

# Should Designers Worry About Market Systems?

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*We examine how profit-maximizing designs are influenced by two structural aspects of market systems: (1) the structure of manufacturer-retailer interactions and (2) the structure of heterogeneity in consumer preference modeling. We first model firms as players in a profit-seeking game that compete on product attributes and prices offered. We then model the interactions of manufacturers and retailers in Nash competition under alternative channel structures and compare the equilibrium conditions for each case. We find that under linear logit consumer choice, optimal design can be decoupled from the game, and design decisions can be made without regard to price, competition, or channel structure. However, when consumer preference coefficients are heterogeneous over the population, channel structure is key to determining which designs are most profitable. We examine the extent of this influence in a vehicle design case study from the literature and find that the presence of heterogeneity leads different channel structures to imply different profit-maximizing designs. These findings imply that the common assumption that manufacturers set retail prices may produce suboptimal designs with respect to alternative channel structures. The results highlight the need for coordination between engineering design and product planning decision-makers and the importance that the structure of market systems plays in making design tradeoffs optimally. [DOI: 10.1115/1.3013848]*

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## 1 Introduction

Methods for profit maximization in design require the designer to model not only physical and technical attributes of the product but also to predict cost and demand resulting from design decisions. To do this, researchers have drawn upon quantitative methods from marketing and econometrics to model consumer choice as a function of the design's attributes using survey data or past purchase data. While econometricians have used these models more commonly for *estimation*, to understand the structure of preferences in the marketplace, engineers have used these models for *prediction* to simulate market demand and optimize products for profitability [1–4]. In contrast to the active research on demand modeling in design optimization, there has been only limited attention paid to the role of *market competition* in product design. Some studies have used game-theoretic models to simulate competition (and cooperation) among engineering design decision-makers [5], but models that address the role of market competition among firms in product design are limited. Table 1 classifies the prior product design literature using random-utility discrete-choice models for consumer choice simulation. The two primary dimensions are (1) manufacturers and (2) retailers. On the manufacturer dimension there are three main classes. Class I models treat the focal manufacturer as the only decision-maker, where competitors are either not present or they are treated as fixed entities that will not react to the presence of a new design entrant. Class II models assume that competitors will respond to a new design entrant by adjusting pricing strategy, but competitor designs will remain fixed. Class III models assume that competitors will respond by both repricing and redesigning their products. Most prior studies do not account for the presence of retailers, instead assuming that manufacturers sell directly to consumers. When the retailer is taken into account, the model is said to incorporate the product's distribution channel structure [6,7]. Studies that account for retailers either assume the retailer to impose an exogenously-determined fixed margin over the manufacturer's

wholesale price or the retailer is treated a decision-maker who will set margin in order to maximize profit.

We pose a class III model with all manufacturers and retailers as decision-makers, we derive general equilibrium equations for each channel scenario, we propose a numerical solution approach, and we use the resulting models to investigate the following questions.

(1) *How does consumer preference heterogeneity affect optimal product design?* We compare the use of the standard logit model, where differences among consumer utility functions are modeled only as random noise, against the random coefficient mixed logit model, where the structure of consumer preference heterogeneity is modeled directly, and we examine the resulting effects on optimal design.

(2) *How do channel structures affect optimal product design?* Research in marketing and management science has shown that channel structures have a significant effect on optimal pricing decisions [8–13]; we investigate whether channel structures also have a significant effect on optimal design decisions.

## 2 Literature Review

Class I formulations are most common in the profit maximization design literature. These approaches take the perspective of a single firm and assume that there are no other decision-makers. Most models have taken the firm to be a monopolist in the product class with no competition other than the outside good (i.e., the no-purchase or no-choice option) so that consumers are modeled to either buy from the firm or not buy at all [2–4,14,15]. Besharati et al. [14] included static competitor products and proposed an approach to generate optimal robust-design sets considering utility variations in both the new design and competing products. Williams et al. [15] also included fixed competitors and went further to incorporate retailer decisions in their model. Rather than model the retailer as a margin-setting profit maximizer, they assume a fixed margin and predict the channel acceptance rate, i.e., the probability that a retailer will agree to sell the new product through its distribution, which depends on the manufacturer's decisions of product attributes, wholesale price, and slotting allowance paid to the retailer. The primary limitation of class I methods is that they ignore competitor reactions. In differentiated oligopoly markets, competitors can be expected to react to a new product

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**Table 1 Literature on product design optimization using random-utility discrete choice models**

Class	Competitor	Retailer			
		None	Fixed	Decide margin	
Manufacturer	I	None	Wassenaar and Chen [2] Michalek et al. [3] Michalek et al. [4]	—	—
		Fixed	Besharati et al. [14]	Williams et al. [15]	—
	II	Decide price	Choi et al. [18] Shiau and Michalek [16]	—	Luo et al. [19]
		Decide price design	Choi et al. [20] Choi and Desarbo [21] Michalek et al. [22]	—	This paper

entry by changing prices in the short term and by changing designs in the long term. Thus, models that ignore competitor reactions will tend to overestimate profitability of a new entrant [16].

Class II formulations assume that competitor designs are fixed but attempt to account for competitor pricing reactions using game theory [10]. A core concept in game theory is the *Nash equilibrium*: A point at which no player (decision-maker) can make a unilateral change to his decision (price, in this case) without decreasing his payoff (profit). Such a point represents a stable market equilibrium [17]. In class II models, price is modeled in Nash equilibrium, whereas product design is optimized by single firm conditional on the static attributes of other products in the market. Since the time needed to design and deploy a new product is substantial for many product classes, most firms are not able to change their product designs in the short term, but pricing decisions can be changed rapidly. Thus, class II formulations may be a good description of short-term firm behavior for many product classes. Choi et al. [18] posed a solution approach for class II problem using iterative price optimization of competitors. Shiau and Michalek [16] proposed an alternative efficient single-step approach based on Nash necessary conditions and showed that ignoring competitor reactions can result in significant overestimation of profits and suboptimal design variables. Lou et al. [19] applied a different approach: They first performed product selection by combining discrete product attributes to reduce the optimal candidates to a manageable number. Then the optimal price and design solution are determined by exhaustive enumeration to find the alternative with the highest profit at price equilibrium with fixed competitor product attributes.

Class III formulations assume that firms are able to change both prices and product designs in reaction to a new product entry. As the lead time of new product development becomes shorter due to advancements in computer aided design (CAD), computer aided engineering (CAE), concurrent engineering, rapid prototyping, flexible manufacturing, supply chain management, and streamlined processes, it may be overly restrictive to assume that competitor product lines will remain fixed. Assuming consistent consumer preferences and rapid technology implementation, class III formulations search for combinations of design and pricing decisions that are in equilibrium; therefore product design variables and price must be solved simultaneously. Choi et al. [20] extended their previous short-run price competition framework [18] to find Nash solutions in a long-run product repositioning problem using an iterative approach. Choi and Desarbo [21] proposed a framework using nonlinear integer programming with a sequential iterative process to identify Nash equilibria for discrete product attribute selection. Michalek et al. [22] proposed a vehicle design problem with multiple automobile manufacturers competing on

vehicle design and price under alternative government policy scenarios, and Shiau and Michalek [23] posed a direct method for locating equilibria of the problem.

