# Translating Skills to Industry Job Applications

Presented by Katie Flanigan and Beth Jameson Dietrich College Career Consultants

**Carnegie Mellon University** 

### AGENDA

- Icebreaker
- Identifying Transferable Skills
- Resumes vs CVs
- Components of a Resume
- Writing Effective Bullet Points
- Tailoring a Resume
- Cover Letters
- Recruiting Timelines

#### **Carnegie Mellon University** Career & Professional Development Center



# What is your biggest concern with respect to an industry job search?



#### **Carnegie Mellon University**

### What Skills are Employers Seeking - Transferable Skills!

### NACE Job Outlook Survey 2021

- Ability to Work on a Team (81%)
- Problem-Solving Skills (79%)
- Analytical/Quantitative Skills (76%)
- Communication Skills, Verbal (73.2%)
- Communication Skills, Written (72.7%)
- Initiative (67.8%)
- Leadership (67.8%)
- Technical Skills (67.8%)
- Flexibility/Adaptability (65.9%)
- Work Ethic (65.4%)

#### Carnegie Mellon University

- Computer Skills (59%)
- Interpersonal Skills (57.6%)
- Detail-oriented (56.1%)
- Organizational Ability (39%)
- Creativity (29.8%)
- Strategic Planning Skills (28.3%)
- Friendly/Outgoing Personality (25.9%)
- Entrepreneurial Skills (19.5%)
- Tactfulness (17.6%)
- Fluency in a Foreign Language (3.4%)

### In-Demand Skill Sets (NACE, 2020)

- Ability to verbally communicate with persons inside and outside the organization (4.63)
- Ability to work in a team structure (4.62)
- Ability to make decisions and solve problems (4.49)
- Ability to plan, organize, and prioritize work (4.41)

5-point scale, where 1=Not at all important; 2=Not very important; 3=Somewhat important; 4=Very important; and 5=Extremely important – each number in parenthesis is a weighted average

#### Carnegie Mellon University

- Ability to obtain and process information (4.34)
- Ability to analyze quantitative data (4.21)
- Technical knowledge related to the job (3.99)
- Proficiency with computer software programs (3.86)
- Ability to create and/or edit written reports (3.60)
- Ability to sell or influence others (3.55)

### What Skills do Graduate Students Have?

- Interpretation and analysis
- Abstract reasoning and problem solving
- Research
- Synthesis of ideas, data, or existing literature
- Communication (verbal and written)
- Self-management, initiative, and motivation
- Ability to express complex information clearly, especially if you have teaching and mentoring experience

### Tasks vs Skills – Teaching a Course

### Tasks

- Prepared syllabus
- Provided course resources
- Prepared lectures and discussions
- Developed multimedia resources
- Delivered lectures
- Evaluated student progress; met with students privately to discuss their progress
- Answered questions, created exams, graded papers

### Transferable Skills

- Organize and provide structure
- Plan and coordinate
- Present information to large groups
- Translate complex concepts to new learners in interesting ways
- Manage groups and lead discussions
- Communicate clearly to individual students and large groups
- Manage relationships and act as a mediator

#### Carnegie Mellon University

### Resume vs. CV

### Resume

- Industry focus
- 1-2 Pages
- Highlights key experiences, skills and qualifications & is tailored to field of interest
- May include only "select publications/conferences"
- Does NOT include references

- To be utilized as part of your application process
- To help employers determine if your background meets their requirements

### CV

- Academic focus
- 2 Pages or More, grows as your experience does
- Shows a complete history of academic, research and professional experience
- Includes all conferences, publications, etc.
- Could include references

#### **Carnegie Mellon University**

### Resume vs. CV

## The Bottom Line

A CV is a well-organized catalog of your past work; a resume explains what you actually did to achieve these results and what you are capable of doing in the future!

