

So you are ready to return to Carnegie Mellon??? To help with your transition back into campus life, we are providing the following information to assist you with several important enrollment-related topics, as well some other resources that should facilitate your successful return.

### **Important Contact Information**

**Academic Department** – Please contact your academic advisor in your home academic department to discuss your scheduling requirements.

**International Students** – If you are an international student, please see the Office of International Education (OIE) web site for any pertinent information at <http://www.studentaffairs.cmu.edu/oie/>  
(412) 268-5231

**The HUB** - For any questions regarding your student account or return status, please contact The HUB, <http://www.cmu.edu/hub> or (412) 268-8186 or [thehub@andrew.cmu.edu](mailto:thehub@andrew.cmu.edu) .

**Financial Aid** – If you will be applying for financial aid, complete instructions for the financial aid application process are located on The HUB web site at <http://www.cmu.edu/finaid/undergraduate/applying.html>

**Computing Services Help Center** – You should contact the Computing Services Help Center if you need assistance re-setting your Andrew Password at (412) 268-4357 or [advisor@andrew.cmu.edu](mailto:advisor@andrew.cmu.edu).

**Update Your Address Information** – If you will be living in off-campus housing for the upcoming semester, or your permanent address has changed, it is imperative that you update your address information via Student Information On-Line. <https://s3.as.cmu.edu/sio/index.html>  
You will also need to indicate living off-campus when you complete your financial aid application for the upcoming academic year.

**Carnegie Mellon ID Card** – You should contact the ID Card Office at <http://www.cmu.edu/idplus/> to submit a new ID photo and renew their ID card. (412) 268-5224

**Housing Services** – If you plan to reside in university housing, you should contact the Housing Office at (412) 268-2139 or through their web site at [www.housing.cmu.edu](http://www.housing.cmu.edu)

**Dining Services** – If you are interested in purchasing a dining meal plan, you should contact Dining Services through their web site at <http://www.cmu.edu/dining/> (412) 268-2139

**Health Insurance** - If you are a full-time, degree-seeking student, please review Carnegie Mellon's Student Health Insurance Policy <http://www.studentaffairs.cmu.edu/HealthServices/insurance/medical/>. If you wish to purchase health insurance (412) 268-2157

**Parking** – For information regarding parking on campus, see <http://www.cmu.edu/parking/> (412) 268-2052

**Transfer Credits** - If you have pursued coursework elsewhere, you must submit an official transcript to the University Registrar's Office. We will forward it to your academic department/Dean's Office, who will determine your possible transfer credit.

**CMARC- [The Carnegie Mellon Advising Resource Center \(CMARC\)](#)** is an advising and information center designed to assist undergraduate students of all majors in their academic and social development. This opportunity for advising is in addition to what is offered by your department or college. As a returning student, you may be searching for advising support to aid in navigating your transition back to campus and CMARC Advisors are willing to assist you in:

- \* Establishing & fulfilling academic goals
- \* Providing advice and counsel regarding change of major selection or exploration of alternative majors in other colleges
- \* Exploring career and graduate school options
- \* Obtaining referrals to organizations such as Career Services, Academic Development and other support services on campus

CMARC is fully committed to your success as a student at Carnegie Mellon. Please contact them at (412)268-2150.

Advisor for **Mellon College of Science & Humanities and Social Sciences** - Mrs. Ty Walton, ty@cmu.edu

Advisor for **Carnegie Institute of Technology & Computer Science** - Mr. Damian Dourado, dourado@andrew.cmu.edu

Advisor for **Tepper School of Business & College of Fine Arts** - Ms. Lucia Gonzalez-Prier, lgprier@andrew.cmu.edu