

# Get Ready for Computing

A Pre-College Student Guide to Computing at Carnegie Mellon

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## Welcome Pre-College Students!

Welcome to the world of computing at Carnegie Mellon! If you plan to bring a computer to campus with you, be sure to complete these tasks BEFORE you arrive.

### Your Andrew ID or Account

Your Andrew UserID or account is your key to many campus services. You can determine your email address, and Andrew UserID through the Carnegie Mellon directory web page at [www.cmu.edu/directory/](http://www.cmu.edu/directory/). If you need more information on your Andrew account or any of the information presented in this flyer, visit [www.cmu.edu/computing/new-user/prec-sams/](http://www.cmu.edu/computing/new-user/prec-sams/).

### Your Andrew Password

Your initial password is set to the first 8-digits of your Student ID number. This number can be found on the student account invoice that you received from Enrollment Services. It is NOT the same number that appears on your identification card.

You should change your password to something personal and secure as soon as possible. For help with choosing a secure password, read *Managing Your Andrew Password* at [www.cmu.edu/computing/doc/accounts/passwords/](http://www.cmu.edu/computing/doc/accounts/passwords/). To change your password, visit the Password Change web page at [webiso.andrew.cmu.edu/password-change/](http://webiso.andrew.cmu.edu/password-change/). To access Password Change, you'll need to know your Andrew UserID and password (i.e., the first 8-digits of your Student ID number). Also, visit [webiso.andrew.cmu.edu/passr/](http://webiso.andrew.cmu.edu/passr/) to establish security questions and answers in case you forget your password in the future.

### Reading E-mail via Andrew Webmail

Once you know your Andrew ID and password, follow these steps to read e-mail:

- Launch a web browser (e.g., Internet Explorer) and visit [webmail.andrew.cmu.edu/](http://webmail.andrew.cmu.edu/).
- The WebISO Secure Login screen appears. Enter your Andrew ID and password. The Andrew Webmail window appears.

- Andrew Webmail is fairly intuitive, but if you need help using it, refer to [www.cmu.edu/computing/documentation/webmail/webmail.html](http://www.cmu.edu/computing/documentation/webmail/webmail.html).

### Computing Hardware and OS Versions

If you plan to bring a computer to campus and want to connect it to the campus network, you may need an adapter called a “pass-through” (see [www.cmu.edu/computing/new-user/prec-sams/reshall.html](http://www.cmu.edu/computing/new-user/prec-sams/reshall.html) for more information). If you don't plan to bring a computer, the campus offers public computing labs known as “clusters”. Clusters offer cutting edge hardware and software. For a list of cluster equipment and locations, visit [www.cmu.edu/computing/clusters/](http://www.cmu.edu/computing/clusters/).

Please note that although other operating systems may work in our environment, Computing Services supports only Windows Vista, Windows XP, Mac OS X.5 and OS X.4.

### Secure Your Computer NOW!

Viruses, worms, trojans and breakins are fairly commonplace and can wreak havoc on your computer. Our network is continuously scanned and computers that are identified as being compromised are REMOVED from the network. Protect your computer—follow the steps at [www.cmu.edu/computing/new-user/prec-sams/secure.html](http://www.cmu.edu/computing/new-user/prec-sams/secure.html).

### Finding Help

The New User web site at [www.cmu.edu/computing/new-user/](http://www.cmu.edu/computing/new-user/) offers information relevant to new campus affiliates. Also, a comprehensive library of on-line documentation is available at [www.cmu.edu/computing/doc/](http://www.cmu.edu/computing/doc/).

Members of Computing Services' Help Center are available by telephone at 412-268-HELP, via e-mail to [advisor@andrew.cmu.edu](mailto:advisor@andrew.cmu.edu) or in person at Cyert Hall 119. Regular Help Center hours are Monday - Friday, 9 a.m. - 5 p.m. for walk-in service and from 7 a.m. - 7 p.m. for phone and email support. On June 27, members of Computing Services' Help Center will offer special Saturday hours between 11 a.m. - 3 p.m. to help with your computing related questions as you move in.