

# CONTRIBUTED DOCUMENTATION

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## Installing Oracle Calendar Sync

### (Windows computer with a PocketPC handheld)

Read the Cautionary Information, then follow the installation instructions appropriate to your operating system.

#### Cautionary Information

All current versions of Oracle Calendar Sync experience problems when agendas are uploaded from the handheld device to the user's desktop machine. These problems can cause duplicate meetings to appear in the agenda after uploading them from the handheld device while others can cause repeating meetings to become a large number of non-repeating meetings.

For this reason, we advise you to only download your schedule to your mobile device. By following this practice, the worst that can happen is that your agenda will experience problems only on your handheld device. If you upload your agenda to Oracle Calendar on your desktop machine, your agenda will most likely have problems on the server as well, which means that you won't be able to recover the correct version of your agenda.

#### Installing the Software

Follow these steps to install Oracle Calendar Sync on a Windows computer to sync with a Microsoft PocketPC device.

1. Make sure ActiveSync is installed on your desktop machine. This software was included with your mobile device.

**IMPORTANT:** If you've never used ActiveSync to synchronize your device with your computer, do not synchronize it before installing Oracle Calendar Sync. If you have already used ActiveSync to synchronize your device,

2. If you have a previous version of Corporate Sync or Oracle Calendar Sync installed, perform the following steps:
  - o Perform a synchronization before you install Oracle Calendar Sync 9.0.4.2.
  - o Uninstall any previous version of CorporateSync or Oracle Calendar Sync
  - o Uninstall any previous version of the CSSetup utility on your mobile device (2.1.1 or less)
3. Be sure that the latest version of Kerberos for Windows is installed on your desktop computer. The Oracle Calendar Sync software needs it in order to use Kerberos authentication.
4. Double-click on the Oracle Calendar Sync installer to begin the installation program.
5. Accept the license agreement and choose an installation directory.
6. Choose an installation type.

**Note:** If you choose Custom, there is no difference between "This feature will be installed on local hard drive" and "This feature, and all subfeatures, will be installed on local hard drive". Select the conduits you want to install.

7. Click Yes when asked to "Install Oracle CorporateSync Helper files using the default application install directory".
8. Enter your user information as follows:
  - o User name: your Andrew UserID

- Password: leave blank (remove any text that's in this field)
  - Calendar server: calendar.andrew.cmu.edu
  - Node ID: Andrew
9. Follow the remainder of the on-screen instructions to complete the installation.

If you have never synchronized your device with your computer using ActiveSync, when connect your device, you will automatically be prompted to select a PIM to use for synchronization.

**NOTE:** If you had already sychronized your device with your computer using ActiveSync, you will need to following the [Additional Instructions for ActiveSync Users](#) to correctly synchronize your device.