Channel structure models have been used widely in management and marketing science to model manufacturer-retailer, manufacturer-manufacturer, and retailer-retailer interactions in a competitive market. These studies focus on price competition and treat design as fixed. Jeuland and Shugan [8] introduced a bilateral channel structure model with two separate manufacturer-retailer channels competing in the market. Later McGuire and Staelin [9] proposed a model with two competing manufacturers selling products through a company store<sup>1</sup> and a franchised retailer.<sup>2</sup> Choi [24] presented a channel structure model for a common retailer,<sup>3</sup> systematically defining several game rules to describe the interactions between manufacturers and retailers based on the concepts of Nash and Stackelberg (leader-follower) games. Lee and Staelin [11] extended Choi's single common retailer framework to include multiple common retailers. While these prior approaches used simple linear or nonlinear demand functions, Besanko et al. [12] incorporated the logit demand function into Choi's common retailer model [24], and Sudhir [13] extended the work of Besanko et al. by deriving an array of analytical equilibrium equations using various profit maximization strategies under both vertical Nash and manufacturer Stackelberg game rules.<sup>4</sup>

Our study fills a gap in the prior literature by posing a class III formulation under alternative channel structures and examining the impact of each structure on design and pricing decisions. The remainder of this paper is organized as follows. In Sec. 3, we derive equations for an integrated model of design and pricing equilibrium under alternative channel structures and demand heterogeneity, and we examine the structure of the results, posing several propositions on the role of heterogeneity in competitive design. In Sec. 4 a vehicle design example is implemented as a case study to demonstrate our methodology and test the degree to which channel structure and demand heterogeneity influence optimal design in a practical example. We then conclude and outline future work in Sec. 5.

### 3 Methodology

We develop our methodology by first posing models for consumer choice and channel structures, then deriving equilibrium conditions for firm competition in each case, and finally examining implications of the results. Following the prior literature, our modeling assumptions include the following (1) The market is described as a noncooperative oligopolistic game with complete information [17] and a fixed number of firms (no entry and exit) [25]; (2) manufacturers and retailers (if they exist) are Nash price setters for profit maximization; (3) firms are generic with identical decision-spaces, no technological change, identical cost structures, no differences in intellectual property rights, and negligible brand effects; (4) market demand is described by a random-utility discrete-choice model with time invariant consumer preference coefficients; and (5) price and design decision variables are continuous, and each firm's profit function is differentiable.

**3.1 Consumer Choice.** Market equilibrium conditions for profit-maximizing firms depend on consumer choice behavior. We adopt the random-utility discrete-choice model, which is ubiquitous in marketing and econometrics [26] and has seen recent ap-

<sup>1</sup>A company store (also called factory store) is a retail store owned by a specific manufacturer so that wholesale price and retail price are equal. Such a channel configuration is also referred to as vertical integration [9].

<sup>2</sup>A franchised retailer (also called exclusive store) is a retail store owned by a private company that sells products from only one manufacturer.

<sup>3</sup>A common retailer is a retailer who sells products produced by multiple manufacturers.

<sup>4</sup>Vertical Nash, first defined by Choi [24], is the Nash competition scenario between manufacturer and retailer players. Similarly, a manufacturer Stackelberg game treats manufacturer players as Stackelberg leaders and retailer players as Stackelberg followers.

plication in engineering design [2–4,14]. Random-utility models presume that each consumer  $i$  gains some utility  $u_{ij} \in \mathfrak{R}$  from each product alternative  $j$ . Consumers are taken as rational, selecting the alternative that provides the highest utility, but each consumer's utility is only partly observable. Specifically, the utility is expressed as  $u_{ij} = v_{ij} + \varepsilon_{ij}$ , where  $v_{ij}$  is the observable component and  $\varepsilon_{ij}$  is the unobservable component. The observable term  $v_{ij}$  is a function of the observable parameters of a choice scenario: in this case, the attributes  $\mathbf{z}_j$  and price  $p_j$  of each product  $j$  so that  $v_{ij} = v(p_j, \mathbf{z}_j, \boldsymbol{\beta}_i)$ , where  $\boldsymbol{\beta}_i$  is a vector of coefficients specific to individual  $i$ . The product attributes  $\mathbf{z}_j$  are functions of the design variables  $\mathbf{x}_j$  for each product, therefore  $\mathbf{z}_j = \mathbf{z}(\mathbf{x}_j)$ . By assuming that in the error term  $\varepsilon_{ij}$  follows the standard IID Gumbel distribution  $f_\varepsilon(\varepsilon) = \exp(-\exp(-\varepsilon))$ , which is close to Gaussian but more convenient, the probability  $s_{ij}$  of consumer  $i$  choosing product  $j$  is given by the logit model [27]:

$$s_{ij} = \frac{\exp(v_{ij})}{\exp(v_0) + \sum_{k \in K} \sum_{j' \in J_k} \exp(v_{ij'})} \quad (1)$$

where  $K$  is the set of manufacturers,  $J_k$  is the set of products sold by manufacturer  $k$ , and the utility of the outside good  $v_0$  represents the utility value of the individual choosing none of the alternatives in the choice set. To obtain the total share of choices, we can integrate over consumers  $i$ . If  $f_\beta(\boldsymbol{\beta})$  represents the joint probability density function of  $\boldsymbol{\beta}$  coefficients across the consumer population  $i$ , and  $s_{j|\beta}$  is  $s_{ij}$  calculated conditional on  $\boldsymbol{\beta}_i = \boldsymbol{\beta}$  (i.e.,  $v_{ij} = v(p_j, \mathbf{z}_j, \boldsymbol{\beta})$ ), then the *share of choices* for product  $j$  (the probability of a randomly selected individual choosing product  $j$ ) is

$$s_j = \int_{\boldsymbol{\beta}} s_{j|\beta} f_\beta(\boldsymbol{\beta}) d\boldsymbol{\beta} \quad (2)$$

The integral form of Eq. (2) is called the *mixed logit* or *random coefficient model* [27]. The mixed logit model has been demonstrated to be capable of approximating any random-utility discrete-choice model [28]. In practical applications, the mixed logit choice probability is approximated using numerical simulation by taking a finite number of draws from the distribution  $f_\beta(\boldsymbol{\beta})$  [27]:

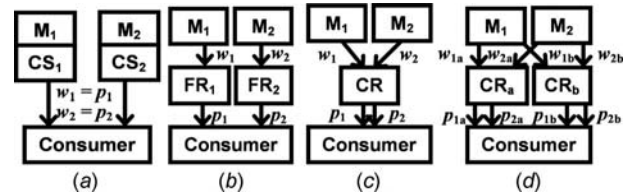
$$\hat{s}_j = \frac{1}{R} \sum_{r=1}^R s_{rj} = \frac{1}{R} \sum_{r=1}^R \frac{\exp(v_{rj})}{\exp(v_0) + \sum_{k \in K} \sum_{j' \in J_k} \exp(v_{rj'})} \quad (3)$$

where  $R$  is the number of random draws,  $s_{rj}$  is the logit choice probability for product  $j$  in the  $r$ th draw, and  $v_{rj}$  is the corresponding simulated observable utility. The random coefficients of the mixed logit model are able to account for systematic taste variations, i.e., heterogeneity, across individuals.

The standard logit model, also known specifically as the *multinomial logit model* when more than two choice alternatives are present, is a special case where the coefficients  $\boldsymbol{\beta}$  are taken as deterministic, aggregate parameters during estimation, and variation across consumers is accounted for only in the unobservable error term  $\varepsilon$ . When heterogeneity of consumer preferences is negligible, the logit model may be sufficient for estimation while requiring less data and offering lower complexity and computational cost. When heterogeneity is significant, the mixed logit model is capable of capturing the structure of heterogeneity. For these reasons, both logit and mixed logit models are compared in this study.

**3.2 Channel Structures.** Figure 1 shows the vertical price interaction paths of four distribution channels with different retailer types, where  $w$  is the manufacturer's wholesale price and  $p$  is the retail price. The four channel scenarios are as follows.

(1) *Company store* (CS): A company store sells only products from a single manufacturer, and the retail prices are directly controlled by the corresponding manufacturer ( $w=p$ ) [9]. There is no vertical interaction between a manufacturer and its company-



**Fig. 1 Channel structure scenarios: (a) company store, (b) franchised retailer, (c) single common retailer, and (d) multiple common retailers**

**Table 2 Manufacturer and retailer profit functions**

Scenario	Manufacturer profit	Retailer profit
CS	$\Pi_k^M = [\sum_{j \in J_k} q_j (w_j - c_j)] - c_j^F$	—
FR	$\Pi_k^M = [\sum_{j \in J_k} q_j (w_j - c_j)] - c_j^F$	$\Pi_k^R = \sum_{j \in J_k} q_j m_j$
SCR	$\Pi_k^M = [\sum_{j \in J_k} q_j (w_j - c_j)] - c_j^F$	$\Pi^R = \sum_{k \in K} \sum_{j \in J_k} q_j m_j$
MCR	$\Pi_k^M = [\sum_{t \in T} \sum_{j \in J_k} q_{jt} (w_{jt} - c_{jt})] - c_{jt}^F$	$\Pi_t^R = \sum_{k \in K} \sum_{j \in J_k} q_{jt} m_{jt}$

owned retailer because of integration.

