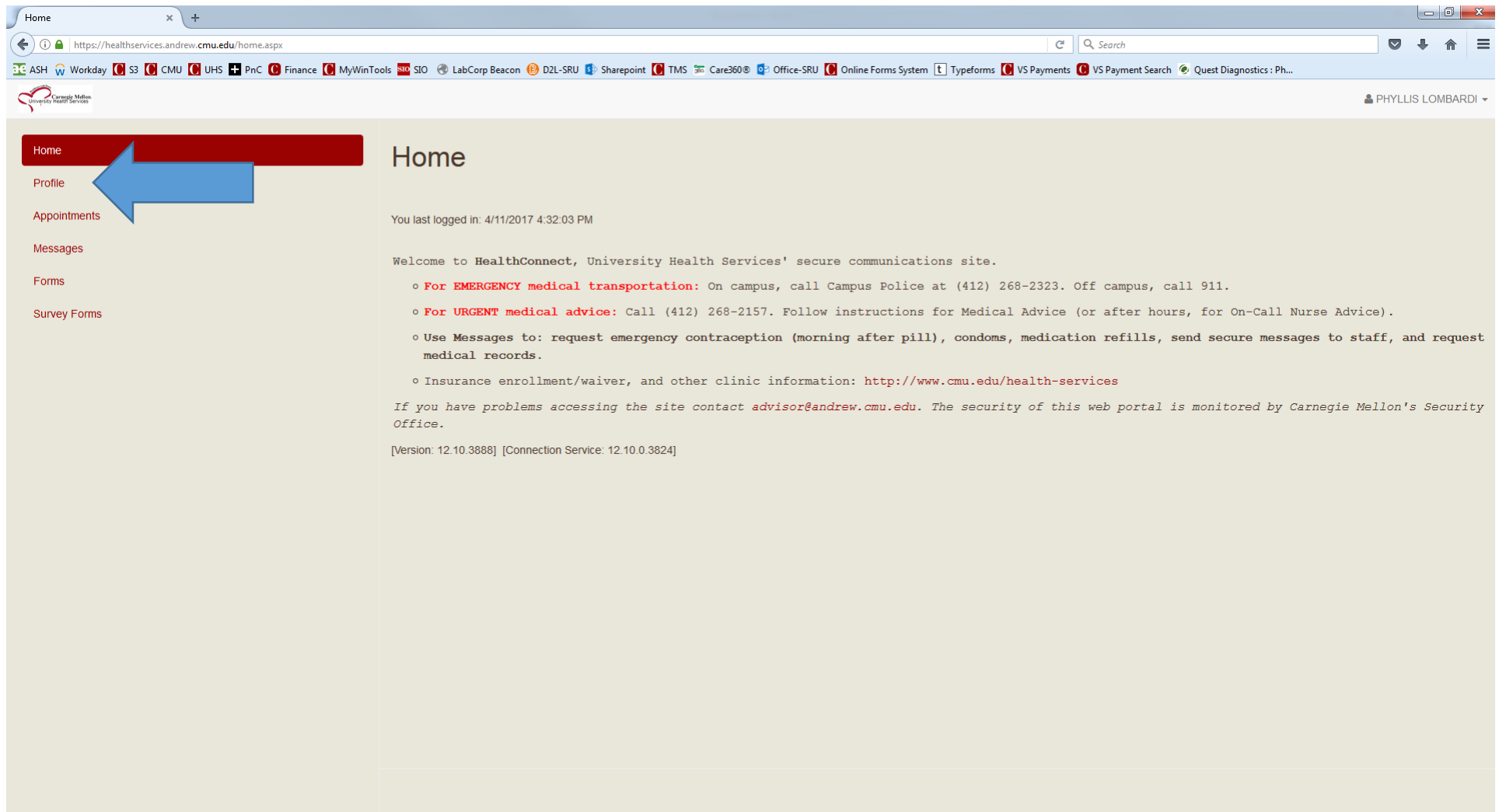
- Tab: OpenCommunicator Login
- Address Bar: [https://healthservices.andrew.cmu.edu/login\\_directory.aspx](https://healthservices.andrew.cmu.edu/login_directory.aspx)
- Taskbar: ASH, Workday, S3, CMU, UHS, PnC, Finance, MyWinTools, SIO, LabCorp Beacon, D2L-SRU, Sharepoint, TMS, Care360, Office-SRU, Online Forms System, Typeforms, VS Payments
- Logo: Carnegie Mellon University Health Services
- Text: **Please login using your Carnegie Mellon andrew id and password.**
- Username field: phyllisl
- Password field: masked with 8 dots
- Buttons: Proceed (red), Cancel (white)
- Text: Your andrew id is the name portion of your email address, and precedes the "@" sign. If you have any problems with your password, review this website: [www.cmu.edu/computing/accounts/passwords/forgot.html](http://www.cmu.edu/computing/accounts/passwords/forgot.html)

