S3 Town Hall Meeting
OCTOBER 30, 2018

Presenters:
Lisa Krieg, AVP and Director of Enrollment Services
Darleen LaBarbera, Director of Enrollment Systems
Adrienne Renberg, S3 Project Administrator
Agenda

- Welcome!
- Recent S3 Recap
- S3 Users Favorite Features Demo
- “My Community” – Student Retention, Persistence, Advising Tools
- Town Hall Member Participation
- Feedback and Q&A
S3 Project Goal Statement

To have a responsive and forward-looking student services suite that promotes CMU student success, universally.

Our project team values:

- Community engagement
- Satisfied and happy users
- Innovation balanced with continuous improvement
- Systematic use of IT best practices
- Shared governance
Key team members – stand and wave!

Please consider: What’s the best way to keep you informed about new features?
Introduction and Welcome!

Who’s using the S3?

14,915
Student SIO Users

1,926
Faculty Accessing Grades/Rosters

1,207
S3 Admin Console Users

4,575
Parent MPS Users

671
Where Am I in the Process? Users
 Expected to be 28,000 by next March!

3,282
SIO Alumni Users
Since March 2018
Recent Work Supporting Retention, Persistence, Advising Tools…

<table>
<thead>
<tr>
<th>Academic Audit (Stellic)</th>
<th>S3 Memos (UITPM)</th>
<th>Academic Policies &amp; Procedures (APP)</th>
<th>S3 Development</th>
</tr>
</thead>
<tbody>
<tr>
<td>Alerts possible</td>
<td>Memo subject lines</td>
<td>Max units</td>
<td>Advising Rosters</td>
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<tr>
<td>Batch audits</td>
<td>Canned memos</td>
<td>Course Profile</td>
<td>Multiple Advisors</td>
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<td>Adviser verification of students’ plans</td>
<td>Searchable, filters, sorting, threaded...</td>
<td>Change drop &amp; withdrawal deadlines</td>
<td>Greek Roster improvements</td>
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<tr>
<td>Adviser notes</td>
<td>Restrict viewer (privacy)</td>
<td>Voucher system for student drops</td>
<td>Athletic Roster improvements</td>
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<td>Degree planning</td>
<td>Types: expiring, date-sensitive, alerts, task assignment...</td>
<td>PhD Calendars</td>
<td>Graduation management</td>
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<td></td>
<td>Release &gt; Early 2019</td>
<td></td>
<td>Traffic Tracker (HUB)</td>
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S3 Users Favorite Features Demo

- Multiple Advisors – Mark Cato
- Traffic Tracker – Maggie Sikora
- NameCoach – Jamie Brandon
Multiple Advisors
Mark Cato, Assistant Head of Academic Affairs, CFA (Art)
Multiple Advisors

Mark Cato, Assistant Head of Academic Affairs, CFA (Art)
Traffic Tracker

Maggie Sikora, Associate Director of Enrollment Services & Director of The HUB
Traffic Tracker

Maggie Sikora, Associate Director of Enrollment Services & Director of The HUB
NameCoach

Jamie Brandon, Senior Systems Analyst, University Registrar’s Office

- Promotes diversity and inclusion by providing the proper pronunciation of names and capturing student pronouns for faculty and staff use
- Recent research on student success, persistence, and yield asserts how important a sense of belonging is for students and shows that pronouncing names correctly is critical to a student’s sense of belonging
- Will aid the university community, through the correct pronunciation of names and pronoun information, in diversity and inclusion efforts as well as to assist in creating a sense of belonging for students
NameCoach

Jamie Brandon, Senior Systems Analyst, University Registrar’s Office
NameCoach

Jamie Brandon, Senior Systems Analyst, University Registrar’s Office
NameCoach

Jamie Brandon, Senior Systems Analyst, University Registrar’s Office
### “My Community” (Timeline for UITPM project)

<table>
<thead>
<tr>
<th>Time Period</th>
<th>Event Description</th>
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<tr>
<td>Fall 2017 to Spring 2018</td>
<td>UITPM proposal and funding confirmation</td>
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<tr>
<td>Completed August 2018</td>
<td>“Social work” – in workshops, faculty and staff were engaged to gather requirements and establish priorities</td>
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<td>September to October 2018</td>
<td>Explore vendor solutions</td>
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<td>November 2018</td>
<td>Build vs. Buy decision – determine implementation strategy</td>
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<td>January 2019</td>
<td>Development of MyCommunity solution begins</td>
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<td>2019 …..</td>
<td>Communication and outreach will be ongoing with the user community as they experience new functionality and provide feedback for recommendations</td>
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<td>Early 2020</td>
<td>Full implementation expected</td>
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“My Community”

Priorities from: 2016 RFP, summer 2018 workshops, must-do items...

- Improve Ease of Access and Integration of CMU “Resources”
- Allow for (Easy) Creation of Groups and Contacts
- Improve Students’ Opportunities for Self-efficacy
- Create alert functions for routine matters or groups
- Create alert features for matters of concern (individual)
- Analysis and aggregated display
Feedback and Q&A

What’s the best way for the S3 team to keep you all informed about new features?

Thank you for your support of the S3!