

CONTRIBUTED DOCUMENTATION

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Installing Oracle Calendar Sync

(Windows computer with a PalmOS device)

Read the Cautionary Information, then follow the installation instructions.

Cautionary Information

All current versions of Oracle Calendar Sync experience problems when agendas are uploaded from the handheld device to the user's desktop machine. These problems can cause duplicate meetings to appear in the agenda after uploading them from the handheld device while others can cause repeating meetings to become a large number of non-repeating meetings.

For this reason, we advise you to only download your schedule to your mobile device. By following this practice, the worst that can happen is that your agenda will experience problems only on your handheld device. If you upload your agenda to Oracle Calendar on your desktop machine, your agenda will most likely have problems on the server as well, which means that you won't be able to recover the correct version of your agenda.

Installation Instructions

Follow these steps to install Oracle Calendar Sync on a Windows computer with a PalmOS device.

1. Be sure you've installed the Palm Desktop (HotSync) software and used it at least once to sync your Palm handheld. You can find downloads for the appropriate programs at <http://www.palm.com/>.
2. If you have a previous version of CorporateSync or Oracle Calendar Sync installed, perform the following steps:
 - o Perform a synchronization before you install Oracle Calendar Sync 9.0.4.2 for Palm
 - o Uninstall any previous version of CorporateSync or Oracle Calendar Sync
 - o Uninstall any previous version of the CSSetup utility on your mobile device (2.1.1 or less)
3. Be sure that the latest version of Kerberos for Windows is installed on your desktop computer. The Oracle Calendar Sync software needs it in order to use Kerberos authentication.
4. Double-click the Oracle Calendar Sync installer to start the installation.
5. Select an installation type: Complete or Custom. If you choose Custom, you have the option to select the conduits that you want to install: Date Book, To Do List, Address Book.

Note: We recommend that you install only the Date Book conduit and possibly the To Do List conduit. If you do not use Oracle Calendar to manage your task lists, the To Do List conduit is unnecessary. The Address Book conduit is NOT recommended. For those conduits that you don't install you may still use the Palm Desktop application to enter and view tasks and contacts.

6. Enter your user information as follows:
 - o **User:** your Andrew UserID
 - o **Password:** Leave blank (remove any text that's in this field)
 - o **Connect:** To server
 - o **Server:** calendar.andrew.cmu.edu
 - o **Node ID:** Click OK
7. Follow the remainder of the on-screen instructions to complete the installation.