(2) *Franchised retailer* (FR): A franchised store is privately owned but has a contract with the corresponding manufacturer. It sells only the products produced by the specific manufacturer. However, the manufacturer does not control retail prices directly, and the retailer is able to determine its own margins [9].

(3) *Single common retailer* (SCR): A common retailer sells mixed products from all available manufacturers, and it has control of its margins [24]. The SCR case represents a powerful retailer dominating a regional market with no other equal-powered competitors in the region.

(4) *Multiple common retailers* (MCR): This scenario represents more than one medium-sized retailer in the regional market [11]. These common retailers compete with one another for pursuing maximum profits.

Manufacturer and retailer profit depend on demand  $q_j$ , which can be predicted by multiplying the total size of the market  $Q$  by the share of choices  $s_j$  taken by product  $j$  so that  $q_j = Qs_j$ . We consider the product cost in two components: (1) the variable manufacturing cost  $c_j$  per unit product, which is a function of the design  $\mathbf{x}_j$ , and (2) the total fixed investment cost  $c_j^F$  so that total cost for product  $j$  is  $q_j c_j(\mathbf{x}_j) + c_j^F$ . We derive first the general multiple common retailer case with a set of retailers  $t \in T$  and then examine alternative channel structures as special cases. The profit function for manufacturer  $k$  is a sum over the retailers  $T$  and the set of products  $J_k$ :

$$\Pi_k^M = \left[ \sum_{t \in T} \sum_{j \in J_k} q_{jt} (w_{jt} - c_j) - c_j^F \right] \quad (4)$$

where  $w_{jt}$  is the wholesale price of product  $j$  when sold to retailer  $t$ .<sup>5</sup> The manufacturer profit functions for the other three channel structure scenarios can be simplified from Eq. (4) by removing the retailer index  $t$ , as shown in Table 2. The profit function for retailer  $t$  in the MCR scenario is given by

$$\Pi_t^R = \sum_{k \in K} \sum_{j \in J_k} q_{jt} (p_{jt} - w_{jt}) = \sum_{k \in K} \sum_{j \in J_k} q_{jt} m_{jt} \quad (5)$$

where  $m_{jt}$  is retailer  $t$ 's margin for product  $j$ . The SCR scenario is a special case of MCR with a unique  $t$ . In the FR scenario, the profit function of a franchised store can be simplified from Eq. (5) by indexing each retailer with its corresponding manufacturer  $k$  and limiting the product category to the corresponding manufacturer source. For the CS scenario, the company store has no retail

<sup>5</sup>We assume that manufacturers can offer different wholesale prices to different retailers.



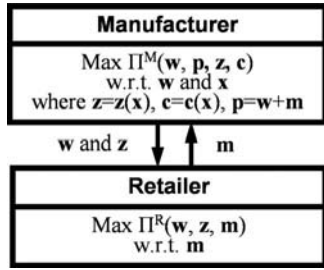


Fig. 2 Interaction between manufacturer and retailer in the vertical Nash game

profit. The manufacturer and retailer profit formulations for the four channel structure scenarios are listed in Table 2.

**3.3 Equilibrium Conditions.** In a noncooperative game with  $K$  players where each player  $k$  chooses a strategy  $\mathbf{y}_k$  in order to maximize its payoff function  $\Pi_k$ , the Nash equilibrium represents a set of strategies  $\{\mathbf{y}_1^*, \mathbf{y}_2^*, \dots, \mathbf{y}_k^*, \dots, \mathbf{y}_K^*\}$ , one for each player, such that no player is able to obtain higher profit  $\Pi_k$  by unilaterally choosing any strategy  $\mathbf{y}_k$  other than the equilibrium strategy  $\mathbf{y}_k^*$  [17]. The mathematical expression is given by

$$\Pi_k(\mathbf{y}_1^*, \mathbf{y}_2^*, \dots, \mathbf{y}_k^*, \dots, \mathbf{y}_K^*) \geq \Pi_k(\mathbf{y}_1^*, \mathbf{y}_2^*, \dots, \mathbf{y}'_k, \dots, \mathbf{y}_K^*) \quad \forall k, \mathbf{y}'_k \quad (6)$$

The above equation also implies that a Nash equilibrium is a stationary point of each player's best response function. If the strategy vector  $\mathbf{y}$  is continuous and unconstrained, the necessary first-order condition (FOC) for a Nash equilibrium is  $\partial \Pi_k / \partial \mathbf{y}_k = \mathbf{0}$  for all  $k$  [10]. When we consider channel structures in a game-theoretic framework, manufacturers and retailers are both players (decision-makers) in the game. The strategy (decisions) of a manufacturer includes wholesale price  $w$  and product design variables  $\mathbf{x}$ , and the strategy of a retailer is retail margin  $m$ . Choi defines this game as a *vertical Nash* game for price competition [24]. We extend the model by including design competition. As shown in Fig. 2, the manufacturer makes wholesale price and design decisions to maximize its profit based on the retail margin observed. Accordingly manufacturer profit is calculated as a function of wholesale price, cost, and market demand, which is a function of retail prices. The retailer makes its retail margin decision independently from manufacturer decisions (except in the CS case). Each retailer observes manufacturer wholesale prices and product attributes as well as any competitor retailer prices. At market equilibrium, no manufacturer or retailer can reach higher profit by changing decisions unilaterally. For a vertical Nash game, each channel member (either manufacturer or retailer) is assumed to act noncooperatively.

The FOC necessary conditions for the vertical Nash game produce a system of nonlinear equations (one equation for each unknown) given by

$$\begin{aligned} \frac{\partial \Pi_k^M}{\partial w_{jt}} &= f_w(\mathbf{x}_j, w_{jt}, m_{jt}; \forall j, t) = 0, \quad \forall k, t, j \in J_k \\ \frac{\partial \Pi_k^M}{\partial \mathbf{x}_j} &= \mathbf{f}_x(\mathbf{x}_j, w_{jt}, m_{jt}; \forall j, t) = \mathbf{0}, \quad \forall k, j \in J_k \\ \frac{\partial \Pi_t^R}{\partial m_{jt}} &= f_m(\mathbf{x}_j, w_{jt}, m_{jt}; \forall j, t) = 0, \quad \forall k, t, j \in J_k \end{aligned} \quad (7)$$

where  $t$  is replaced by  $k$  in the FR case. These FOCs are necessary but not sufficient. Hence, any candidate FOC solution must be checked to see if it a Nash equilibrium (Eq. (6)) by globally optimizing each player post hoc while holding all other players con-

stant at the FOC solution.<sup>6</sup> Similar to finding the optimal solution in a general optimization problem, the existence and uniqueness of an equilibrium solution in a market competition problem depend on the equations describing the model [10]. For the logit demand model specifically, Anderson et al. [29] demonstrated that a strictly quasiconcave profit function results in a unique Nash price equilibrium. However, when design variables are included, the logit profit function may become nonconcave, and multiple local optima may exist [30]. Therefore, convergence properties and the existence and uniqueness of equilibria are problem dependent. In our case study, necessary conditions in each case revealed either a unique solution or a small set of solutions that were easy to check post hoc to identify the unique Nash equilibrium.

To derive FOC equation sets for all channel structure scenarios, we first consider the general MCR mixed logit case and then derive other scenarios as special cases.

