Application Management

Scalable, Reliable IT Support Model Built Around Your Needs

Dealing with the stress of application planning, purchasing and support? Don't embark on your technology journey alone. Trust our professionals to handle your IT application and infrastructure needs and get back to doing what you do best.

WHAT'S INCLUDED?

Partner Engagement and Consulting
Professional application analysis to reduce risk while optimizing your requirements, budget, and strategic planning needs.

Application Maintenance and Upgrades
Application hosting and maintenance to support and enhance ongoing system, operation, and integration management.

Application Performance Monitoring
Tracking and analyzing application infrastructure, security, and quality to meet your performance needs.

Application Support
Technical support and troubleshooting with data recovery plans and business continuity support.

CURRENT BUSINESS PARTNERS:

- Student Enrollment Systems
- Student Financial Services
- Research Systems and Operations
- Property & Space Accounting
- Web Operations
- Computing Services Tools
- Office of the General Council
- Institutional Research & Analysis

BENEFITS:

- Maximize productivity by alleviating your technical concerns, allowing your team to focus on core business needs.

- Reduce risk by eliminating single points of failure in day-to-day operations.

- Manage costs by creating scalable and predictable budget plans to support your ongoing business demands.

- Increase efficiency with appropriately allocated technical resources and support.

- Promote operational excellence by defining professional Service Level Agreements (SLAs) and establishing application roadmaps.

PRICING:

Customized pricing will be determined based on need and included with each customer agreement.

Contact us for a free consultation
cmu.edu/computing/application-mgmt

Monday – Friday | 8:30AM-5:00PM
Email: appmgt@cmu.edu