

TELEPHONE FEATURES AND CONFERENCING

Feature / Service	Monthly Fee	One Time Fee	Hourly Fee
<p>UC Extra Lines / Displays Extra customer lines, extra displays (per line). This typically is for the ability to answer another customer's phone line on your telephone.</p>	\$1		
<p>UC Private Line Service Phone service involving configuring your phone number to not be available via direct dial from Outside Campus. This number displays your number as outbound Caller ID. If caller attempts to return your call, they will be directed to the Campus main number (auto attendant). Number can only be reached externally via Operator, or Auto Attendant, Option 7, and entering extension. The number is available to be dialed internally and between departments. This charge is an add-on to the charge associated with the telephone.</p>	\$2	\$50 (Standard Labor Rate)	
<p>UC Extension Mobility Ability to have a "mobile" CMU number that can be logged into phones on Campus. This is typically utilized in a shared desk scenario, or to meet a Business Continuity need.</p>	\$5		
<p>Additional Voicemail Box Additional voicemails beyond the one voicemail included with standard CMU telephone service.</p>	\$5		
<p>Voicemail Application Voicemail box that requires inputs or logic for routing purposes. Traditionally referenced as a "call tree" or "call menu" requirement.</p>	\$15		

Conference Services	Monthly Fee	One Time Fee	Hourly Fee
<p>UC Conference Phone Rental Services</p> <p>One-Time use of a conference phone. This service request includes the labor set-up and activation, rental use of conference phone, and assignment of a telephone number for the call / meeting.</p> <p>SAME DAY SURCHARGE: This is an additional charge for a request that needs completed the same day (expedite fee).</p>		<p>\$150</p> <p>\$125</p>	
<p>UC Conference Phone Services</p> <p>Basic CMU conference phone service. This cost includes conference phone, phone number, and maintenance of device.</p>	<p>\$49</p>		
<p>UC Conference Phone Services ("Mini" Conf Phone - 7832)</p> <p>Basic CMU conference phone service. This cost includes conference phone, phone number, and maintenance of device. This phone is designed for office usage versus large conference rooms.</p>	<p>\$33</p>		
<p>UC Conference Phone Microphones</p> <p>Wireless microphones for conference phones.</p> <p>Wired microphones for conference phones</p>	<p>\$22</p> <p>\$12</p>		
<p>UC Conference Phone Services (Customer Purchased Phone - 8832 ONLY)</p> <p>Customer has option to purchase Cisco 8832 Conference Phone</p> <p>Cisco 8832 Conference Phone</p> <p>This monthly service includes connectivity to CMU UC phone system, firmware upgrades to telephone, and high level support of phone. This cost does not include replacement of faulty phone.</p>	<p>\$28</p>	<p>\$800</p>	