**3.3.1 Wholesale Price.** The wholesale price FOC equation is taken for each manufacturer  $k$  with respect to the wholesale price that manufacturer sets for each of its products  $j \in J_k$  to sell to each retailer  $t$ . Under the mixed logit demand, the condition is<sup>7</sup>

$$\frac{\partial \Pi_k^M}{\partial w_{jt}} = \int_{\beta} s_{jt|\beta} \left( \frac{\partial v_{jt|\beta}}{\partial p_{jt}} \left( (w_{jt} - c_j) - \sum_{j' \in J_k} \sum_{t' \in T} s_{j't'|\beta} (w_{j't'} - c_{j'}) \right) + 1 \right) f_{\beta}(\beta) d\beta = 0, \quad \forall t, k, j \in J_k \quad (8)$$

where  $s_{jt|\beta}$  is shorthand for the share of choices predicted by the logit model, given  $\beta$ : in this case  $\exp(v(p_{jt}, \mathbf{z}_j, \beta)) / [\exp(v_0) + \sum_k \sum_{t'} \sum_{j' \in J_k} \exp(v(p_{j't'}, \mathbf{z}_{j'}, \beta))]$ , following Eq. (1). In the case of a single common retailer and a single product per manufacturer under standard logit, the integral in Eq. (8) collapses and the expression can be further simplified and rearranged as

$$w_j = c_j + \left( - \frac{\partial v_j}{\partial p_j} (1 - s_j) \right)^{-1}, \quad \forall j \in J_k \quad (9)$$

Equation (9) illustrates that wholesale price at equilibrium is comprised of product cost plus a manufacturer margin, which is determined by the sensitivity of consumer observable utility to price and the corresponding share of choices. The same result was obtained by Besanko et al. [12] in the case of price only (with no design decisions).

**3.3.2 Design.** For the case of an unconstrained design space, the design variable FOC equations for MCR are obtained similarly by setting the derivative of the manufacturer profit function with respect to each design variable to zero. Without loss of generality, we assume that all designs are carried by all retailers (potentially with  $q=0$ ):

$$\begin{aligned} \frac{\partial \Pi_k^M}{\partial \mathbf{x}_j} &= \int_{\beta} \sum_{t \in T} \left[ \left( \frac{\partial v_{jt|\beta}}{\partial \mathbf{z}_j} \frac{\partial \mathbf{z}_j}{\partial \mathbf{x}_j} \right) \left( s_{jt|\beta} (w_{jt} - c_j) \right) \right. \\ &\quad \left. - \left( \sum_{\bar{t} \in T} s_{j\bar{t}|\beta} \right) \sum_{j' \in J_k} s_{j't|\beta} (w_{j't} - c_{j'}) \right] - \frac{\partial c_j}{\partial \mathbf{x}_j} \Big] f_{\beta}(\beta) d\beta \\ &= \mathbf{0}, \quad \forall k, t, j \in J_k \end{aligned} \quad (10)$$

When equality constraints  $\mathbf{h}(\mathbf{x}) = \mathbf{0}$ , and inequality constraints  $\mathbf{g}(\mathbf{x}) \leq \mathbf{0}$  exist in the design domain, additional constraint handling

<sup>6</sup>The FOC approach is more efficient than the sequential iteration method used in Ref. [22]. The sequential iteration method requires iterative solution of a series of nonlinear programming (NLP) problems for each manufacturer until Nash equilibrium is reached, while the FOC approach is a single step NLP execution for a local solution. The differences between two algorithms are discussed by Shiao and Michalek [23].

<sup>7</sup>The detailed derivations of all FOC equations for the MCR scenario are shown in the supplemental document that is available by contacting the authors.

is needed. To account for constraints, we implement the Lagrangian FOC method [23] and reformulate Eq. (10) as

$$\begin{aligned} \frac{\partial L_k}{\partial \mathbf{x}_j} &= \int_{\beta} \sum_{t \in T} \left[ \left( \frac{\partial v_{jt} | \beta}{\partial \mathbf{z}_j} \frac{\partial \mathbf{z}_j}{\partial \mathbf{x}_j} \right) \left( s_{jt} | \beta (w_{jt} - c_j) - \left( \sum_{\bar{t} \in T} s_{j\bar{t}} | \beta \right) \right) \right. \\ &\quad \times \left( \sum_{j' \in J_k} s_{j't} | \beta (w_{j't} - c_{j'}) \right) - \frac{\partial c_j}{\partial \mathbf{x}_j} \left. \right] f_{\beta}(\mathbf{\beta}) d\mathbf{\beta} \\ &\quad - \lambda_j^T \frac{\partial \mathbf{h}_j}{\partial \mathbf{x}_j} - \mu_j^T \frac{\partial \mathbf{g}_j}{\partial \mathbf{x}_j} = \mathbf{0}, \quad \forall k, t, j \in J_k \quad (11) \\ \mu_j^T \mathbf{g}(\mathbf{x}_j) &= 0, \quad \mu_j \geq \mathbf{0}, \quad \mathbf{h}(\mathbf{x}_j) = \mathbf{0}, \quad \mathbf{g}(\mathbf{x}_j) \leq \mathbf{0} \end{aligned}$$

where  $\lambda_j$  and  $\mu_j$  are Lagrange multiplier vectors for product  $j$ . The formulation of Eq. (11) corresponds to the Karush–Kuhn–Tucker (KKT) necessary conditions for optimality of a constrained NLP [31].

**3.3.3 Retailer Margin.** The retailer margin FOC equation for the MCR case is taken for each retailer with respect to its margin. The condition for a common retailer  $t$  under mixed logit demand is

$$\begin{aligned} \frac{\partial \Pi_t^R}{\partial m_{jt}} &= \int_{\beta} s_{jt} | \beta \left[ \frac{\partial v_{jt} | \beta}{\partial p_{jt}} \left( m_{jt} - \sum_{k' \in K} \sum_{j' \in J_{k'}} s_{j't} | \beta m_{j't} \right) + 1 \right] \\ &\quad f_{\beta}(\mathbf{\beta}) d\mathbf{\beta} = 0, \quad \forall k, t, j \in J_k \quad (12) \end{aligned}$$

In the case of a single product per manufacturer and a single common retailer under logit demand, Eq. (12) can be simplified and rearranged as

$$m_j = \frac{1}{1 - s_j} \left[ \left( -\frac{\partial v_j}{\partial p_j} \right)^{-1} + \sum_{k \in K} \sum_{j' \in J_{k \setminus j}} s_{j'} m_{j'} \right], \quad \forall j \in J_k \quad (13)$$

Combining Eqs. (9) and (13), the retail price of product  $j$  selling through common retailer  $t$  satisfies

$$\begin{aligned} p_j &= w_j + m_j = c_j + \left[ \frac{1}{1 - s_j} \left( -\frac{\partial v_j}{\partial p_j} \right)^{-1} \right] \\ &\quad + \frac{1}{1 - s_j} \left[ \left( -\frac{\partial v_j}{\partial p_j} \right)^{-1} + \sum_{k \in K} \sum_{j' \in J_{k \setminus j}} s_{j'} m_{j'} \right], \quad \forall j \in J_k \quad (14) \end{aligned}$$

Equation (14) illustrates that retailer price at market equilibrium is composed of manufacturing cost, manufacturer margin, and retailer margin. From the general FOC equations for the MCR case under mixed logit demand, the equations for the other three cases can be obtained through simplifications. The formulations are shown in Table 3. The FOC equations under the standard logit can be obtained by collapsing the integrals in the mixed logit equations in Table 3 for a single point  $\beta$ . The results for logit produce closed form expressions and provide intuition, while the mixed logit model accommodates heterogeneity by modeling its structure directly.

**3.4 Observations.** We now examine several useful observations about equilibrium conditions under the logit case when the utility function  $v$  is linear in price. The linear price assumption is important because models with nonlinear utility for price may contain interaction terms that imply that consumers' sensitivity to price varies with the value of other attributes, thus coupling price to attributes. However, if interaction terms are negligible, as is most commonly assumed, then the standard main-effect logit model has utility linear in price, and consumers make choices via typical compensatory tradeoffs between price and other attributes. The first two propositions show that manufacturers and retailers set identical margins for all products.

