

Minimal Risk Study Consent Form

Carnegie Mellon University

Study Title: Supporting Trust Decisions

Principal Investigator: Dr. Lorrie Cranor, Associate Professor

Faculty Advisor: Dr. Alessandro Acquisti, Assistant Professor, Dr. Jason Hong, Assistant Professor

Other Investigator(s): Mr. Ponnurangam Kumaraguru.

Purpose of this Study

The purpose of the study is to investigate why people fall for email scams in the real world, as well as how effectively can we educate people about these scams.

Procedures

You will receive a few emails and we will track whether and how you respond to them. Some of the emails may take you to a training page that will give you information about how to be safe online. At the end of the study you may be asked to complete a short survey.

Researchers will not receive any personally identifiable information though a few demographic data points will be analyzed in the aggregate including gender, faculty/staff/student status, student class, and department. Each participant will be assigned a random number and no additional personally identifiable information will be stored with the user response.

Expected Duration & Location

The complete study is expected to take about 2 months. The study will be conducted among faculty, staff and students of Carnegie Mellon University.

Participant Requirements

1. Should be a faculty/staff/student of Carnegie Mellon University

Risks

The risks and discomfort associated with participation in this study are no greater than those ordinarily encountered in daily life or during the performance of routine physical or psychological examinations or tests. The experience is expected to be informative, inherently interesting and generally a positive experience.

Rights

Your participation is voluntary. You are free to stop your participation at any point. Refusal to participate or withdrawal of your consent or discontinued participation in the study will not result in any penalty or loss of benefits or rights to which you might otherwise be entitled. The Principal Investigator may at his/her discretion remove you from the study for any of number of reasons. In such an event, you will not suffer any penalty or loss of benefits or rights which you might otherwise be entitled.

This study has been reviewed and approved by Carnegie Mellon University IRB on 10/29/08 and expires 10/28/09. If you have any questions regarding your rights as a research participant or to report objections, contact CMU IRB at 412-268-1901.

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Benefits

There may be no personal benefit from your participation in the study but the knowledge received may be of value to humanity. The information is expected to be informative and helpful in helping you make better online decisions.

Compensation & Costs

You will be eligible for a raffle to win a gift card worth \$75. 3 people among the participants in this study will receive the gift card.

There will be no cost to you if you participate in this study.

Confidentiality

By participating in the study, you understand and agree that Carnegie Mellon may be required to disclose your consent form, data and other personally identifiable information as required by law, regulation, subpoena or court order. Otherwise, your confidentiality will be maintained in the following manner:

Your data and consent form will be kept separate. Your consent form will be stored in a locked location on Carnegie Mellon property and will not be disclosed to third parties. By participating, you understand and agree that the data and information gathered during this study may be used by Carnegie Mellon and published and/or disclosed by Carnegie Mellon to others outside of Carnegie Mellon. However, your name, address, contact information and other direct personal identifiers in your consent form will not be mentioned in any such publication or dissemination of the research data and/or results by Carnegie Mellon.

Each participant will be assigned a random number and no additional personally identifiable information will be stored with the user response.

Right to Ask Questions & Contact Information

If you have any questions about this study, you should feel free to ask them now. If you have questions later, desire additional information, or wish to withdraw your participation please contact:

Dr. Lorrie Cranor,
Computer Science and Engineering & Public Policy
5000 Forbes Avenue
Pittsburgh, PA 15213
412-268-7534
lorrie+@cs.cmu.edu

If you have questions pertaining to your rights as a research participant; or to report objections to this study, you should contact:

IRB Chair
Regulatory Compliance Administration
Carnegie Mellon University

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5000 Forbes Avenue
Warner Hall, 4th Floor
Pittsburgh, PA 15213
Email: irb-review@andrew.cmu.edu
(412) 268-1901 or (412) 268 4727

The Carnegie Mellon University Institutional Review Board (IRB) has approved the use of human participants for this study.

Voluntary Consent

By signing below, you agree that the above information has been explained to you and all your current questions have been answered. You understand that you may ask questions about any aspect of this research study during the course of the study and in the future. By signing this form, you agree to participate in this research study.

PARTICIPANT SIGNATURE

DATE

I certify that I have explained the nature and purpose of this research study to the above individual and I have discussed the potential benefits and possible risks of participation in the study. Any questions the individual has about this study have been answered and any future questions will be answered as they arise.

SIGNATURE OF PERSON OBTAINING CONSENT

DATE

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