

Steppingstones Frequently Asked Questions

- Q. Does a student have to take the C-MITES EXPLORE test to participate in Steppingstones?**
A. No.
- Q. How are students placed in Steppingstones?**
A. Registration is on a first-come, first-served basis.
- Q. How do I know my child got into a class?**
A. Students registering with paper receive an acceptance letter in the mail. Students registering online receive an email. They do NOT receive a paper acceptance letters.
- Q. When is payment due?**
A. Two weeks before the first workshop. If payment is not received, the student will lose his/her place in the class.
- Q. How do I check on the status of my online registration?**
A. Use your username and password to login to view an existing registration. You may print this page as your confirmation.
- Q. If a student must cancel after paying for a Steppingstones class, can he/she get a refund?**
A. There is a \$20 cancellation fee for Steppingstones classes. If a student cancels at least one week before the first Steppingstones class, he/she will receive a refund less the \$20 cancellation fee. If the student cancels after that date, there will be no refund.
- Q. Where do I park at Carnegie Mellon?**
A. Use the Morewood lot on weekends. On weekdays, you may drop your child off along Frew Street. Staff members wearing C-MITES t-shirts meet students starting at 8:45 am. If you prefer to walk your child to class on a weekday, park in the East Campus Garage. There is a fee for parking.
- Q. I have a disability. How do I get to the classrooms?**
A. Call the C-MITES office for more information.
- Q. My child is on the waiting list for a class. When will I be notified if he/she got into the class?**
A. C-MITES staff members start calling students on the waiting list as soon as we receive notification of a cancellation.
- Q. What if my child is sick for a class?**
A. Do not bring a sick child to class. Families providing a doctor's excuse will receive a full refund.
- Q. Can my child receive financial aid to attend Steppingstones classes?**
A. Yes. Students qualifying for the free/reduced cost lunch program at school are eligible. See the brochure for rates and restrictions.
- Q. What do I need to bring?**
A. A snack for half-day classes or a sack lunch for full-day classes.
- Q. Is there a supervised lunch?**
A. Yes. Send your child with a sack lunch. C-MITES staff members stay with students during lunch time.
- Q. Where can parents wait during class?**
A. In the lobby of Wean Hall. We do not have a separate parent waiting room.
- Q. What happens if the weather is bad for C-MITES classes?**
A. We will update the telephone message at (412) 268-1629, extension 1. Do not attempt to drive to class if your local conditions are dangerous.
- Q. Where can I buy a C-MITES t-shirt?**
A. They are for sale at the end of classes in the lobby of Wean Hall.
- Q. When will students receive notification about the next session of Steppingstones?**
A. Steppingstones brochures are usually mailed in late May. Sign up for the C-MITES email list (on the C-MITES homepage) to receive an email notification.