Carnegie Mellon University

STUDENT SERVICES SUITE - SUMMARY OF RELEASE #75

January 8, 2018

Release #75 introduced new features for The HUB and improvements to My Plaid Student.

New users are encouraged to reference the <u>S3 QuickStart Guide</u> and the <u>Web Tutorial</u> section for basic "how to" instructions.

Release Highlights

As discussed at the Fall 2017 Community/Advisor workshop:

- **FFP Feature Item:** On SIO's Planned Schedule and Registration pages, a banner will display to warn students when there is a course time conflict
- **FFP Feature Item:** On SIO's Planned Schedule page, changes to the text and navigational buttons to be more user-friendly
- FFP Feature Item: My Plaid Student has been upgraded to include mobile-friendly functionality
- **FFP Feature Item:** Created Traffic Tracker functionality to monitor and analyze customer service patterns and needs

Student Financial Services

Modified S3 to allow better integration with an external program

Coming in the Next Six Months...

- Feature work will include increased efficiencies in the student record creation process and additional functionality and information for Course Profiles
- An Advising Roster screen, as discussed in the community/advisor workshop
- Continued new development and screen enhancements for the Office of Undergraduate Admission, Student Accounts Office, and the University Registrar's Office

Contact Information

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