

Backup Care is going to summer camp

Did you know that your employer provides reimbursement for kids' summer camps through Backup Care? Plan ahead by learning about eligibility requirements and the claims process.

How it works

1 Confirm eligibility.

Camps provide supervised care for school-aged children when school is out and you need to work.

2 Submit your claim.

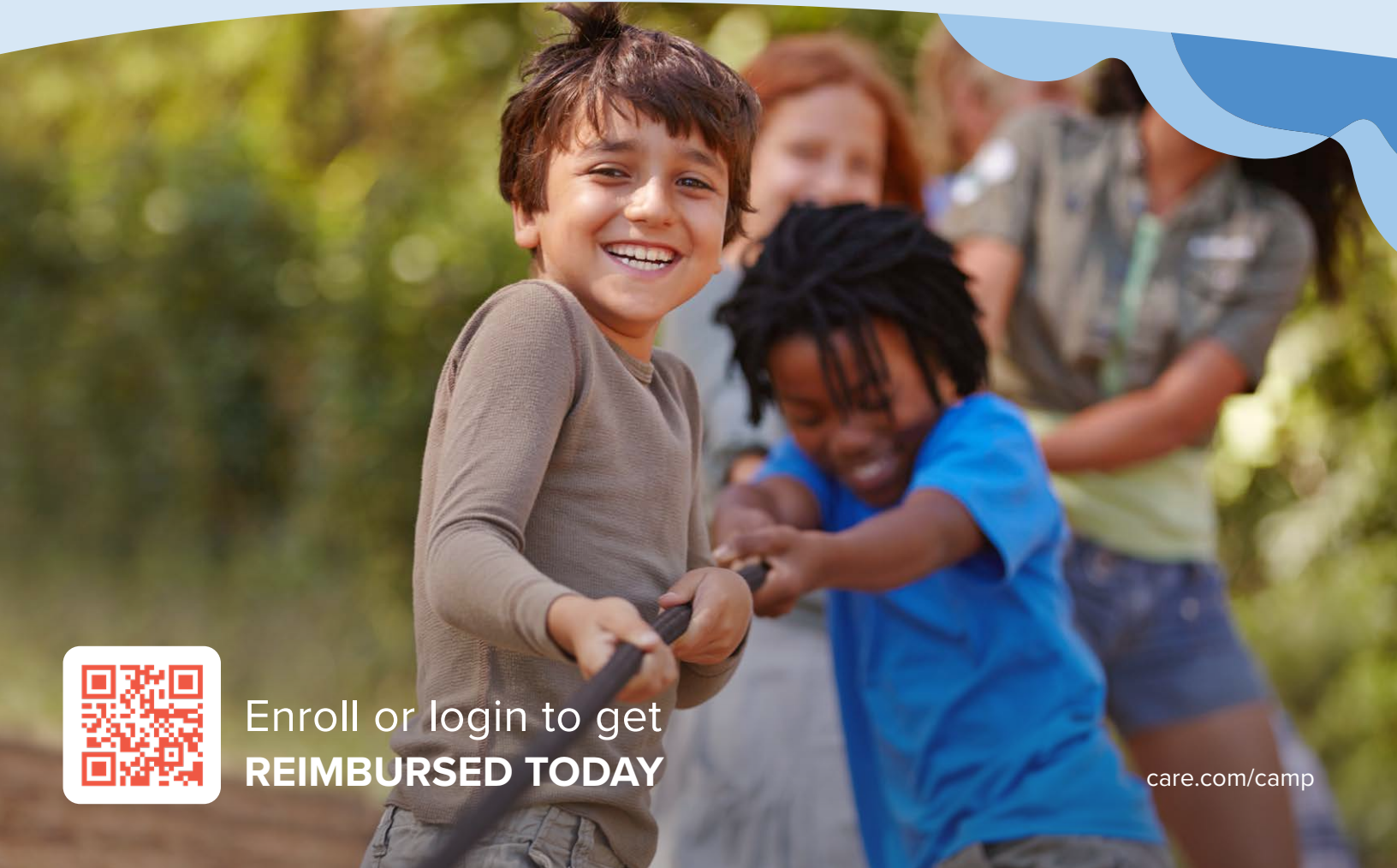
Submit a claim by choosing *child care reimbursement* on your member homepage within 30 days of the camp taking place.

3 Get reimbursed.

Reimbursement is typically issued within 30 days of submission.



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Backup Care for Camps

Frequently Asked Questions

What camps are eligible for reimbursement?

A camp is a supervised program for school-aged children when school is not in session such as summer break and scheduled school vacations. Camps are eligible for reimbursement through your Backup Care benefit if used while you are working and your child needs supervision during such school breaks.

How many days do I have available for camps?

Your employer allows you to use up to 5 days of your yearly Backup Care allotment for camps. You can find the number of days you have available for camps by logging in to your account and selecting *Child care reimbursement*.

Do I need to book the camp through Care.com?

We do not currently offer camps through our marketplace. You should find and book your own camp and then claim for reimbursement.

When should I submit my claim?

Reimbursement claims must be submitted within 30 days of the first day that the camp took place. For example, if you wish to get reimbursed for a camp that took place during the week of June 26th to June 30th, your claim must be submitted between July 1 and July 26th. Each day of a multi-day camp must fall within the 30 day window to qualify for reimbursement. For multi-week camps, you should submit weekly in order to meet submission deadlines. You cannot submit a claim for a future date.

How do I submit a claim for camp reimbursement?

You can submit a claim by logging into your Care account on the web and selecting the *Child care reimbursement* option on your member homepage. You can see a walkthrough of the web experience in this [video](#).

What do I need to provide to submit the claim?

You will be asked to provide details about the camp provider, your child, and dates and cost of the program. We highly encourage you to use our receipt template to ensure that all required information is provided and your claim is not rejected. Your camp receipt must include the following information:

- 1. Details of the camp provider:** provider name, address, and phone number
- 2. Details of the benefits holder:** the name of the person who owns the account through which you are making the claim
- 3. Details of your child who attended camp:** name and age
- 4. Dates and cost of the camp:** dates of care, hours of care, and hourly or daily rate paid
- 5. Provider signature**

Receipts that show a flat fee for a multi-day camp are acceptable, but you will need to calculate the daily amount and enter this into the system when you submit your claim.

Incomplete or inaccurate claims may be sent back to you for further information.

How long does it take to receive payment for a reimbursement claim?

Care will typically issue reimbursement within 30 days of submission. Claims with missing information may cause delays.

Where can I find more information?

Visit our [comprehensive FAQ page](#) on the website.



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