**Carnegie Mellon University** Career & Professional Development Center

### **Resume Development—Matching Skills and Experiences to your Job Search**



### Key Sections of a Resume



**Carnegie Mellon University** 

### Resume Example

#### Firstname M. Lastname

firstlast@andrew.cmu.edu + (412)555-5555 + www.linkedin.com/firstlast

#### EDUCATION

University Name Doctor of Philosophy in (Degree Program) Thesis: (State the title of your Thesis) GPA: XX/Scale (i.e. 3.5/4.0)

#### **University Name**

Master of (Degree Program) Graduation Date (Month Year) GPA: XX/Scale (i.e. 3.5/4.0, 8.0/10) Selected Coursework: [Optional- list only the coursework that is most relevant to your job search 3-6 classes]

#### **University Name** Bachelor of (Degree Program)- Major

Location Graduation Date (Month Year)

Location (City, State)

Location (City, State)

Anticipated Date

#### GPA: XX/Scale (i.e. 3.5/4.0) Selected Coursework: [Optional- list only the coursework that is most relevant to your job search 3-6 classes]

#### SKILLS

Category 1: [List only skills in which you are proficient] Category 2: [List only skills in which you are proficient] Languages: [Optional- list spoken languages multiple proficiencies exist. i.e.: English (Fluent), Hindi (Native Speaker)]

THESIS	
University Name	Location
Thesis Title	Duration
<ul> <li>Verb + Context (what you did and how you did it) + Result</li> </ul>	
<ul> <li>Verb + Context (what you did and how you did it) + Result</li> </ul>	
<ul> <li>Verb + Context (what you did and how you did it) + Result</li> </ul>	
· Verb + Context (what you did and how you did it) + Result	
· Verb + Context (what you did and how you did it) + Result	
• Verb + Context (what you did and how you did it) + Result	
PROFESSIONAL EXPERIENCE	
Company A	Location
Job Title	Duration (Month -Month Year)
<ul> <li>Verb + Context (what you did and how you did it) + Result</li> </ul>	
<ul> <li>Verb + Context (what you did and how you did it) + Result</li> </ul>	
<ul> <li>Verb + Context (what you did and how you did it) + Result</li> </ul>	
Company B	Location
Job Title	Duration (Month -Month Year)
<ul> <li>Verb + Context (what you did and how you did it) + Result</li> </ul>	
<ul> <li>Verb + Context (what you did and how you did it) + Result</li> </ul>	
<ul> <li>Verb + Context (what you did and how you did it) + Result</li> </ul>	
RESEARCH EXPERIENCE	
Organization	Location
Project Title and/or Research Position Title	Duration (Month -Month Year)
<ul> <li>Verb + Context (what you did and how you did it) + Result</li> </ul>	
<ul> <li>Verb + Context (what you did and how you did it) + Result</li> </ul>	
Organization	Location
Project Title and/or Research Position Title	Duration (Month -Month Year)
<ul> <li>Verb + Context (what you did and how you did it) + Result</li> </ul>	

#### CONFERENCES

- Last Name, First Name. "Title of Presentation/Speech." Name of the meeting and organization, Location (City, State OR City, Country), Day Month Year (i.e. 12 May 2015). Descriptor of Presentation (i.e.Keynote Address, Conference Presentation, etc.).
- Last Name, First Name. "Title of Presentation/Speech." Name of the meeting and organization, Location (City, State OR City, Country), Day Month Year (i.e. 12 May 2015). Descriptor of Presentation (i.e.Keynote Address, Conference Presentation, etc.).
- Last Name, First Name, "Title of Presentation/Speech." Name of the meeting and organization, Location (City, State OR City, Country), Day Month Year (i.e. 12 May 2015). Descriptor of Presentation (i.e.Keynote Address, Conference Presentation, etc.).
- Last Name, First Name. "Title of Presentation/Speech." Name of the meeting and organization, Location (City, State OR City, Country), Day Month Year (i.e. 12 May 2015). Descriptor of Presentation (i.e.Keynote Address, Conference Presentation, etc.).
- Last Name, First Name. "Title of Presentation/Speech." Name of the meeting and organization, Location (City, State OR City, Country), Day Month Year (i.e. 12 May 2015). Descriptor of Presentation (i.e.Keynote Address, Conference Presentation, etc.).

