Why does Handshake Show I’m Ineligible for Work-Study?

This error within Handshake is a common question from students. Handshake is unable to upload work-study information from the HUB to student profiles. This means that you still have work-study if it was awarded to you; it will just never show in Handshake. You can double-check your eligibility in your SIO if you are still unsure. No student’s work-study eligibility shows in the system, so your profile looks the same as all other work-study students. Even though you see the “You don’t match some of this employer’s preferences” message and Work Study appears grayed-out when viewing work-study jobs, you will still be able to click the apply button and apply to any jobs you are interested in (see picture below).

All of our on-campus employers are aware of this and they review all student applications. If any employer asks you to prove your eligibility, we suggest printing out the section of your SIO that states this information.

Please contact the CPDC at career@andrew.cmu.edu for at 412.268.2064 if you have any other questions about this issue.