Setting Your Andrew Account Password

IMPORTANT - Do Not Lose
identity.andrew.cmu.edu/FirstPass/

First Pass Coupon

Coupon#: 55755041
Keywords: SHOOT PROPER LIVE
NEED COAT LAND
Expires: Feb-06-2015

CONFIDENTIAL
Do not share this information.

Account Holder Responsibilities - As an Andrew Account holder you must adhere to certain responsibilities. Read these at cmu.edu/computing/accounts/.

Get Started

Set Your Password
To ensure uninterrupted access to campus resources, set your password as soon as possible.

You will need: your First Pass coupon and Andrew userID.
1. Visit identity.andrew.cmu.edu/FirstPass/.
2. Follow the on-screen instructions.

Choosing a Strong Password
• Use a combination of capital and lowercase letters, numbers and punctuation.
• Use a phrase.
• Do not use a dictionary word.

See cmu.edu/iso/governance/guidelines/password-management.html for additional password guidelines.

Help & Resources

Set Your Security Questions
Establish your security questions when you set your Andrew account password. If you forget your password, you can create a new one using the self-service utility. Otherwise, you will need to physically affirm your identity to reset your password.

Services Available
More information about the computing resources available to you can be found at cmu.edu/computing/.

Computing Services Help Center
Monday-Friday (7am-7pm)
Call: 412-268-HELP
Click: it-help@cmu.edu
Visit: 119 Cyert Hall (9am-5pm)