### 3) Confirm your date of birth

The screenshot shows a web browser window with the following elements:

- Browser Tab:** "Welcome Back" with a close button (x) and a plus sign (+).
- Address Bar:** "https://healthservices.andrew.cmu.edu/confirm.aspx"
- Taskbar:** A row of application icons including ASH, Workday, S3, CMU, UHS, PnC, Finance, MyWinTools, SIO, LabCorp Beacon, D2L-SRU, Sharepoint, TMS, Care360, and Office-SRU.
- Header:** "Carnegie Mellon University Health Services" logo.
- Main Content:**
  - Text:** "Welcome back! To confirm your identity, you must provide the following additional personal information:"
  - Text:** "Please confirm your Date of Birth:"
  - Form:** A date selection interface consisting of two dropdown menus for month and day, followed by a text input field for the year.
  - Buttons:** A red "Proceed" button and a white "Cancel" button.

#### 4) Click on Profile



The screenshot shows a web browser window with the URL <https://healthservices.andrew.cmu.edu/home.aspx>. The browser's address bar and tabs are visible at the top. Below the browser, there is a navigation bar with various application icons such as ASH, Workday, S3, CMU, UHS, PnC, Finance, MyWinTools, SIO, LabCorp Beacon, D2L-SRU, Sharepoint, TMS, Care360, Office-SRU, Online Forms System, Typeforms, VS Payments, VS Payment Search, and Quest Diagnostics. The user's name, PHYLLIS LOMBARDI, is displayed in the top right corner.

The main content area is divided into two columns. The left column is a sidebar with a dark red header labeled "Home" and several menu items: "Home", "Profile", "Appointments", "Messages", "Forms", and "Survey Forms". A large blue arrow points to the "Profile" link. The right column is the main content area, titled "Home". It displays the following information:

- You last logged in: 4/11/2017 4:32:03 PM
- Welcome to **HealthConnect**, University Health Services' secure communications site.
- **For EMERGENCY medical transportation:** On campus, call Campus Police at (412) 268-2323. Off campus, call 911.
- **For URGENT medical advice:** Call (412) 268-2157. Follow instructions for Medical Advice (or after hours, for On-Call Nurse Advice).
- Use **Messages** to: request emergency contraception (morning after pill), condoms, medication refills, send secure messages to staff, and request **medical records**.
- Insurance enrollment/waiver, and other clinic information: <http://www.cmu.edu/health-services>

*If you have problems accessing the site contact [advisor@andrew.cmu.edu](mailto:advisor@andrew.cmu.edu). The security of this web portal is monitored by Carnegie Mellon's Security Office.*

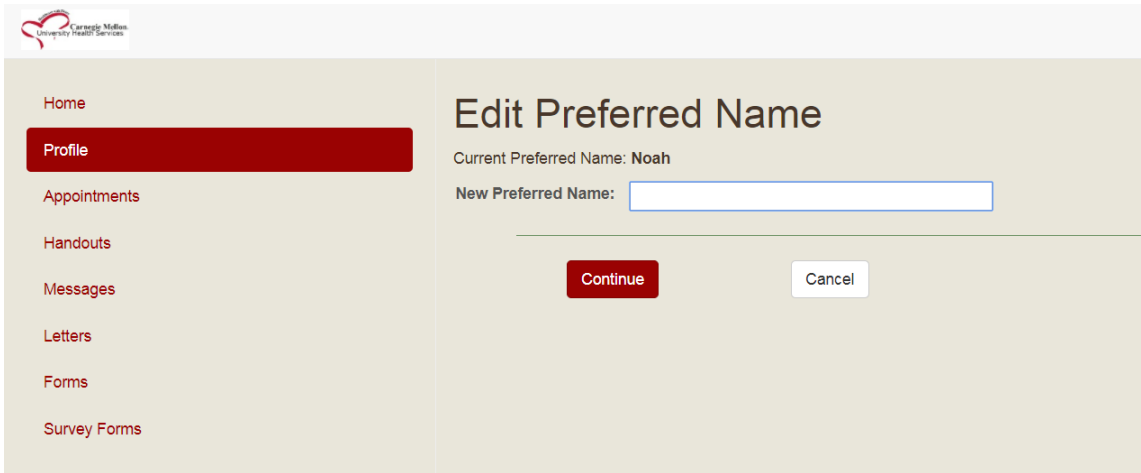
[Version: 12.10.3888] [Connection Service: 12.10.0.3824]

