Update Information in SIO  << www.cmu.edu/hub/sio >>
Be sure your student visits Student Information Online (SIO) to update contact information and emergency contact information, under the My Info tab.

Submit Photo for ID Card  << www.cmu.edu/idplus/idcards/idphotos.html >>
If your student has not yet submitted a photo for a CMU ID Card, this should be done via the online submission application. Submitting a photo by the July 10, 2017 deadline will ensure your student's ID Card is ready at housing check-in. Otherwise, they may need to wait in line at The HUB!

Complete Financial Aid Process  << www.cmu.edu/finaid >>
You and your student should ensure that all necessary documents for financial aid package processing have been submitted with required signatures. Federal loan borrowers must also complete Entrance Counseling and sign a Master Promissory Note.

Enroll in Online Banking  << www.cmu.edu/hub/billing/bank-account.html >>
Register a bank account by August 1, 2017 to make electronic payments and receive electronic refunds. No checks, no lines, no hassles!

Enroll in a Monthly Payment Plan  << www.cmu.edu/hub/billing/payment/tms.html >>
Take advantage of Carnegie Mellon's monthly payment plan to help make payments. Options include 3-, 4- or 5-month semester-based schedules and convenient online payments.

Pay Fall Invoice  << www.cmu.edu/hub/billing/payment >>
The payment deadline for fall semester invoices is August 15, 2017. We recommend submitting a payment through online banking; however, there are many other payment options listed on our website. Authorized parents or other family members may also submit an online payment through My Plaid Student. Learn more below!

Submit Health Insurance Waiver  << www.cmu.edu/health-services/student-insurance >>
If your student already has health insurance coverage, a waiver should be submitted to Health Services. A health insurance coverage charge will appear on the fall invoice; however, if a waiver is submitted during the waiver period (July 17 - September 10), then this charge will be removed and the account will be credited. A waiver may be submitted via the Health Services website.

Student Information Online (SIO): One-Stop-Shop for Students
SIO is a secure site where students can find important, personalized information, including invoices and student account information, financial aid status/eligibility, grades and QPA, and course schedule. Students can update emergency contact information, enroll in online banking, authorize parents/family members to receive invoices, request verifications, and much more! Encourage your student to log in to SIO using their Andrew User ID and password before arriving on campus this fall. Carnegie Mellon asks students to keep their log-in information private - so please do not ask your student for their log-in credentials to view SIO. Instead, we suggest communicating with your student and using services like My Plaid Student to view and pay invoices.

Carnegie Mellon Parents & Families: Want to Stay Informed?
The HUB communicates directly with your student via his/her Andrew email account or secure Student Information Online account. In order to stay informed, here are a few things you can do:
1. Encourage your student to invite you to use My Plaid Student (www.cmu.edu/hub/MyPlaidStudent/about.html)
2. Ask your student to complete the invoice authorization process (www.cmu.edu/hub/billing/ebill-mps-instructions)
3. View The HUB website (www.cmu.edu/hub) & communicate with your student