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How To Get Help

Since the teaching staff for this class is large, you might wonder who you should see about what. Here are some general guidelines.

- **Clarifications on the homework:** If the question does not give away any of the solution, you should post the question on the course discussion bulletin board. Simply click on the **Communication** button and follow the link to the **Discussion Board**. If you have the question, probably someone else in the class does too, so posting to the bboard will help everybody. The course staff reads the bulletin board regularly and will try to answer your question as soon as possible. It is also possible that a fellow student will have the answer and can respond. If the question requires giving away part of the solution, send one of the TA's email or see one of the course staff during office hours.
- **You need help on the homework or class material:** Talk with the member of the course staff in the cluster, send one of the TAs or instructors email, or see any of the TAs or instructors during their office hours. Please don't feel intimidated about going to office hours. We are all here to help you.
- **Questions about your grade on a homework:** See (or send email to) the TA in charge of the assignment. Your recitation instructor will know which TA is in charge of which assignment.
- **Questions about your grade on a quiz or test:** See your recitation instructor. You can send email or come by during office hours.
- **The course is taking too much of your time:** This course is supposed to take, on average, 12 hours per week. If on average you are spending significantly more than this, we want to know. Please send one of the instructors an email message telling them. Sometimes it is hard for us to judge the difficulty of an assignment and your message lets us know when there is a problem.
- **General academic questions:** The course staff is happy to answer general academic questions, such as "is it worth it for me to take 15-212?" You should catch one of us after class or recitation, or see us during office hours.