5) Click on Edit next to name, gender identity, or pronouns to update.

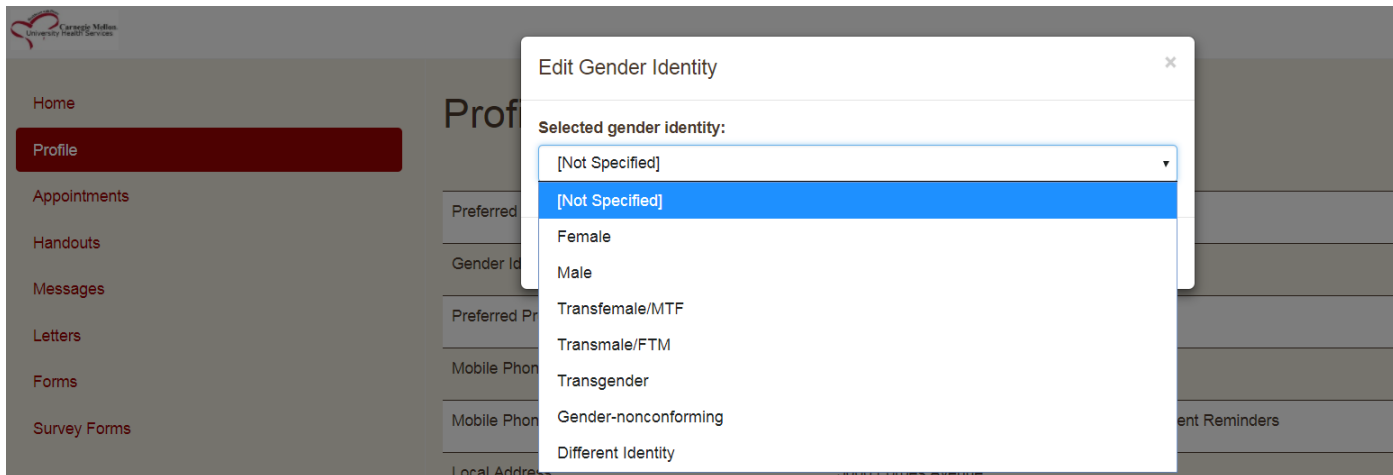
The screenshot shows a web browser window with the URL <https://healthservices.andrew.cmu.edu/Profile.aspx>. The browser's address bar and tabs are visible at the top. The page content is divided into a left sidebar and a main profile area. The sidebar contains navigation links: Home, Profile (highlighted in red), Appointments, Messages, Forms, and Survey Forms. The main profile area displays personal information in a table-like format, with an 'Edit' button next to each field.

Nickname (AKA):		<a href="#">Edit</a>
Mobile Phone:	4129523034	<a href="#">Edit</a>
Mobile Phone Carrier:	Verizon (Text Message Appointment Reminder Enabled)	<a href="#">Edit</a>
Local Address:	5000 Forbes Avenue Pittsburgh, PA 15213	<a href="#">Edit</a>
Current Primary Care Clinician:	(unknown)	
Emergency Contact:	(unknown)	

6) If your legal name is different from the name you go by, type the name you go by in the “new preferred name” field and select continue.



7) If your gender identity differs from your sex assigned at birth, select a gender identity from the drop-down menu. If your identity isn't represented in the drop-down menu, please let us know so we can advocate for expanded options.



8) You can type your pronouns in the open text field, or select from the drop down menu.

