Notes from “Collaboration Environment for Emergency Response and Solution Development”

Meta
A distinct perspective from the point of view of the individual citizen

Just the right access to just the right information
Integrating roles/policies into the FB profiles
Large amounts of information and how to organize it – Relating information to data
Anarchy happens with top down (lack of) leadership. Needs to have a bottom's up mobilization.
How do multiple teams work together. How to teams inform other teams.
Teams = pursuit of a common goal
Big question – Who is in charge of what?
Can’t we use “stupid phone” technology? Its reliable.
Need to push information to people.
Push technology for responders as well
Security and Reliability issues?
Need to put data into an organized form.
Performance based reputation would be helpful. (ineptness, friend/foe)
C&C/P2P/Crowsourcing – how does it all come together?
Big disconnect between government and citizens
Attach metadata on these pictures? (contradicting Rick E’s project)
Difficult to manage human behavior – people won’t do exactly as you wish
Need a bridge between funding a demo and actual deployment (cool technology dies)
Funding from government (at least in Denmark)
Interoperability is a terrible problem
Has to build upon the existing command structure
Ground up technology and organizations will win – empowerment
Easy to use approach of indexing information
Message filtering and triage
Information gets stale pretty quickly
People are already familiar with consumer technologies (adoption)
Individuals may become leaders because of access to resources/technology (add recommendations)
60-70% of the people will have smartphones

Project Ideas
1. Twiki-ize the RECP
2. Pre - Self identify roles for through social methods (conflicting and colliding roles)
3. Mobile app - Identifying (water, food, resources) on google maps/earth
4. CISA 2010 – Public Facing Project
   • Monterrey – 3rd Day (anarchy sets in, Fire is done)
• Annoyed by alerts.
• Need solution that is “what ever”, McDonalds,
• Everyone is an orphan they need to find their parent

Attendees
Rich Davies – Western Disaster Center
Peter Ohtaki – CA Resiliency Alliance
Michel Williams – Red Cross
Terry White – etcorp
Corinna Wilson – SJSU
Ray Bories – CMU – Rapidly construct a
Dan Collin – NetTalon
Faizal Witman – Grad student
Sandy Johan – NASA
Francis Enomoto– NASA
April Mitchell – HP Labs
Rick Ellinger – WCA
Ted Selker – CMU
Christian Grant – Executive Talks