



New Student Guide to Computing on Campus



Carnegie Mellon®
COMPUTING SERVICES

What you need to do NOW

Lookup your Account

Your Andrew Account has been assigned! To determine what it and your email address are, visit the Carnegie Mellon directory at www.cmu.edu/directory/.

Establish your Password

Your Andrew password is your key to many services such as grades, scheduling, computing clusters and email. Your password is important, so you will want to select one that is personal, secure and difficult to “crack”. For more information and help with selecting and setting a personal and secure password, see www.cmu.edu/computing/new-user/undergrad/accounts.html.

Read Email

Once you know your account and password, you can begin using Andrew Webmail. Launch a web browser and go to webmail.andrew.cmu.edu/—you’ll sign on with your account and password. For more help, read www.cmu.edu/computing/doc/email/webmail/.

What you need to do this SUMMER

Schedule C@CM

Computing@Carnegie Mellon is a 3-unit class required for ALL incoming undergraduate students. The class will help you to understand the networked resources available to you as well as your responsibilities in our computing environment. C@CM may be scheduled for you, or you’ll schedule it yourself. For more information, visit www.cmu.edu/c-cm/.

Purchase or Bring Hardware

Most students bring their own computers to campus—and most of the computers they bring are laptops. Our wireless network is extensive, but when stationary in your room, you should establish a wired connection. You’ll learn your

residence hall assignment in July. After that, visit www.cmu.edu/computing/new-user/undergrad/reshall.html to determine what hardware you’ll need to connect to the campus network

Cable TV service is included in each residence hall room, but you’ll need your own cable-ready television and a coaxial cable to connect. Student rooms are also equipped with land phone lines—just bring your own phone set.



What you need to do before you arrive on campus

Protect your Computer

Viruses and worms have become more advanced. Computers that are not protected and become infected are removed from our network. Take steps to protect your computer! Visit www.cmu.edu/computing/new-user/undergrad/secure.html for information.

Know the Rules

The Carnegie Mellon Computing Policy and supporting guidelines have been established to assure balanced access to resources. To avoid infractions and possible loss of network connectivity, review the complete list of policies and guidelines at www.cmu.edu/computing/guideline/. Remember that you are responsible for the content and

actions of your computer! Pay particular attention to the *Bandwidth Usage Guideline* at www.cmu.edu/computing/guideline/bandwidth.html and the *Copyright Violation Guideline* at www.cmu.edu/iso/governance/guidelines/copyright-memo.html.

Explore Job Opportunities

Computing Services employs approximately 140 students in a variety of positions that offer flexible hours. Our student jobs vary from technical to non-technical positions and are posted online through the Career Center and TartanTrak at www.studentaffairs.cmu.edu/career/.

Once you're on campus

Use the Clusters

All students benefit from using the latest Windows, Mac and Linux workstations as well as other cutting edge equipment in our public computer labs or "clusters." There are seventeen cluster spaces in seven building across campus. In addition to hardware, clusters offer 50 Macintosh, 92 Windows and numerous Linux applications and plug-ins. For more information on clusters, visit www.cmu.edu/computing/clusters/.

Get Connected

When you arrive on campus in August, visit the First Connect web site at www.cmu.edu/computing/firstconnect/. The site will walk you through the steps to establish a secure network connection. If you need assistance, members of our Help Center staff will be available at 412-268-HELP (4357).

Find help anytime

Online Help

Computing Services

www.cmu.edu/computing/

Documentation

www.cmu.edu/computing/doc/

New User Web Site

www.cmu.edu/computing/new-user/

Clusters

www.cmu.edu/computing/clusters/

Software

www.cmu.edu/computing/software/

Carnegie Mellon Web Portal

my.cmu.edu/

The Help Center

Computing Services' Help Center

Cyert Hall 119

Phone: 412-268-HELP(4357)

Phone hours: Monday - Friday, 7 a.m. - 7 p.m.

Walk-in hours: Monday - Friday, 9 a.m. - 5 p.m.

Email: advisor@andrew.cmu.edu