#### PUBLICATIONS

PUBLICATIONS	
Author(s). "Title of Article." Title of Journal Volume.Issue (Year): pages.	Medium of publication. [note submitted,
under review, etc. if not yet published)	
Author(s). "Title of Article." <i>Title of Journal</i> Volume.Issue (Year): pages. under review, etc. if not yet published)	Medium of publication. [note submitted,
Author(s). "Title of Article." Title of Journal Volume.Issue (Year): pages.	Medium of publication. [note submitted,
under review, etc. if not yet published) Author(s). "Title of Article." Title of Journal Volume.Issue (Year): pages.	
Author(s). "If the of Article." If the of Journal Volume.issue (Year): pages. under review, etc. if not yet published)	Medium of publication. [note submitted,
PATENTS	
[Last name, first name of the inventor.] [The year the patent was filed.] [The	he title of the invention.] [Country Patent
Application number,] filed [Month Date, Year.] Patent Pending.	
[Last name, first name of the inventor.] [The year the patent was issued.] [ number.] filed [Month Date, Year.] and issued [Month Date, Year.]	
namoer,] med [monan bate, rear,] and issued [monan bate, rear,	1
ADDITIONAL EXPERIENCE	
[List items like Teaching Assistant Positions, Grader roles, etc. here]	
University	Location
Title/Role	Duration (Month -Month Year
Verb + Context (what you did and how you did it) + Result	
LEADERSHIP	
Title, Organization Name- Location	Duration
Title, Organization Name- Location	Duration
Title, Organization Name- Location	Duration
AWARDS and HONORS	
	Date Received (Month Year)
Name of Award	Date Received (Month Year) Date Received (Month Year)
Name of Award Name of Award	
Name of Award Name of Award Name of Award	Date Received (Month Year)
Name of Award Name of Award Name of Award VOLUNTEER WORK Position, Organization- Location Position, Organization- Location	Date Received (Month Year)

#### **Carnegie Mellon University**

## Headings – Make them work for you!

Instead of generic headings like "Work Experience" or "Related Experience," use specific headings that grab the reader's attention:

- Education and Consulting Experience
- Policy, Advocacy, and Research Experience
- Teaching and Program Management Experience
- Research Experience in Neuroscience and Data Analysis
- Software Development and Coding Experience
- Research and Writing Experience

#### Carnegie Mellon University

## **Skills Section**

### Consider the following examples of areas of expertise:

- Original Research and Literature Reviews
- Team Management and Supervision
- Teaching, Educating, Training
- Quantitative and Qualitative Analysis
- Survey, Observational, Interview, and Direct Assessment Research Methods
- Program Evaluation

Also include specific software, tools, programs, and languages

#### Carnegie Mellon University

### **Optional:** Summary

#### Why include a Summary?

- To explain/ give context to a diverse or varied background
- To focus your resume and provide clarity to an employer about your related skills and the value you can add to the organization

#### Content

- Describe the career path that you are pursuing
- Describe your skills and/or qualifications that align to the field, company and/or position

#### Tips

- Avoid broad/generalized statements
- Avoid listing several fields or positions
- Remove if the summary isn't adding clarity/value
- Keep it short and concise

#### Carnegie Mellon University

## Common Resume Mistakes

- Non-professional email address
- More than one phone number or email
- Unnecessary labels
- Including marital status, age, or a picture (for jobs in the US)
- Bland, generic, or repetitive verbs
- Incorrect verb tense

#### **Carnegie Mellon University** Career & Professional Development Center

## Common Resume Mistakes

- Writing in the first person ("I manage three undergraduates")
- Overly-specific jargon or abbreviations
- Unfriendly formatting
  - headers & footers, tables, unusual fonts, <10pt font, large blocks of text
- Submitting your resume as a Word file ALWAYS USE PDF
- Forgetting to proofread, proofread, proofread

### Easy Formula: Verb + Context (what / how) + Result

- The context describes <u>what</u> you did and <u>how</u> you did it
- The *result* describes the achievement, outcome, or impact of your work. Without a result, it is difficult to assess your work.

- Whenever possible, it is best to quantify your results
- Describe your experience and results using action-oriented statements.
- Avoid "responsible for"

#### Carnegie Mellon University

## Writing a Strong Bullet Point

To create variety and explain the "how" as well as focusing on results you can also try this formula:

• Accomplished [X] as measured by [Y], by doing [Z]

• Key words: from, by, to (alone or in combination)

For example: Increased accuracy **from** 85% **to** 95% **by** developing a new \_\_\_\_\_, using \_\_\_\_\_(skill, tool, process, etc.)

