Translating Skills to Industry Job Applications

Presented by Katie Flanigan and Beth Jameson Dietrich College Career Consultants

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AGENDA

- Icebreaker
- Identifying Transferable Skills
- Resumes vs CVs
- Components of a Resume
- Writing Effective Bullet Points
- Tailoring a Resume
- Cover Letters
- Recruiting Timelines

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What is your biggest concern with respect to an industry job search?



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What Skills are Employers Seeking - Transferable Skills!

NACE Job Outlook Survey 2021

- Ability to Work on a Team (81%)
- Problem-Solving Skills (79%)
- Analytical/Quantitative Skills (76%)
- Communication Skills, Verbal (73.2%)
- Communication Skills, Written (72.7%)
- Initiative (67.8%)
- Leadership (67.8%)
- Technical Skills (67.8%)
- Flexibility/Adaptability (65.9%)
- Work Ethic (65.4%)

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- Computer Skills (59%)
- Interpersonal Skills (57.6%)
- Detail-oriented (56.1%)
- Organizational Ability (39%)
- Creativity (29.8%)
- Strategic Planning Skills (28.3%)
- Friendly/Outgoing Personality (25.9%)
- Entrepreneurial Skills (19.5%)
- Tactfulness (17.6%)
- Fluency in a Foreign Language (3.4%)

In-Demand Skill Sets (NACE, 2020)

- Ability to verbally communicate with persons inside and outside the organization (4.63)
- Ability to work in a team structure (4.62)
- Ability to make decisions and solve problems (4.49)
- Ability to plan, organize, and prioritize work (4.41)

5-point scale, where 1=Not at all important; 2=Not very important; 3=Somewhat important; 4=Very important; and 5=Extremely important – each number in parenthesis is a weighted average

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- Ability to obtain and process information (4.34)
- Ability to analyze quantitative data (4.21)
- Technical knowledge related to the job (3.99)
- Proficiency with computer software programs (3.86)
- Ability to create and/or edit written reports (3.60)
- Ability to sell or influence others (3.55)

What Skills do Graduate Students Have?

- Interpretation and analysis
- Abstract reasoning and problem solving
- Research
- Synthesis of ideas, data, or existing literature
- Communication (verbal and written)
- Self-management, initiative, and motivation
- Ability to express complex information clearly, especially if you have teaching and mentoring experience

Tasks vs Skills – Teaching a Course

Tasks

- Prepared syllabus
- Provided course resources
- Prepared lectures and discussions
- Developed multimedia resources
- Delivered lectures
- Evaluated student progress; met with students privately to discuss their progress
- Answered questions, created exams, graded papers

Transferable Skills

- Organize and provide structure
- Plan and coordinate
- Present information to large groups
- Translate complex concepts to new learners in interesting ways
- Manage groups and lead discussions
- Communicate clearly to individual students and large groups
- Manage relationships and act as a mediator

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Resume vs. CV

Resume

- Industry focus
- 1-2 Pages
- Highlights key experiences, skills and qualifications & is tailored to field of interest
- May include only "select publications/conferences"
- Does NOT include references

- To be utilized as part of your application process
- To help employers determine if your background meets their requirements

CV

- Academic focus
- 2 Pages or More, grows as your experience does
- Shows a complete history of academic, research and professional experience
- Includes all conferences, publications, etc.
- Could include references

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Resume vs. CV

The Bottom Line

A CV is a well-organized catalog of your past work; a resume explains what you actually did to achieve these results and what you are capable of doing in the future!

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Resume Development—Matching Skills and Experiences to your Job Search



Key Sections of a Resume



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Resume Example

Firstname M. Lastname

firstlast@andrew.cmu.edu + (412)555-5555 + www.linkedin.com/firstlast

EDUCATION

University Name Doctor of Philosophy in (Degree Program) Thesis: (State the title of your Thesis) GPA: XX/Scale (i.e. 3.5/4.0)

University Name

Master of (Degree Program) Graduation Date (Month Year) GPA: XX/Scale (i.e. 3.5/4.0, 8.0/10) Selected Coursework: [Optional- list only the coursework that is most relevant to your job search 3-6 classes]

University Name Bachelor of (Degree Program)- Major

Location Graduation Date (Month Year)

Location (City, State)

Location (City, State)

Anticipated Date

GPA: XX/Scale (i.e. 3.5/4.0) Selected Coursework: [Optional- list only the coursework that is most relevant to your job search 3-6 classes]

SKILLS

Category 1: [List only skills in which you are proficient] Category 2: [List only skills in which you are proficient] Languages: [Optional- list spoken languages multiple proficiencies exist. i.e.: English (Fluent), Hindi (Native Speaker)]

