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Technical Considerations Report

Carnegie Mellon University
Computing Services

Detailed Considerations by Functional Area

		•		Pass	Considerations	Resolution Required
ID	Functional Area	Reviewer	Considerations & Risks		Status	
1	Contracts & Agreements	[name]	Contracts pending review			
2	Information Security	[name]	 Based on available documentation and responses, [vendor] demonstrates generally adequate security controls for restricted data [Vendor's] SOC2 is in process with no anticipated exceptions per their auditors [Vendor's] secure software development lifecycle processes demonstrate their awareness and commitment to security via the software threat vector 			
3	Identity Services	[name]	Web Single Sign-on Support: Yes [Vendor] shows support for SAML 2.0 (CMU WebLogin) via the 'Ping Identity' SaaS provider Central Access/Group Management Support: No [Vendor] does not show support for central access/group management, and so granting access or roles happens entirely within [vendor system].			
4	Digital Accessibility	[name]	[Vendor] indicated they do not adhere to WCAG 2.0 AA accessibility standards or to Section 508 of the Rehabilitation Act and Americans with Disabilities Act			
5	DR/BC	[name]	Recovery Time Objective (RTO): <1 minute for read access; <45 minutes for read/write access Recovery Point Objective (RPO): <5 minutes Azure is their primary cloud provider with resiliency at the North Central region – noted as their "hot site" [Vendor's] documentation is comprehensive and well composed for both BC and DR purposes.			
6	Integrations	N/A				
7	Applications Management	N/A				
8	Support Operations	N/A				
9	Network Operations	N/A				