**Carnegie Mellon University** 

## Sample Description – TA'ing a Course

CMU Psychology Department, *Teaching Assistant,* Pittsburgh, PA

- Created and delivered lectures on cognitive and behavioral psychology twice a week to 50 underclassmen, which provided foundational knowledge and taught scientific methods
- Translated topics to students using a variety of multimedia sources, including a course-specific website and videos
- Provided feedback on students' communication skills and assignments (both quantitative and qualitative) in one-on-one meetings, resulting in increased comprehension by the end of the semester

#### Carnegie Mellon University

## Sample Description – Research

- Collaborated with two postdocs and three graduate students to design, revise, and improve lab protocol throughout research
- Managed and mentored two undergraduate researchers by conducting weekly check-ins and trainings
- Published research articles on X in two peer-reviewed scholarly journals
- Presented research at a symposium lecture with over 300 attendees on X

## Sample Description – Dissertation

CMU Social and Decision Sciences Department, Dissertation: International Policy and its Effects on Political Economy

- Located and assembled data on international policies and associated financial and political-economic variables
- Standardized data from multiple sources, which was organized in a Microsoft Access database
- Designed a survey using Qualtrics which was administered to 9,000 government officials with over 1,000 respondents
- Analyzed data using multivariate statistical techniques (SPSS)
- Presented findings at the International Society for Political Economy

#### Carnegie Mellon University

## **Publications and Presentations**

Instead of listing all publications and presentations, consider the following:

- Published four articles on human rights in peer-reviewed journals; presented research to international experts at six conferences
- Contributed to research on new approaches for treating neurological diseases; published results in three peer reviewed journals (*The Lancet, NEJM,* and *AJM*)

**Carnegie Mellon University** Career & Professional Development Center

### Cover Letters – Fun Facts

Will anyone read it?

- Cover letters are required **61%** of the time in online applications
- •83% of recruiters say that cover letters are important for hiring decisions
- When the letter is optional, **77% of recruiters** gave preference to candidates that included one
- •83% of recruiters claim that a great cover letter can secure you an interview even if your resume isn't good enough

### The Purpose of a Cover Letter

- Introduce yourself as a candidate for a job/internship opportunity
- One-page that demonstrates how you will utilize your past and present qualifications for the future
- Demonstrate what makes you uniquely qualified for a position- focusing on the qualifications that you possess that align to the position:
  - Skills, Professional experience, Research experience particularly thesis, Academic projects, Extracurricular/Volunteer experience
- Review cover letter samples and guides by school/college here: <u>https://www.cmu.edu/career/students-and-alumni/write-a-resume-or-cover-le</u> <u>tter/index.html</u>

#### Carnegie Mellon University

### Cover Letters – From Good to Great

- Address actual recruiter/hiring manager by name
- Research company and use language that reflects how it describes itself and its mission
- Use your network for inspiration- Cite **conversations** with current or former employees
- Use your personal background/story to show that you know and value your customer
  - "I want this, I can do this, this matters to me. It's connected to my bigger WHY."
- Never apologize for missing/lacking experience

#### Carnegie Mellon University

### Generic Cover Letter Template

### <u>CPDC Cover Letter Guide</u>

### Paragraph 1

- Introduction and Position to which you're applying
- Specific reason(s) for interest in company
- Conversations with current/past employees

### Paragraph 2-4

- Example using competency A, B, C (research or non-research)
- Relate examples back to different aspects of the company

### Paragraph 5

- Reiterate interest/fit for company (using Info from website, publications, media, social media)
- Thank you sentence -Look forward to interview

#### Carnegie Mellon University

## Search Timing

### **INTERNSHIPS**

- Industry-specific begins as early as August prior to the May/June internship start
- Plan to attend Career Fairs, apply to internships as they become available, network, etc. UNTIL you accept an internship opportunity

### <u>IOBS</u>

- Industry-specific- active search typically occurs within the academic year in which you are completing your degree or ~6-9 mos from defense
- Pay attention to availability information on job postings:
  - Graduation date requirements
  - The phrase "immediate need" or similar
  - Focus on applying to positions that have been recently posted

#### Carnegie Mellon University

### QUESTIONS?

Katie Flanigan & Beth Jameson – Dietrich College Career Consultants <u>kflanigan@cmu.edu</u> & <u>bjameson@andrew.cmu.edu</u>

Schedule Appointments through Handshake – In person and Virtual options are available

CPDC is located in the West Wing, 2<sup>nd</sup> Floor

**Carnegie Mellon University** Career & Professional Development Center