THESIS	
University Name	Location
Thesis Title	Duration
 Verb + Context (what you did and how you did it) + Result 	
 Verb + Context (what you did and how you did it) + Result 	
 Verb + Context (what you did and how you did it) + Result 	
· Verb + Context (what you did and how you did it) + Result	
· Verb + Context (what you did and how you did it) + Result	
• Verb + Context (what you did and how you did it) + Result	
PROFESSIONAL EXPERIENCE	
Company A	Location
Job Title	Duration (Month -Month Year)
 Verb + Context (what you did and how you did it) + Result 	
 Verb + Context (what you did and how you did it) + Result 	
 Verb + Context (what you did and how you did it) + Result 	
Company B	Location
Job Title	Duration (Month -Month Year)
 Verb + Context (what you did and how you did it) + Result 	
 Verb + Context (what you did and how you did it) + Result 	
 Verb + Context (what you did and how you did it) + Result 	
RESEARCH EXPERIENCE	
Organization	Location
Project Title and/or Research Position Title	Duration (Month -Month Year)
 Verb + Context (what you did and how you did it) + Result 	
 Verb + Context (what you did and how you did it) + Result 	
Organization	Location
Project Title and/or Research Position Title	Duration (Month -Month Year)
 Verb + Context (what you did and how you did it) + Result 	

CONFERENCES

- Last Name, First Name. "Title of Presentation/Speech." Name of the meeting and organization, Location (City, State OR City, Country), Day Month Year (i.e. 12 May 2015). Descriptor of Presentation (i.e.Keynote Address, Conference Presentation, etc.).
- Last Name, First Name. "Title of Presentation/Speech." Name of the meeting and organization, Location (City, State OR City, Country), Day Month Year (i.e. 12 May 2015). Descriptor of Presentation (i.e.Keynote Address, Conference Presentation, etc.).
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PUBLICATIONS

PUBLICATIONS	
Author(s). "Title of Article." Title of Journal Volume.Issue (Year): pages.	Medium of publication. [note submitted,
under review, etc. if not yet published)	
Author(s). "Title of Article." <i>Title of Journal</i> Volume.Issue (Year): pages. under review, etc. if not yet published)	Medium of publication. [note submitted,
Author(s). "Title of Article." Title of Journal Volume.Issue (Year): pages.	Medium of publication. [note submitted,
under review, etc. if not yet published) Author(s). "Title of Article." Title of Journal Volume.Issue (Year): pages.	
Author(s). "If the of Article." If the of Journal Volume.issue (Year): pages. under review, etc. if not yet published)	Medium of publication. [note submitted,
PATENTS	
[Last name, first name of the inventor.] [The year the patent was filed.] [The	he title of the invention.] [Country Patent
Application number,] filed [Month Date, Year.] Patent Pending.	
[Last name, first name of the inventor.] [The year the patent was issued.] [number.] filed [Month Date, Year.] and issued [Month Date, Year.]	
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ADDITIONAL EXPERIENCE	
[List items like Teaching Assistant Positions, Grader roles, etc. here]	
University	Location
Title/Role	Duration (Month -Month Year
Verb + Context (what you did and how you did it) + Result	
LEADERSHIP	
Title, Organization Name- Location	Duration
Title, Organization Name- Location	Duration
Title, Organization Name- Location	Duration
AWARDS and HONORS	
	Date Received (Month Year)
Name of Award	Date Received (Month Year) Date Received (Month Year)
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Headings – Make them work for you!

Instead of generic headings like "Work Experience" or "Related Experience," use specific headings that grab the reader's attention:

- Education and Consulting Experience
- Policy, Advocacy, and Research Experience
- Teaching and Program Management Experience
- Research Experience in Neuroscience and Data Analysis
- Software Development and Coding Experience
- Research and Writing Experience

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Skills Section

Consider the following examples of areas of expertise:

- Original Research and Literature Reviews
- Team Management and Supervision
- Teaching, Educating, Training
- Quantitative and Qualitative Analysis
- Survey, Observational, Interview, and Direct Assessment Research Methods
- Program Evaluation

Also include specific software, tools, programs, and languages

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Optional: Summary

Why include a Summary?

- To explain/ give context to a diverse or varied background
- To focus your resume and provide clarity to an employer about your related skills and the value you can add to the organization

Content

- Describe the career path that you are pursuing
- Describe your skills and/or qualifications that align to the field, company and/or position

Tips

- Avoid broad/generalized statements
- Avoid listing several fields or positions
- Remove if the summary isn't adding clarity/value
- Keep it short and concise

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Common Resume Mistakes

- Non-professional email address
- More than one phone number or email
- Unnecessary labels
- Including marital status, age, or a picture (for jobs in the US)
- Bland, generic, or repetitive verbs
- Incorrect verb tense

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Common Resume Mistakes

- Writing in the first person ("I manage three undergraduates")
- Overly-specific jargon or abbreviations
- Unfriendly formatting
 - headers & footers, tables, unusual fonts, <10pt font, large blocks of text
- Submitting your resume as a Word file ALWAYS USE PDF
- Forgetting to proofread, proofread, proofread

Easy Formula: Verb + Context (what / how) + Result

- The context describes <u>what</u> you did and <u>how</u> you did it
- The *result* describes the achievement, outcome, or impact of your work. Without a result, it is difficult to assess your work.