**Table 3 FOC equations under each channel structure**

Company store (CS)	$\frac{\partial \Pi_k^M}{\partial w_j} = \int_{\beta} s_{j\beta} \left[ \frac{\partial v_{j\beta}}{\partial p_j} ((w_j - c_j) - \sum_{j' \in J_k} s_{j'\beta} (w_{j'} - c_{j'})) + 1 \right] f_{\beta}(\mathbf{\beta}) d\mathbf{\beta} = 0$
	$\frac{\partial \Pi_k^M}{\partial \mathbf{x}_j} = \int_{\beta} s_{j\beta} \left[ \left( \frac{\partial v_{j\beta}}{\partial \mathbf{z}_j} \frac{\partial \mathbf{z}_j}{\partial \mathbf{x}_j} \right) ((w_j - c_j) - \sum_{j' \in J_k} s_{j'\beta} (w_{j'} - c_{j'})) - \frac{\partial c_j}{\partial \mathbf{x}_j} \right] f_{\beta}(\mathbf{\beta}) d\mathbf{\beta} = 0$
	$\forall k, j \in J_k$
Franchised retailer (FR)	$\frac{\partial \Pi_k^M}{\partial w_j} = \int_{\beta} s_{j\beta} \left[ \frac{\partial v_{j\beta}}{\partial p_j} ((w_j - c_j) - \sum_{j' \in J_k} s_{j'\beta} (w_{j'} - c_{j'})) + 1 \right] f_{\beta}(\mathbf{\beta}) d\mathbf{\beta} = 0$
	$\frac{\partial \Pi_k^M}{\partial \mathbf{x}_j} = \int_{\beta} s_{j\beta} \left[ \left( \frac{\partial v_{j\beta}}{\partial \mathbf{z}_j} \frac{\partial \mathbf{z}_j}{\partial \mathbf{x}_j} \right) ((w_j - c_j) - \sum_{j' \in J_k} s_{j'\beta} (w_{j'} - c_{j'})) - \frac{\partial c_j}{\partial \mathbf{x}_j} \right] f_{\beta}(\mathbf{\beta}) d\mathbf{\beta} = 0$
	$\frac{\partial \Pi_k^R}{\partial m_j} = \int_{\beta} s_{j\beta} \left[ \frac{\partial v_{j\beta}}{\partial p_j} (m_j - \sum_{j' \in J_k} s_{j'\beta} m_{j'}) + 1 \right] f_{\beta}(\mathbf{\beta}) d\mathbf{\beta} = 0$
	$\forall k, j \in J_k$
Single common retailer (SCR)	$\frac{\partial \Pi_k^M}{\partial w_j} = \int_{\beta} s_{j\beta} \left[ \frac{\partial v_{j\beta}}{\partial p_j} ((w_j - c_j) - \sum_{j' \in J_k} s_{j'\beta} (w_{j'} - c_{j'})) + 1 \right] f_{\beta}(\mathbf{\beta}) d\mathbf{\beta} = 0$
	$\frac{\partial \Pi_k^M}{\partial \mathbf{x}_j} = \int_{\beta} s_{j\beta} \left[ \left( \frac{\partial v_{j\beta}}{\partial \mathbf{z}_j} \frac{\partial \mathbf{z}_j}{\partial \mathbf{x}_j} \right) ((w_j - c_j) - \sum_{j' \in J_k} s_{j'\beta} (w_{j'} - c_{j'})) - \frac{\partial c_j}{\partial \mathbf{x}_j} \right] f_{\beta}(\mathbf{\beta}) d\mathbf{\beta} = 0$
	$\frac{\partial \Pi_k^R}{\partial m_j} = \int_{\beta} s_{j\beta} \left[ \frac{\partial v_{j\beta}}{\partial p_j} (m_j - \sum_{k' \in K} \sum_{j' \in J_{k'}} s_{j'\beta} m_{j'}) + 1 \right] f_{\beta}(\mathbf{\beta}) d\mathbf{\beta} = 0$
	$\forall k, j \in J_k$
Multiple common retailers (MCR)	$\frac{\partial \Pi_k^M}{\partial w_{jt}} = \int_{\beta} s_{jt\beta} \left[ \frac{\partial v_{jt\beta}}{\partial p_{jt}} ((w_{jt} - c_j) - \sum_{j' \in J_k} \sum_{t' \in T} s_{j't'\beta} (w_{j't'} - c_{j'})) + 1 \right] f_{\beta}(\mathbf{\beta}) d\mathbf{\beta} = 0$
	$\frac{\partial \Pi_k^M}{\partial \mathbf{x}_j} = \int_{\beta} \sum_{t \in T} \left[ \left( \frac{\partial v_{jt\beta}}{\partial \mathbf{z}_j} \frac{\partial \mathbf{z}_j}{\partial \mathbf{x}_j} \right) (s_{jt\beta} (w_{jt} - c_j) - (\sum_{\bar{t} \in T} s_{j\bar{t}\beta} \sum_{j' \in J_k} s_{j't'\beta} (w_{j't'} - c_{j'})) - s_{jt\beta} \frac{\partial c_j}{\partial \mathbf{x}_j}) \right] f_{\beta}(\mathbf{\beta}) d\mathbf{\beta} = 0$
	$\frac{\partial \Pi_k^R}{\partial m_{jt}} = \int_{\beta} s_{jt\beta} \left[ \frac{\partial v_{jt\beta}}{\partial p_{jt}} (m_{jt} - \sum_{k' \in K} \sum_{j' \in J_{k'}} s_{j't'\beta} m_{j't'}) + 1 \right] f_{\beta}(\mathbf{\beta}) d\mathbf{\beta} = 0$
	$\forall t, k, j \in J_k$

**PROPOSITION 1.** *In the logit case with utility linear in price, the Nash equilibrium requires that each manufacturer has equal margins for all its products.*

*Proof.* From the wholesale price FOC equation for the general MCR case under the logit model, the equation can be rearranged to

$$\begin{aligned} w_{jt} - c_j &= - \left( \frac{\partial v_{jt}}{\partial p_{jt}} \right)^{-1} + \sum_{j' \in J_k} \sum_{t' \in T} s_{j't'} (w_{j't'} - c_{j'}) \\ &\quad \forall j \in J_k \quad (15) \end{aligned}$$

For the case where  $v_j$  is linear in price,  $\partial v_j / \partial p_j = \beta_p$ , and the right-hand side of the equation is identical for all  $j \in J_k$ . Therefore, each product produced by manufacturer  $k$  has the identical manufacturing margins  $w_{jt} - c_j$ . This result holds for the other channel types, which are special cases of Eq. (15).

**PROPOSITION 2.** *In the logit case with utility linear in price, the Nash equilibrium requires that retail margins are equal for all products and all retailers.*

*Proof.* From the retail margin FOC equation for the general MCR case under the logit model, the retail margin of product  $j$  selling at retailer  $t$  is

$$m_{jt} = -\left(\frac{\partial v_{jt}}{\partial p_{jt}}\right)^{-1} + \sum_{k' \in K} \sum_{j' \in J_{k'}} s_{j'} m_{j't}, \quad \forall j \in J_k \quad (16)$$

For the case where  $v_j$  is linear in price,  $\partial v_j / \partial p_j = \beta_p$ , and the right hand side of the equation is identical for all products sold by retailer  $t$  or any other retailer. Therefore, the retail margins of all products are equal. This result holds for the other channel types (FR and SCR), which are special cases of Eq. (16).

The third proposition shows that design is independent of pricing and competition under the linear logit model. This implies that design can successfully be undertaken independently when consumers are homogeneous (or, more precisely, when variation among consumers is taken as IID random noise in the logit model). However, heterogeneity couples the problems, making necessary joint consideration of design with pricing and competition.

