



Updated provider search tool

An easy way to find providers that participate in UPMC Health Plan's network

Employees and their families want access to the doctors and hospitals they trust, and UPMC Health Plan can help. Our members enjoy full in-network access to the doctors and hospitals of UPMC, plus many community-based providers.

Finding providers that participate in our network is easy with our updated search tool.

UPMC Provider Search — Enter your member ID to search by plan. Non-members can use the "I'm just browsing" tab to browse by provider type and location:

For PPO plans: use "Premium Network" Outside of Western PA — refer to the [Out of Area Provider Search instructions \[ppsx\]](#).

For the HMO plan: use "Enhanced Access Network."

Follow the simple instructions on the back of this flier.

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To find a doctor, dentist, vision care provider, behavioral health provider, or pharmacy in our network, individuals can visit upmchealthplan.com/find and follow these easy steps:

1. Choose a search path. UPMC Health Plan members can select **I'm a Member** and enter their member ID number. This will show them results in their network. Individuals who want to search all of our networks should click the **I'm Just Browsing** tab.

The screenshot shows two tabs: "I'm a Member" (highlighted in green) and "I'm Just Browsing". Below the tabs is a text input field labeled "Enter your member ID" and a purple button labeled "Find my plan". At the bottom left, there is a link that says "Where can I find my ID?"

2. Select the type of care that's needed (medical, behavioral health, dental, vision, home- and community-based services, or pharmacy).

The screenshot shows a dropdown menu with the title "What kind of care are you looking for?". The dropdown text is "Select one..." with a downward arrow on the right.

3. Click the dropdown menu to select the insurance delivery method. This applies only for individuals who use the **I'm Just Browsing** tab.

The screenshot shows a dropdown menu with the title "How do you get your health insurance?". The dropdown text is "Select coverage type..." with a downward arrow on the right.

4. Choose to search by provider name, type, specialty, procedure, service, or equipment. Type a last name, practice name, specialty, or other search term in the field below the buttons.

The first screenshot shows two radio button options: "By their name" (selected) and "By a type, specialty, procedure, service or equipment". Below is a text input field containing "Magee, Dr. Smith".
The second screenshot shows two radio button options: "By their name" and "By a type, specialty, procedure, service or equipment" (selected). Below is a text input field containing "Therapy, durable medical equipment".

5. Type the place, address, city, or ZIP code where care is needed. Select a travel distance, then click **Search**.

The screenshot shows two sections: "Your Location" with a text input field containing "Place, Address, City, or ZIP", and "Distance" with a dropdown menu showing "20 miles or less" and a downward arrow. To the right is a purple button labeled "Search".

6. The search results will include a list of providers and an interactive map. Individuals must select the appropriate network to ensure they receive accurate search results.

The screenshot shows a filter interface with several dropdown menus: "Virtual Visits", "Network Accepted" (with a dropdown arrow), "Gender", "Open Time", and "Accepting New Patients". Below these is a list of network options with radio buttons: "Partner Network", "Standard Network", "Premium Network", "MyCare Advantage HMO", "MyCare Advantage PPO/EPO", and "Total Advantage Network".

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