- Whenever possible, it is best to quantify your results
- Describe your experience and results using action-oriented statements.
- Avoid "responsible for"

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Writing a Strong Bullet Point

To create variety and explain the "how" as well as focusing on results you can also try this formula:

• Accomplished [X] as measured by [Y], by doing [Z]

• Key words: from, by, to (alone or in combination)

For example: Increased accuracy **from** 85% **to** 95% **by** developing a new _____, using _____(skill, tool, process, etc.)

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Sample Description – TA'ing a Course

CMU Psychology Department, *Teaching Assistant,* Pittsburgh, PA

- Created and delivered lectures on cognitive and behavioral psychology twice a week to 50 underclassmen, which provided foundational knowledge and taught scientific methods
- Translated topics to students using a variety of multimedia sources, including a course-specific website and videos
- Provided feedback on students' communication skills and assignments (both quantitative and qualitative) in one-on-one meetings, resulting in increased comprehension by the end of the semester

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Sample Description – Research

- Collaborated with two postdocs and three graduate students to design, revise, and improve lab protocol throughout research
- Managed and mentored two undergraduate researchers by conducting weekly check-ins and trainings
- Published research articles on X in two peer-reviewed scholarly journals
- Presented research at a symposium lecture with over 300 attendees on X

Sample Description – Dissertation

CMU Social and Decision Sciences Department, Dissertation: International Policy and its Effects on Political Economy

- Located and assembled data on international policies and associated financial and political-economic variables
- Standardized data from multiple sources, which was organized in a Microsoft Access database
- Designed a survey using Qualtrics which was administered to 9,000 government officials with over 1,000 respondents
- Analyzed data using multivariate statistical techniques (SPSS)
- Presented findings at the International Society for Political Economy

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Publications and Presentations

Instead of listing all publications and presentations, consider the following:

- Published four articles on human rights in peer-reviewed journals; presented research to international experts at six conferences
- Contributed to research on new approaches for treating neurological diseases; published results in three peer reviewed journals (*The Lancet, NEJM,* and *AJM*)

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Cover Letters – Fun Facts

Will anyone read it?

- Cover letters are required **61%** of the time in online applications
- •83% of recruiters say that cover letters are important for hiring decisions
- When the letter is optional, **77% of recruiters** gave preference to candidates that included one
- •83% of recruiters claim that a great cover letter can secure you an interview even if your resume isn't good enough

The Purpose of a Cover Letter

- Introduce yourself as a candidate for a job/internship opportunity
- One-page that demonstrates how you will utilize your past and present qualifications for the future
- Demonstrate what makes you uniquely qualified for a position- focusing on the qualifications that you possess that align to the position:
 - Skills, Professional experience, Research experience particularly thesis, Academic projects, Extracurricular/Volunteer experience
- Review cover letter samples and guides by school/college here: <u>https://www.cmu.edu/career/students-and-alumni/write-a-resume-or-cover-le</u> <u>tter/index.html</u>

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Cover Letters – From Good to Great

- Address actual recruiter/hiring manager by name
- Research company and use language that reflects how it describes itself and its mission
- Use your network for inspiration- Cite **conversations** with current or former employees
- Use your personal background/story to show that you know and value your customer
 - "I want this, I can do this, this matters to me. It's connected to my bigger WHY."
- Never apologize for missing/lacking experience

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Generic Cover Letter Template

<u>CPDC Cover Letter Guide</u>

Paragraph 1

- Introduction and Position to which you're applying
- Specific reason(s) for interest in company
- Conversations with current/past employees

Paragraph 2-4

- Example using competency A, B, C (research or non-research)
- Relate examples back to different aspects of the company

Paragraph 5

- Reiterate interest/fit for company (using Info from website, publications, media, social media)
- Thank you sentence -Look forward to interview

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Search Timing

INTERNSHIPS

- Industry-specific begins as early as August prior to the May/June internship start
- Plan to attend Career Fairs, apply to internships as they become available, network, etc. UNTIL you accept an internship opportunity

<u>IOBS</u>

- Industry-specific- active search typically occurs within the academic year in which you are completing your degree or ~6-9 mos from defense
- Pay attention to availability information on job postings:
 - Graduation date requirements
 - The phrase "immediate need" or similar
 - Focus on applying to positions that have been recently posted

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QUESTIONS?

Katie Flanigan & Beth Jameson – Dietrich College Career Consultants <u>kflanigan@cmu.edu</u> & <u>bjameson@andrew.cmu.edu</u>

Schedule Appointments through Handshake – In person and Virtual options are available

CPDC is located in the West Wing, 2nd Floor

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