Wean 5201 CTC Cluster

Trouble with audio/video output?

Audio
If the student’s computer is selected on the instructor lectern control panel room map and displayed on the overhead LCDs but there is NO SOUND, perform these steps on the selected student computer:

1. Click the Apple logo/Apple Menu in the top left of the screen and click System Preferences.
2. In System Preferences, click Sound (small speaker icon on the right).
3. Click Output tab; select Crestron to output audio to the system.
4. Close the menu.

Note: Once the output source is set to “Crestron”, the only way to control volume is via the Crestron panel at the instructor lectern. The student’s computer volume controls are disable when outputting audio to the room.

Video
If the student computer is selected on the instructor lectern control panel room map, but there is NO IMAGE on the overhead LCDs (black screen), perform the following steps on the selected student computer:

1. In the Menu bar at the top (next to “AFS Usage %” on the right side), click the small monitor logo.
2. Select Turn Display Mirroring On.
3. Close the menu.