VIDEO AND CCX

Service	Monthly Fee	One Time Fee	Hourly Fee
Personal Video Conference Unit			
Standard CMU Personal Video Conference Unit Device that can operate as a personal video conference unit, a monitor , and a telephone (if desired). Cost includes monthly device charge, connectivity to UC system, and support of device.			
Personal Videoconference Unit - 23 inch screen	$100		
Personal Video Conference Unit (Customer Purchased)			
Standard CMU Personal Video Conference Unit Device that can operate as a personal video conference unit, a monitor , and a telephone (if desired). Cost includes monthly device charge, connectivity to UC system, and firmware updates. Monthly support charge does not cover replacement of device if required.			
Personal Video Conference Unit - 23 inch screen		$3,000	
Personal Video Conference Unit - 23 inch screen (monthly charge)	$29		

Unified Communications (UC) Call Center Services	Monthly Fee	One Time Fee	Hourly Fee
UC Call Center Configuration / Set-up			
Set-Up and configuration of call center and call routing.			$50
UC Call Center Agents			
If call Center requires Agent log in, a monthly charge is incurred for each Agent login. Utilizing this service and Agents logging in provides better reporting capabilities, better real-time call center monitoring, and flexibility with Agents ability to answer calls. (Cost per Agent)	$30		