**PROPOSITION 3.** *In the logit case with utility linear in price, the Nash equilibrium requires that all designs satisfy a system of equations that is independent of price and competitor designs. When this system of equations has a unique solution, it implies that (a) all designs are identical across all producers and (b) the optimal design is independent of price, competition, and channel structure.*

*Proof.* By substituting Eq. (15) from Proposition 1 into Eq. (10) for the general MCR case under the logit model (integral removed), we obtain a simplified equilibrium equation:

$$\left(\sum_{t \in T} s_{jt}\right) \left(-\left(\frac{\partial v_{jt}}{\partial p_{jt}}\right)^{-1} \frac{\partial v_{jt}}{\partial \mathbf{x}_j} - \frac{\partial c_j}{\partial \mathbf{x}_j}\right) = \mathbf{0} \quad (17)$$

Because  $s > 0$  (for all finite values of the decision variables), for the case where  $v_j$  is linear in price,  $\partial v_j / \partial p_j = \beta_p$ , the function can be presented as

$$\frac{\partial v_{jt}}{\partial \mathbf{x}_j} \frac{\partial \mathbf{z}_j}{\partial \mathbf{x}_j} + \beta_p \frac{\partial c_j}{\partial \mathbf{x}_j} = \mathbf{0}, \quad \forall t \in T, \quad j \in J_k \quad (18)$$

At equilibrium, the marginal utility of a design change to the consumer equals the marginal utility of the cost of that design change passed to the consumer. Satisfaction of this system of equations is a necessary condition for a Nash equilibrium. If Eq. (18) has a unique solution and if a Nash equilibrium exists, then Eq. (18) specifies the equilibrium design. Implication (a) follows from noting that Eq. (18) is identical for each  $j$  and is independent of all other  $j' \neq j$ .<sup>8</sup> Implication (b) follows from noting that Eq. (18) is independent of  $p_j$ ,  $p_{j'}$ ,  $\mathbf{x}_j$ ,  $\forall j' \neq j$ . In other words, the equilibrium design can be calculated as a function of consumer utility functions and manufacturer cost functions without regard to price or competitor decisions, and design is decoupled from the game. While we do not derive conditions under which Eq. (18) has a unique solution, we observe that in practical applications Eq. (18) typically has a unique solution or a small finite number of candidate solutions that can be checked post hoc for satisfaction of the Nash definition.

The final two propositions show the necessity of incorporating an outside good to establish finite equilibria in the case of a manufacturer or retailer monopoly.

**PROPOSITION 4.** *In the logit case with utility linear in price and a monopolist manufacturer, an outside good is required for existence of a finite Nash equilibrium.*

*Proof.* Considering a single manufacturer with multiple common retailers (MCR case), the outside good market share  $s_0 = 1 - \sum_{j \in J} \sum_{t \in T} s_{jt}$ . For the case where  $v_j$  is linear in price,  $\partial v_j / \partial p_j = \beta_p$ . Following Proposition 1 and substituting the  $s_0$  expression into the MCR wholesale price FOC equation in Table 3 with the

integral collapsed, the manufacturing margin solution at equilibrium becomes a function of  $s_0$ :

$$w_{jt} - c_j = -\left(\frac{\partial v_{jt}}{\partial p_{jt}}\right)^{-1} \left(1 - \sum_{j' \in J} \sum_{t' \in T} s_{j't'}\right)^{-1} = \frac{-1}{\beta_p s_0} \quad (19)$$

$\forall t \in T, j \in J$

When the outside good is not included in the demand model,  $s_0 = 0$ , and Eq. (19) is undefined, implying no finite solution. This result holds true for all four channel types.

**PROPOSITION 5.** *In the logit case with utility linear in price and a monopolist retailer, an outside good is required for existence of a finite Nash equilibrium.*

*Proof.* In the SCR case, the market share of the outside good  $s_0 = 1 - \sum_{k \in K} \sum_{j \in J_k} s_j$ . With utility linear in price,  $\partial v_j / \partial p_j = \beta_p$ . Following Proposition 2 and substituting the  $s_0$  expression into the MCR retail margin FOC equation in Table 3 with the integral collapsed, the retail margin solution at equilibrium becomes a function of  $s_0$ :

$$m_j = -\left(\frac{\partial v_{jt}}{\partial p_{jt}}\right)^{-1} \left(1 - \sum_{k' \in K} \sum_{j' \in J_{k'}} s_{j'}\right)^{-1} = \frac{-1}{\beta_p s_0}, \quad \forall j \in J_k \quad (20)$$

When the outside good is not included in the demand model,  $s_0 = 0$ , and Eq. (20) is undefined, implying no finite solution. Since the retail price is decided by the single common retailer's profit maximization behavior, the absence of an outside good implies that consumers have no other choice and must purchase one of the products from the retailer. For the estimation studies of the single common retailer pricing behavior in the marketing science literature, the outside good is usually included in the logit choice model to represent the consumer's no-purchase choice [12,13].

#### 4 Case Study

Theoretical results show that the design is decoupled from competition and channel structures for the logit model. However, it does not necessarily follow that designs will differ substantially at equilibrium under alternative channel structures for representative problems in the engineering design domain when heterogeneity is present. To demonstrate the methodology and test the sensitivity of design solutions to channel structure, we adopt the vehicle design model proposed by Michalek et al. [22], which integrated engineering simulations of vehicle performance with logit models of consumer choice to study vehicle design of profit seeking firms in competition under the CS channel structure.

Following Ref. [22], we take the firm's decision variables<sup>9</sup> to be the relative size of the vehicle's engine  $x_1$ , final drive ratio  $x_2$ , and wholesale price  $w$ . We examine only the default small car equipped with an SI-102 spark-ignition engine (base engine power of 102 kW) and use the ADVISOR-2004 vehicle simulator [32] to simulate performance data. Specifically, two attributes, gas mileage  $z_1$  and required time to accelerate from 0 mph to 60 mph  $z_2$ , are simulated as a function of  $x_1$  and  $x_2$ . To calculate  $z_1$ , two Environmental Protection Agency (EPA) regulated drive cycles, for city (federal test procedure (FTP)) and highway (highway fuel economy test (HWFET)) driving, were simulated, with  $z_1 = 1 / (0.55 / \text{city} + 0.45 / \text{highway})$  [33]. The acceleration performance is calculated through simulated full throttle acceleration. To simplify calculations, simulation points were taken over a range of variable values, and curve-fitting was used to create a metamodel for each

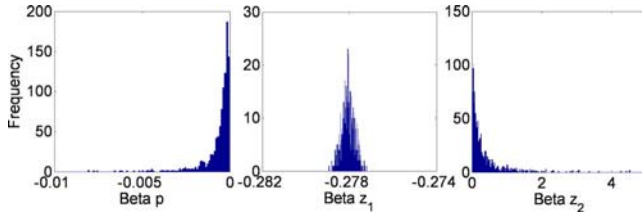
$$z_1(x_1, x_2) = 2.34x_1^2 - 6.72x_2^2 - 0.81x_1x_2 - 160.0x_1 + 11.2x_2 + 38.6$$

and

<sup>8</sup>Note also that for the special case of traditional profit maximization of a product line for a single producer with fixed competitors (outside good) and no retail structure (CS case), this implies that under logit linear in price all products in the line will be identical at the optimum.

<sup>9</sup>We assume that automotive manufacturers are capable of adjusting engine power and final drive gear ratio on their existing engines and gearboxes without complete redesign from scratch. Therefore automakers compete on both vehicle design and price in a static timeframe.





**Fig. 3 Distributions of consumer preference coefficients**

$$z_2(x_1, x_2) = 2.22 \exp(-1.85x_1 + 2.25) + 4.39x_2^2 - 10.6x_2 + 12.2$$

Over the points in the sample, the curves deviate from simulator predictions by no more than 0.3 mpg and 0.7 s. Each design variable has associated lower and upper bounds:  $1.0 \leq x_1 \leq 3.0$  and  $0.8 \leq x_2 \leq 1.3$ . The cost function, built from a regression on engine sales data [22], is given by  $c^V = 7500 + 670.5 \exp(0.643x_1)$ .

The logit model utility form was adopted from a study by Boyd and Mellman [34], where  $v_j = \beta_p p_j + 100\beta_1/z_{1j} + 60\beta_2/z_{2j}$ , and  $\beta_p$ ,  $\beta_1$ , and  $\beta_2$  are the coefficients of each attribute. The study provided the coefficients for both logit and mixed logit models. For logit,  $\beta_p = -2.84 \times 10^{-4}$ ,  $\beta_1 = -0.339$ , and  $\beta_2 = 0.375$ . For mixed logit, each beta coefficient is taken as following an independent lognormal distribution. The random coefficients are given by  $\beta = \exp(\eta + \Phi\sigma)$ , where  $\Phi$  is the standard normal distribution and  $\eta$  and  $\sigma$  are the lognormal parameters.<sup>10</sup> The parameters for the three vehicle attributes are  $\eta_p = -7.94$ ,  $\eta_1 = -1.28$ ,  $\eta_2 = -1.75$ ,  $\sigma_p = 1.18$ ,  $\sigma_1 = 0.001$ , and  $\sigma_2 = 1.34$ . The means of  $\beta$  are thus  $-7.15 \times 10^{-4}$ ,  $-0.278$ , and  $0.426$ , respectively. Compared to the logit coefficients, the mean mixed logit preferences are more sensitive to price and acceleration time, but less sensitive to fuel economy. It is noted that the logit and mixed logit preference coefficients do not represent unique market characteristics, but only different demand modeling approximations. The histograms in Fig. 3 show the approximated shape of the lognormal distribution for each coefficient using 1000 random draws ( $R=1000$ ). The standard deviations of the mixed logit coefficients in the normal space,  $1.24 \times 10^{-3}$ ,  $2.78 \times 10^{-4}$ , and  $0.956$ , disclose that consumer taste variation for acceleration performance is relatively larger than the other two attributes. The distribution of the fuel economy coefficient is the most concentrated among three attributes because of its small deviation value.

Furthermore, we assume that the outside good utility  $v_0$  is equal to zero throughout the case study in order to avoid the monopoly pricing issue revealed in Proposition 5, although estimation of the outside good was not included in the original study. In particular, if an outside good were included during the initial maximum likelihood data fitting procedure,<sup>11</sup> we would expect the relative utility of the outside good to differ in the logit and mixed logit model fits, so attaching an arbitrary outside good utility post hoc should not be expected to yield accurate share of choices predictions for the automarket. Still, the example serves well to illustrate the structure of the problem and the method and principles outlined here. We examine the case of two manufacturers for all four scenarios and two common retailers in the MCR scenario. The total market size  $Q$  is given by  $1.57 \times 10^6$  [22]. We solve the FOC equations for each scenario using the sequential quadratic programming (SQP) implementation in the MATLAB optimization toolbox and verify that solutions are Nash by globally optimizing each player separately post hoc using a multistart loop. The results at market equilibrium under all eight scenarios are shown in Table 4.<sup>12</sup> In all cases except the mixed logit MCR case, competing

firms have identical solutions to one another at equilibrium, so only the solution of one manufacturer and one retailer is reported.<sup>13</sup> The mixed logit MCR case results in firms selecting distinct strategies, so all solutions are reported. Specifically, the first two rows in the mixed logit MCR scenario show manufacturer M1's products sold through the two retailers R1 and R2. M1's profit is the sum of M1-R1 and M1-R2, and similarly R1's profit is the sum of M1-R1 and M2-R1.

Results verify that the equilibrium design is unchanged under alternative channel structures in the logit case, although wholesale price and retail price vary. This is expected since the conditions satisfy Proposition 3. In this case the optimal design is independent of the game, and the resulting wholesale prices and retail margins can be interpreted as the outcomes of pure price competition. In the CS scenario, manufacturers are the only decision-makers and thus have the highest wholesale price and profit due to the integrated retailer (profits need not be split among manufacturers and retailers). For the SCR scenario, the monopolistic retailer has the highest unit retail margin and also the highest profit because of its dominative power among channel members. Since consumers can only choose between the products offered by the retailer and the outside good, lack of price competition leads to high prices. For the FR and MCR scenarios, neither the manufacturer nor the retailer has dominative power in the market channel. However, for the same outside good, the MCR scenario is able to gain higher total market share (7.2% versus 4.1%) and higher profits (\$422M versus \$235M) than the FR. The MCR channel provides the manufacturer with higher market share than a single franchised dealer. Furthermore, we expect that the logit model will tend to overestimate demand for similar products in a competitive market because the logit's independence from irrelevant alternatives (IIA) property restricts substitution patterns and underestimates the degree to which similar (or in this case, identical) products draw market share from one another [27].

In contrast to the identical designs under the logit model, the mixed logit model results in substantially different design solutions under different channel structure scenarios. Comparing equilibrium vehicle designs between the two demand models, logit results reveal a less powerful engine design than under mixed logit, which is not unexpected since the relative scale between fuel economy and the other coefficients estimated in logit is relatively greater than the mean coefficient in mixed logit. The CS case results in the highest manufacturer profit and market share among the four channel types, as might be expected because there is no retailer competing with the manufacturer.<sup>14</sup> We also found that a smaller engine is chosen and greater fuel economy is achieved in the CS case than the other three cases. The FR case results in equal margins for manufacturers, and an intermediate design result at the market equilibrium. The SCR case shows an extreme solution with high retail margin, which results in high retail price and low market share. In this case, each manufacturer's profit is drastically reduced due to low demand, though wholesale price is increased significantly at market equilibrium. The equilibrium strategy in this case appears to target those few consumers willing to pay high price at a premium for the product when no alternative is available except the outside good. As such, the solution is sensitive to the utility of the outside good. We conducted a sensitivity analysis and found that the retail price (retail margin) is more sensitive to the utility of the outside good, while the manufacturer wholesale price is less affected.

The mixed logit MCR case presents an interesting result. The solution indicates that the best strategy for manufacturers is to

<sup>10</sup>The mean and standard deviation of a lognormal distribution are  $\exp(\eta + \sigma^2/2)$  and  $[(\exp(\sigma^2) - 1)\exp(2\eta + \sigma^2)]^{1/2}$ , respectively.

<sup>11</sup>Besanko et al. [12] and Sudhir [13] used zero utility as outside good in their estimations for the market data.

<sup>12</sup>There is no active constraint for the solutions in all cases.

<sup>13</sup>Under assumptions of constant marginal cost and identical fixed cost, Anderson et al. [29] proved that under multinomial logit in an oligopolistic model there exists a unique and symmetric price equilibrium when the profit function is strictly quasiconcave.

<sup>14</sup>In the Nash game, the number of players in the game affects the price and profit at equilibrium. For example, a monopoly results in higher profit and prices than an oligopoly [35].

**Table 4 Vehicle price and design solutions at market equilibrium**

		Price and cost					Design				Market performance				
		Wholesale price $w$	Vehicle cost $c^V$	Mfgr. margin $w - c^V$	Retailer margin $m$	Retail price $p$	Eng. scale $x_1$	FD ratio $x_2$	MPG $z_1$	Acc. time $z_2$	Mkt. share $s$	Mfgr. profit $\Pi^M$	Retailer profit $\Pi^R$		
Logit	CS	M1	\$13,168	\$9301	\$3867	N/A	\$13,168	1.54	1.12	22.2	7.11	9.6%	\$583M	N/A	
		M2	\$13,168	\$9301	\$3867	N/A	\$13,168	1.54	1.12	22.2	7.11	9.6%	\$583M	N/A	
	FR	M1	\$12,947	\$9301	\$3646	\$3646	\$16,593	1.54	1.12	22.2	7.11	4.1%	\$235M	\$235M	
		M2	\$12,947	\$9301	\$3646	\$3646	\$16,593	1.54	1.12	22.2	7.11	4.1%	\$235M	\$235M	
	SCR	M1	\$12,941	\$9301	\$3640	\$16,737	\$29,678	1.54	1.12	22.2	7.11	3.9%	\$225M	\$470M	
		M2	\$12,941	\$9301	\$3640	\$16,737	\$29,678	1.54	1.12	22.2	7.11	3.9%	\$225M	\$470M	
	MCR	M1-R1	\$13,066	\$9301	\$3765	\$3765	\$16,831	1.54	1.12	22.2	7.11	3.6%	$\Pi^M_1 =$	$\Pi^R_1 =$	
		M1-R2	\$13,066	\$9301	\$3765	\$3765	\$16,831	1.54	1.12	22.2	7.11	3.6%	\$422M	\$422M	
		M2-R1	\$13,066	\$9301	\$3765	\$3765	\$16,831	1.54	1.12	22.2	7.11	3.6%	$\Pi^M_2 =$	$\Pi^R_2 =$	
		M2-R2	\$13,066	\$9301	\$3765	\$3765	\$16,831	1.54	1.12	22.2	7.11	3.6%	\$422M	\$422M	
	Mixed logit	CS	M1	\$17,083	\$10,167	\$6916	N/A	\$17,083	2.15	1.16	16.9	6.26	11.9%	\$1155M	N/A
			M2	\$17,083	\$10,167	\$6916	N/A	\$17,083	2.15	1.16	16.9	6.26	11.9%	\$1155M	N/A
FR		M1	\$18,713	\$10,364	\$8349	\$8349	\$27,062	2.26	1.16	1.61	6.19	7.3%	\$952M	\$952M	
		M2	\$18,713	\$10,364	\$8349	\$8349	\$27,062	2.26	1.16	1.61	6.19	7.3%	\$952M	\$952M	
SCR		M1	\$58,044	\$11,441	\$46,603	\$246,564	\$304,608	2.76	1.17	13.5	6.00	0.3%	\$255M	\$2702M	
		M2	\$58,044	\$11,441	\$46,603	\$246,564	\$304,608	2.76	1.17	13.5	6.00	0.3%	\$255M	\$2702M	
MCR		M1-R1	\$42,899	\$10,327	\$32,572	\$32,572	\$75,471	2.24	1.16	16.2	6.20	0.3%	$\Pi^M_1 =$	$\Pi^R_1 =$	
		M1-R2	\$18,490	\$10,327	\$8163	\$8164	\$26,654	2.24	1.16	16.2	6.20	7.2%	\$1066M	\$1066M	
		M2-R1	\$18,490	\$10,327	\$8163	\$8164	\$26,654	2.24	1.16	16.2	6.20	7.2%	$\Pi^M_2 =$	$\Pi^R_2 =$	
		M2-R2	\$42,899	\$10,327	\$32,572	\$32,572	\$75,471	2.24	1.16	16.2	6.20	0.3%	\$1066M	\$1066M	

offer different wholesale prices for the same product to different retailers.<sup>15</sup> Each common retailer's best margin decision is to set a higher margin on the high price product and lower margin on low price product. Therefore each product has a high-low price pair, causing significant market share differences. The two manufacturers and two common retailers have similar profits, and the vehicle design solutions in this case are close to the FR design solutions. This solution appears to set low prices that target the general population but also offer the *same design* at higher prices in order to target a very small segment of the market (0.3%) that is insensitive to price. Although the lognormal distribution insures that all consumers prefer lower prices ( $\beta_p < 0$ ), the price-insensitive consumers (with  $\beta_p \approx 0$ ) will choose the higher priced product with some nonzero probability and provide high profit per consumer to the manufacturer and retailer. The particular results for the SCR and MCR cases may contain artifacts from (1) predicting consumer choice at high prices, which requires extrapolation of the utility function beyond the range of existing market data, and (2) assuming a specific distributional shape (independent lognormal) for the mixed logit utility function parameters. The high price solutions for the SCR case are not unexpected: If there existed an unregulated monopolist retailer in the automotive market, the retailer would own dominating market power to control retail price, and we expect that prices would be higher than what we observe in today's market. However, extrapolation of the utility function far beyond the data points used to fit it introduces additional uncertainty. Retail margins and prices are expected to decrease when more manufacturer and retailers are involved due to increased competition.<sup>16</sup>

Under the mixed logit model, the smallest engine design, which

is the lowest cost design, is found in the CS case where there is no retail buffering [36] between the manufacturer and consumer. The SCR case, where a monopolist retailer creates strong buffering, results in the largest engine design. The company store is an integrated channel that takes no retailer profit, and the manufacturer gains the highest profit in this case. The franchised retailer and manufacturer have equal "power" in our case study of two manufacturers and two retailers, and each makes equal profit at equilibrium. The single common retailer has the highest retail margin due to domination of the regional market and reduced competition. The multiple common retailer case presents the results of two-level competition and its optimal decisions show different price decisions for the same product design at market equilibrium.

Overall, these results verify that optimal design decisions depend on competition and channel type when heterogeneity is taken into account. Only under linear logit demand can the problem generally be reduced to pure pricing competition and independent design optimization.

## 5 Conclusions

We pose a game-theoretic model for determining equilibrium design and pricing decisions of profit-seeking firms in competition, and we examine the influence of two factors: (1) the structure of manufacturer-retailer interactions in the market and (2) the structure of heterogeneity in consumer preference modeling. We find that the influence these factors are coupled: Under linear logit the optimal design can be determined independently of price and competition. However, consumer preference heterogeneity (mixed logit) couples the two problems, bringing design into the competitive game. The results from a vehicle design case study show that profit-maximizing designs can change substantially under alternative channel structures for practical problems. Thus, as consumer heterogeneity becomes increasingly important to modeling market phenomena for guiding design, it will also become more important to effectively coordinate product planning decisions with engineering design decisions.

<sup>15</sup>A saddle point is found in the MCR model, which has identical solutions across manufacturers and retailers ( $w = \$19,275$ ,  $m = \$8990$ ,  $x_1 = 2.22$ , and  $x_2 = 1.16$ ). It satisfies the first-order criterion but fails in Nash equilibrium verification.

<sup>16</sup>Anderson et al. [29] showed that under logit a producer's margin is proportional to the inverse of number of producers minus 1. Therefore, including more producers would reduce the margin and price.



A number of possible extensions and important research questions remain for future work. One area for future research is to examine Stackelberg leader-follower [13] or multistage game rules [36] to study the effect of manufacturer-retailer decision timing on equilibrium designs. Furthermore, robust optimization techniques [37] could be applied to identify designs that are robust to alternative channel structures and manufacturer-retailer relationships. While we have examined necessary conditions for equilibrium, we have not proven existence or uniqueness for problems with engineering design models because design models may take a wide range of forms, depending on the product. Further study of design model properties required for existence and uniqueness of equilibria would support work in this area, particularly for more complex engineering design models with typical nonconvexities. Similarly, the diversity of design model forms used in engineering prevents us from making generalizable conclusions about trends in the direction and magnitude of design responses to alternative channel structures. Further study to identify properties of design models that lead to specific trends would deepen understanding. Studying the effects of idiosyncratic firm cost structures, brand images, intellectual property rights, technological progress investment, access to market segments, or ability to accurately model consumer preferences would expand scope. Additionally, we used existing demand models from literature in our case study. While these models are common in econometric estimation, distributional assumptions in the mixed logit model may create modeling artifacts that appear when designs are optimized conditional on them. The implications of demand model form assumptions on optimal solutions are not yet well understood in general, and further research is needed [38]. Structural models for econometric estimation commonly incorporate price endogeneity because firms are known to set prices competitively and adjust them quickly under changing conditions [39]. We aim to collect data on past firm design behavior in order to understand in what domains and over what time scale design decisions may be best modeled as a game.

Finally, the results of this study suggest the need for more interdisciplinary modeling work that accounts for interactions among decisions in engineering design, marketing, and management disciplines in order to produce competitive and profitable differentiated designs. Modelers who incorporate market behavior into engineering design optimization models typically assume that the manufacturer sets retail price; however, it is important to recognize that this implicitly assumes a particular channel structure type (company store), and results may be suboptimal for alternative channel structures when heterogeneity is present. While it is now well known that design and business decisions are interrelated, many firms still separate engineering design and product planning disciplines for organizational and cultural reasons. Our results highlight the need for coordination between decisions made by these groups and the importance that the structure of market systems plays in making engineering tradeoffs optimally.

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